

Your Community



TOWN OF WATERTOWN
Department of Public Works

124 ORCHARD STREET
WATERTOWN, MASSACHUSETTS 02472
TEL: 617-972-6420
FAX: 617-972-6402

Public Water Supply
3314000

Dear Water Customer:

The MWRA and the Watertown Department of Public Works are pleased to bring you the annual water quality report to consumers on the quality of your drinking water.

The Town of Watertown purchases its water from the MWRA and supplies it to you through our distribution system. The Department of Public Works and the MWRA monitor the water supply to ensure that your water meets or surpasses every applicable federal, state or local standard.

Water quality is a top priority of the Department. Towards that end, we have dedicated a full time staff member to issues of water quality. Our programs and services are constantly being expanded and fine tuned. In fact the Department received two Public Water System Awards for excellence for calendar years 2006 and 2011 from the Massachusetts Department of Environmental Protection and the Office of the Governor.

It is important to note that the water we supply to your home does not contain any lead. If lead is present at the tap, it has been picked up through contact with brass fixtures, which contain lead in the alloy, with lead solder in plumbing work or from lead elsewhere in the premises. Actual levels will vary from home to home and from faucet to faucet. All Watertown homes tested for lead in drinking water continue to be below the Action Level of 15 ppb with a 90th percentile result of 2.73 ppb. Should you have questions or concerns about the potential for lead levels in your own water, please refer to information in the body of this report or contact the Department of Public Works at 617-972-6420.

Watertown has continued its backflow protection and cross connection program and has completed the survey of over 700 non-residential properties for cross connection control. Residential cross connection flyers are annually distributed with your water bill. Public education for non-residential customers will be included in a separate mailing.

The Department of Public Works is proud of our water supply, of our service, and of the staff that serves you. We will always do our very best to ensure the quality of your water and of your water service.

If you require more information on particular topics or have specific questions, feel free to contact us at 617-972-6420. The body of this report also contains additional information about water quality as well as contacts and phone numbers for the United States Environmental Protection Agency, for the Safe Drinking Water Hotline, and for MWRA.

Sincerely,

Gerald S. Mee, Jr
Superintendent

Justin P. Pelletier
Assistant Superintendent of Utilities