# MASSACHUSETTS WATER RESOURCES AUTHORITY



## Proposed Fiscal Year 2008 CURRENT EXPENSE BUDGET

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#### Prepared under the direction of

Frederick A. Laskey, Executive Director Patricia A. Filippone, Chief Financial Officer Michael J. Hornbrook, Chief Operating Officer

together with the participation of MWRA staff.



Katherine Haynes Dunphy, Chairwoman MWRA Advisory Board 11 Beacon Street Boston, MA 02108 March 2007

#### Dear Chairwoman Dunphy:

This letter transmits to the Advisory Board MWRA's Proposed Current Expense Budget (CEB) for Fiscal Year 2008. The MWRA Board of Directors approved the transmittal at its March 7, 2007 meeting.

The Proposed FY08 CEB recommends an increase in rates and charges of 6.4%. The proposed rate revenue requirement is \$527.2 million. It includes \$11.25 million of Debt Service Assistance, which represents MWRA's estimated share of the \$15 million statewide House 1 appropriation for FY08, and the use of \$4.6 million reserve funds.

Total proposed expenses are \$589.3 million (before offsets), representing an increase of \$13.4 million or 2.3% over FY07 expenses. Approximately 57% or \$333.9 million of the proposed expenses is for debt service, and 43% or \$255.4 million for direct and indirect operating expenses. The majority of the increase is attributable to direct and indirect operating expenses of \$12.5 million or 5.1% and relates to increased wages and salaries, higher health care costs, increased chemical costs as result of regulatory requirements, increased maintenance needs, and the required implementation of GASB 45 related to the funding of retiree postemployment health care costs.

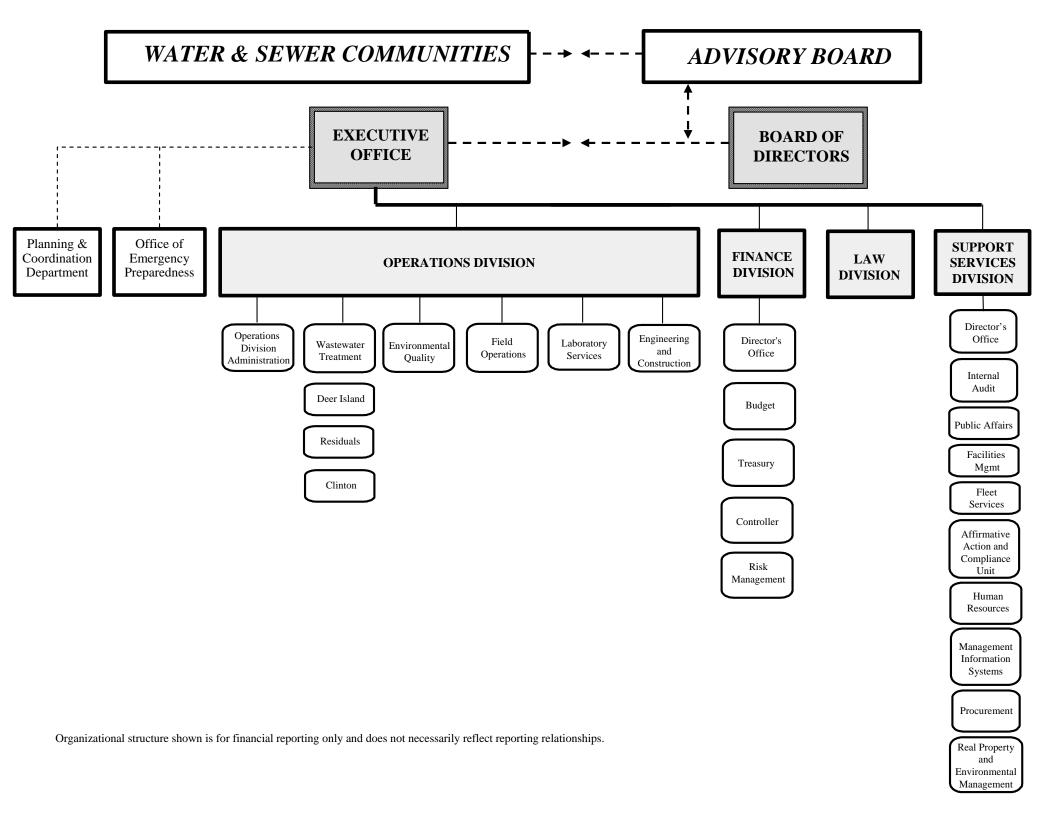
It is important to note the effect of the FY07 debt service restructuring, which was recently implemented in cooperation with the Advisory Board. It is designed to smooth debt service in years 2008 through 2017 and generate rate relief for member communities as part of an ongoing rate management strategy. Had the restructuring not been undertaken, FY08 debt service would have been approximately \$43 million higher.

