



CITY OF EVERETT
CITY SERVICES FACILITY
19 Norman Street
Everett, Massachusetts 02149

Public Water Supply
3023000

Dear Water Customer,

The City of Everett Water Department in partnership with the Massachusetts Water Resources Authority would like to present to you the Annual Water Quality Report.

Water consumption and leak detection:

The Everett Water Department purchased 1505.5 million gallons from the MWRA. The average use was 4.12 million gallons per day. Between repairing leaks, water main breaks and replacing aging meters, our water loss was reduced to 7.9% in 2010. We will continue to repair leaks and replace aging water mains and meters to lower water loss next year.

Water & device testing throughout the City:

The City of Everett completes water sampling on a weekly basis from different sites throughout the City. These samples are taken to determine coliform bacteria and chlorine residual. We also do lead and copper samples twice a year. In March 2010, the lead results were 5.48 ppb (pounds per billion) and copper was 212 ppb. In September 2010, the lead results were 1.92 ppb and copper was 145 ppb, both well below the EPA Action Levels. We also have a continual cross connection program that we run twice a year. We hire a private contractor to do the testing of each backflow prevention device. If a device is found inoperable the owner is given notice to repair or replace the device and have it retested.

Water conservation:

The City of Everett also offers water saver kits for the homeowner to reduce water consumption. These kits contain aerators for the kitchen and bathroom sinks, low flow shower heads, dye tablets to determine if a leak is present in the toilet, and an informational pamphlet on other water conservation tips.

The City Service Board meets the second Wednesday of every month at 7:00 p.m.

The City of Everett Water Department would like to take this opportunity to ask everyone to please be observant of their meters and to make sure their outside remote matches their inside meter. Also, if you have an estimated reading, please contact the Water Department. If you have any questions, please call the Water Department at 617-394-2327 or 617-394-2387.

Glen Doherty
Water Superintendent