



CITY OF EVERETT

CITY SERVICES FACILITY
19 Norman Street
Everett, Massachusetts 02149

Dear Water Customer,

The City of Everett Water Department in partnership with the Massachusetts Water Resources Authority would like to present to you the Annual Water Quality Report.

Water consumption and leak detection:

The Everett Water Department purchased 1409.2 million gallons from the Massachusetts Water Resources Authority, for an average use of 3.86 million gallons per day.

Between repairing leaks, water main breaks and replacing aging meters, our water loss is at 16% for 2009. We will continue repairing leaks and replacing aging water meters to achieve a goal of lower water loss next year.

Water & device testing through out the City:

The City of Everett collects water samples on a weekly basis from different sites throughout the City. These samples are taken to determine coliform bacteria and chlorine residual.

We also do lead and copper samples twice a year. The City of Everett is concerned about lead in tap water. Therefore we test fifteen homes twice a year. The 90th percentile level for lead in Everett was 3.2 ppb and copper level was 295 ppb both well below the EPA Action Levels. We also have a continual cross connection program that we run twice a year. We hire a private contractor to do the testing of each backflow device. If a backflow device or valve is found inoperable the owner is given notice to repair or replace the device and have it retested.

Water conservation:

The City of Everett also offers water saver kits for the home owner to conserve water consumption. These kits contain aerators for the kitchen sink and bathroom sink, low flow shower heads, dye tablets to determine if a leak is present in the toilet, and an informational pamphlet on other water conservation tips.

The City of Everett Water Department would like to take this opportunity to ask everyone to please be observant of their meters and to make sure that their outside remote matches their inside meter. Also, if you have an estimated reading please contact the water department.

If there is any question please call the Water Department at 617-394-2327 or 617-394-2387.

Glen Doherty

Water Superintendent