Additional budget information and a copy of this document are available online at <a href="www.mwra.com">www.mwra.com</a>. Questions or comments on this document should be directed to the MWRA Budget Department.

Thank you for your continued support. We look forward to working closely with the Advisory Board during the review period and receiving your comments and recommendations on the Proposed FY08 CEB.

Sincerely,

Frederick A. Laskey Executive Director



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#### **Executive Summary**

#### **MWRA Mission**

The Massachusetts Water Resources Authority (MWRA) is an independent authority that provides wholesale water and sewer services to its member communities and funds its operations primarily through user assessments and charges. MWRA's mission is to provide reliable, cost-effective, high-quality water and sewer services that protect public health, promote environmental stewardship, maintain customer confidence, and support a prosperous economy. MWRA's long-term plan emphasizes improvements in service and systems and includes aggressive performance targets for operating the water and wastewater systems and maintaining new and existing facilities.

Parallel to MWRA's goal of carrying out its capital projects and operating programs is its goal of limiting rate increases by working in partnership with its member communities. The need to achieve and maintain a balance between these two goals continues to be the critical issue facing MWRA.

During the year MWRA measures actual performance on a monthly basis using various reporting vehicles. The monthly financial staff summary reports are actual variances verses the budget and provides summary explanations at the line item level. At least twice a year staff prepares projections for the year-end with a similar level of explanations. The performance measurement reports (monthly in the Yellow Notebook and quarterly in the Orange Notebook) capture a variety of parameters regarding performance of each major functional area.

A brief history and organizational summary of MWRA is included at the end of the Executive Summary.

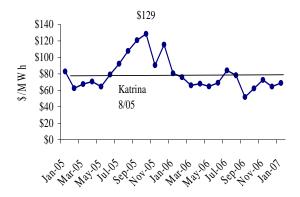
#### Overview

Each year, MWRA prepares a budget that reflects the best available information about anticipated expenditures and revenues. MWRA transmits its budget to its Advisory Board in March. The Advisory Board then has sixty days to review and comment. MWRA hosts public hearings to solicit comments on the final budget and community assessments from citizens in its service area. In June, MWRA's Board of Directors holds hearings on the budget to review recommendations by the Advisory Board and new information available since the budget was developed. Staff incorporates the Board's decisions from the hearings and presents a final budget for approval in June.

The Proposed FY08 Budget totals \$589.3 million before offsets of \$11.25 million in debt service assistance (DSA) and \$2.9 million in use of bond redemption funds for a net total expense of \$575.1 million. This budget is \$13.4 million or 2.3% above the approved budget for FY07. The Proposed FY08 Budget increase primarily reflects the MWRA's adoption of GASB 45 covering postemployment benefits which takes effect in FY08, increased wages and salaries and rising healthcare costs. Additionally, the Authority refinanced approximately \$675 million in long-term borrowings to smooth debt service and to generate rate relief in years 2008 through 2017. The refinancing reduced FY08 debt service by \$43 million.

