



CITY OF QUINCY, MASSACHUSETTS

Public Water Supply
3243000

THOMAS P. KOCH
Mayor

DANIEL G. RAYMONDI
Commissioner

Dear Water Customer:

The consumer confidence report provides important information pertaining to the quality of water supplied by the City of Quincy in partnership with the Massachusetts Water Resources Authority (MWRA). This annual report provides detailed information on the MWRA's source water reservoirs and the quality of water as determined by the federal and state monitoring regulations. Water quality test data, as well as definitions of the terms used within the drinking water industry are presented in clear and plain language. The water quality testing information is also presented as it relates to the health effects of contaminants that are tested. The MWRA is the only source of water distributed by the City of Quincy.

The 228 miles of distribution main in the City of Quincy provides water to approximately 23,000 service connections. The average daily consumption within the City during calendar year 2011 was 8.9 million gallons per day. The City completed approximately \$1.2 million dollars worth of extensive water main replacement in 2011. The City is also nearing completion of an \$8 million dollar fixed base AMI meter replacement project. This system transmits readings of water consumption directly to billing office software, via radio, and improves billing accuracy and water conservation. In 2011, \$1 million dollars worth of upgrades were completed on the Quarry Street storage tank and various water pump stations. These improvements will continue to provide quality water distribution and fire protection and bring these components of our system up to date with the latest technological advancements in water distribution.

The results of the September 2011 Lead and Copper Testing Program indicated that the City of Quincy has once again achieved its goal of staying under the 15ppb action level for lead with a 90th percentile of 5.76 ppb. The City has also made arrangements with a testing laboratory that any household with concerns about lead and copper levels be able to pick up a testing kit for \$25. This will kit include detailed instructions and is available in the water billing office located at 55 Sea Street.

The Sewer/Water/Drain Division 24-hour emergency telephone number is 617-376-1910. Any resident with billing concerns can contact the billing office at 617-376-1918, Monday through Friday between 8:30 a.m. – 4:30 p.m. For information on meetings, please use the contact information below.

Best regards,

Daniel G. Raymondi
Commissioner

DR/km

55 Sea Street, Quincy, MA 02169-2572
Telephone: (617)376-1959 FAX: (617)376-1969