



**CITY OF QUINCY, MASSACHUSETTS**  
**Department of Public Works**

**THOMAS P. KOCH**  
Mayor  
**DANIEL G. RAYMONDI**  
Commissioner

Public Water Supply  
# 3243000



Dear Water Customer:

The enclosed annual consumer confidence report provides important information pertaining to the quality of water supplied by the City of Quincy in partnership with the Massachusetts Water Resources Authority (MWRA) between January 1, 2013 and December 31, 2013. The MWRA is the only source of water distributed by the City of Quincy. Water quality test data, information about the health effects of contaminants and definitions for the terms used within the drinking water industry are presented in clear and plain language.

The good news is that Quincy continues to provide clean, safe, quality drinking water for the daily essential needs of our 23,500 residential and commercial customers in conformity with stringent state and federal distribution guidelines such as the Safe Drinking Water Act originally passed by Congress in 1974. We do this through a system (230 miles) of distribution mains. Water mains are primary pipelines used for moving water directly to consumers. Because mains are such a critical aspect of water distribution, it is essential that they are kept in top condition to avoid the interruption of water distribution. The average daily consumption within the City during calendar year 2013 was 8.9 million gallons per day.

In 2013, we invested \$1.5 million in water system pipeline improvements along Adams Street, Belmont Street and Albatross Road, completed an \$8 million dollar fixed base AMR meter replacement project and upgraded many of our water pump stations. These improvements will enable us to continue to provide quality water distribution and fire protection by allowing operators to remotely monitor and adjust components of the distribution system.

The enclosed results of the September 2013 Lead and Copper Testing Program indicate that the City of Quincy has once again achieved its goal of staying under the 15 ppb action level for lead with a 90th percentile of 6.9 ppb. I am pleased to report also that the Department of Environmental Protection recently congratulated us for our outstanding performance in achieving one of the top scores in the Consecutive System category of the Public Water System Awards Program.

I now ask for your help. We need to reduce the build up of fats, oils and greases in our sewer collection system. The Sewer/Water/Drain Division spends valuable time, money and resources on the maintenance of sewers that are clogged with grease from the improper disposal of home cooking products. Grease poured down household drains will solidify and cause blockages in both household sewer service connections and the City's main sewer lines. Fats, oils and greases used in home cooking should not be poured down drains or toilets. Please allow fats, oils & greases to solidify and then dispose of them with your household trash.

The Sewer/Water/Drain Division 24-hour emergency telephone number is 617-376-1910. Any resident with billing concerns can contact the billing office at 617-376-1918, Monday through Friday between 8:30 a.m. and 4:30 p.m.

Sincerely,

Daniel G. Raymondi  
Commissioner of Public Works  
DR/kw