Energy prices have retreated to more historical levels as evidenced in the table below, but in periods of tight supply, price spikes remain a concern. In FY06, a spike in energy prices, due to Hurricane Katrina, pushed

electricity prices to a high of \$129 MWh, 52% above today's level. This resulted in a projected \$5.6 million increase in FY06 energy and utility costs reflecting the energy demands of MWRA's facilities. Where possible, the Authority has entered into long-term energy supply contracts to mitigate a portion of this risk. The Authority is also investigating alternative energy sources including wind power at several facilities to promote additional self-generation.



The MWRA's Proposed FY08 Budget is \$575.1 million after offsets. The proposed budget projects

its allocation of the Commonwealth's DSA to be \$11.25 million, \$7.5 million below the prior year's level. The MWRA, the Advisory Board, and its member communities will continue their efforts with the Legislature to restore the DSA appropriation to the FY07 level for FY08 and beyond.

Total expenses include \$333.9 million or 57% for capital financing costs and \$255.4 million or 43% for operating expenses, of which \$212.8 million is for direct expenses and \$42.6 million is for indirect expenses. Total expenses increase by \$17.9 million over the FY07 Approved Budget, \$12.5 million for operating expenses and \$5.5 million for capital financing.

The \$5.5 million increase in capital financing expenses reflects a \$7.5 million reduction in DSA, use of \$2.9 million in bond redemption funds, and the benefit of the \$675 million refinancing and amounts due on outstanding indebtedness in addition to \$100 million in new fixed rate borrowings planned for February 2008 and \$75 million borrowed from the state revolving fund (SRF) in October 2007.

The \$12.5 million increase in operating expenses includes \$9.1 million for direct expenses and \$3.4 million for indirect expenses. The increase in direct expenses reflects increases in healthcare expenses, contractual labor agreements, maintenance, and chemicals. The increase in indirect expenses includes \$4.5 million in additional funding for adoption of GASB 45, *Accounting for Financial Reporting for Postemployment Benefits Other Than Pensions*. This figure may be revised in the FY08 Budget upon completion of an actuarial study.

The proposed rate revenue requirement for FY08 is \$527.2 million, an increase of 6.4% over the approved FY07 rate revenue requirement.

Proposed FY08 non-rate revenue totals \$47.9 million, a decrease of \$13.9 million from the FY07 non-rate revenue budget. The change, as indicated above, primarily results from a \$10.9 million decrease in the use of rate stabilization funds and a \$3.3 million decline in investment income due to lower interest rate assumptions and less money invested long-term. The Proposed FY08 non-rate revenue budget includes \$33.7 million for investment income, \$7.5 million in other user charges, \$2.1 million in permit fees and penalties, \$1.4 million from the sale of renewable energy portfolio credits, participation in energy load reduction programs, and the use of \$1.7 million in rate stabilization funds.

Table I-1 on the following page shows MWRA's Proposed FY08 Budget for revenue and expenses by line item and includes a comparison with FY06 actuals and the FY07 Approved Budget. Line item changes from FY07 to FY08 are described in the Revenue and Expense section of the Executive Summary and in more detail in the divisional sections of this document.

Table I-1

### Proposed FY08 Current Expenses Budget EXPENSES and REVENUE

TOTAL MWRA	FY06	FY07	FY08	Change FY08 Propose	ed to
	Actual	Approved	Proposed	FY07 Appro	
				\$	%
EXPENSES			_		
W. GTG	000 107 007	<b>***</b>	000 101 151	<b>42.427.2</b> 02	4.004
WAGES AND SALARIES	\$82,135,835	\$85,564,168	\$89,191,461	\$3,627,293	4.2%
OVERTIME	3,511,461	3,773,468	3,844,290	70,822	1.9%
FRINGE BENEFITS	14,193,552	15,958,370	16,964,925	1,006,555	6.3%
WORKERS' COMPENSATION	1,823,356	1,040,000	1,400,000	360,000	34.6%
CHEMICALS	6,878,847	8,431,208	9,580,879	1,149,671	13.6%
ENERGY AND UTILITIES	28,656,007	30,416,888	28,569,727	(1,847,161)	-6.1%
MAINTENANCE	19,484,784	24,271,620	26,592,930	2,321,310	9.6%
TRAINING AND MEETINGS	162,873	234,863	222,252	(12,611)	-5.4%
PROFESSIONAL SERVICES	6,603,951	7,500,496	8,095,373	594,877	7.9%
OTHER MATERIALS	4,203,959	4,345,818	5,175,459	829,641	19.1%
OTHER SERVICES	22,011,737	22,142,414	23,144,334	1,001,920	4.5%
TOTAL DIRECT EXPENSES	\$189,666,362	\$203,679,313	\$212,781,630	\$9,102,317	4.5%
	** ** * * * * * * * * * * * * * * * * *	**	4	****	
INSURANCE	\$2,056,003	\$2,500,000	\$2,600,000	\$100,000	4.0%
WATERSHED/PILOT	21,816,009	23,461,460	23,207,147	(254,313)	-1.1%
HEEC PAYMENT	4,660,934	4,681,380	4,347,200	(334,180)	-7.1%
MITIGATION	2,151,122	1,396,250	1,419,223	22,973	1.6%
ADDITIONS TO RESERVES	866,000	3,118,693	2,261,874	(856,819)	-27.5%
RETIREMENT FUND	3,604,106	4,053,207	4,233,329	180,122	4.4%
POSTEMPLOYMENT BENEFITS	-	-	4,500,000	4,500,000	
TOTAL INDIRECT EXPENSES	\$35,154,174	\$39,210,990	\$42,568,773	\$3,357,783	8.6%
DEDT CEDVICE (L.f eff	¢204 200 2 <i>6</i> 7	\$222 000 540	¢222.000.010	¢000 461	0.20/
DEBT SERVICE (before offsets)	\$304,389,367	\$332,999,549	\$333,908,010	\$908,461	0.3%
BOND REDEMPTION	(0.620.640)	0	(2,924,000)	(2,924,000)	40.00/
DEBT SERVICE ASSISTANCE	(9,630,649)	(18,750,000)	(11,250,000)	7,500,000	-40.0%
TOTAL DEBT SERVICE	\$294,758,718	\$314,249,549	\$319,734,010	\$5,484,461	1.7%
TOTAL EXPENSES	\$519,579,254	\$557,139,852	\$575,084,413	\$17,944,561	3.2%
	•	•		<u> </u>	
REVENUE & INCOME					
RATE REVENUE	\$472,219,800	\$495,358,764	\$527,159,363	\$31,800,599	6.4%
OTHER USER CHARGES	10,309,461	7,457,812	7,468,178	10,366	0.1%
OTHER REVENUE	8,454,736	4,734,375	5,070,166	335,791	7.1%
RATE STABILIZATION	10,739,948	12,576,631	1,669,654	(10,906,977)	-86.7%
INVESTMENT INCOME	43,762,391	37,012,270	33,717,052	(3,295,218)	-8.9%
TOTAL REVENUE & INCOME	\$545,486,336	\$557,139,852	\$575,084,413	\$17,944,561	3.2%
TOTAL REVERSE & INCOME	ψυτυςτουςυσου	ψυυ 1 9107 9002	ψυτυςυστητίο	Ψ11,777,301	J.4 / U

#### **FY08** Initiatives and Highlights

- Complete the first full year operation of Union Park CSO facility in conjunction with the Boston Water and Sewer Commission as stipulated in the joint operating agreement, scheduled to start-up in the third quarter of FY07.
- Complete the first year of operation of the BOS019 storage conduit project scheduled to go on-line by the end of FY07.
- Continue optimization of chemical and energy usage at the JJCWTP including conducting an energy assessment of the plant.
- Complete feasibility study of wind power opportunities at MWRA facilities. The Authority is pursuing the installation of wind turbines at Deer Island and/or other sites as part of an overall strategy to develop renewable power and efforts to reduce purchased power. The Board of Directors approved a consulting contract for a wind turbine feasibility study in February 2007.
- Competitively procure electricity for MWRA facilities, including the Deer Island Treatment Plant and the JJCWTP.
- Implement the requirements of a new Deer Island Treatment Plant discharge permit that will replace the permit that expired in August 2005.
- Real Property and Environmental Management will continue to work with Deer Island staff on compliance with two new air quality regulations, the Clean Air Interstate Rule and the Regional Greenhouse Gas Initiative.
- MIS will focus on several major projects including: LIMS and TRAC system replacements, Lawson upgrade, storage/server consolidations, cyber-security enhancements and Maximo, SCADA/PICS, GIS and engineering drawing application/data integration.
- Implement Authority-wide security systems maintenance service contracts, including programming and systems integrations and installation of security equipment.
- Competitively procure an Authority-wide consolidated three-year security guard services contract to include Deer Island Treatment Plant, Chelsea Facility, the JJCWTP, Charlestown Navy Yard Office and various wastewater and water facilities.

#### SOURCES AND USES OF FUNDS

MWRA funds its operations primarily through member community assessments. Funds supporting the current expense budget are not subject to appropriation with the exception of debt service assistance and minor reimbursements from the Commonwealth of Massachusetts.

Table I-2 shows MWRA's sources and uses of funds for the Proposed FY08 Budget.

Table I-2

SOURCES & US									
\$ in Millions									
Sources of Funds									
Other User Charges	\$7.5	1.3%							
Other Revenue	5.1	0.9%							
Investment Income	33.7	5.9%							
Rate Revenue	527.2	91.7%							
Rate Stabilization	1.7	0.3%							
TOTAL REVENUE	\$575.1	100.0%							
Uses of	Funds								
Total Expenses before									
Debt Service Offsets	\$589.3								
Less:									
Debt Service Assistance	(11.3)								
Bond Redemption	(2.9)								
Sub-Total Net Expenses	575.1								
Capital Financing	333.9	56.7%							
Direct Expenses	212.8	36.1%							
Indirect Expenses	42.6	7.2%							
TOTAL EXPENSES	\$589.3	100.0%							
TOTAL EXPENSES Less Offsets	\$575.1								
*May not add up due to rounding									

#### **REVENUE**

MWRA is required by its enabling act to balance its budget each year by establishing user assessments for water and sewer services that provide funds sufficient to recover the cost of operations (excluding depreciation), maintenance and improvements, and debt service, as well as meeting required reserves levels.

In the Proposed FY08 Budget, 92% of the revenue (including use of rate stabilization funds) is derived from rate revenue. The remaining 8% of revenue comes from interest on investments, charges to other water and sewer customers, non-recurring revenue, annual charges to sewer system users with permits issued by MWRA's Toxic Reduction and Control Department, reimbursements from the Commonwealth, penalties assessed to holders of sewer use permits, and other miscellaneous sources.

#### **Rate Revenue**

Under the Proposed FY08 Budget, MWRA will raise \$527.2 million of its total revenue requirements from water and sewer assessments to member communities. Of the \$527.2 million, \$358.2 million will fund the sewerage system, an increase of 7.8% as compared to the FY07 Budget; and \$169.0 million will fund the water system, an increase of 3.6% as compared to the FY07 Budget.

#### **Non-Rate Revenue**

#### **Other User Charges**

Other User Charges include revenues derived from the provision of water and sewer services to communities under special agreements. Other User Charges in the Proposed FY08 Budget totals \$7.5 million and is composed of \$1.9 million in water revenue collected from sewer ratepayers to offset the cost of water used for operation of the DI Treatment Plant, \$3.4 million paid by the CVA communities, \$1.5 million in water revenue to contract communities, and \$700,000 in entrance fees paid by Stoughton, the Dedham-Westwood Water District, and anticipated fees for several smaller entities seeking to join the MWRA sewer system.

#### Other Revenue

Other Revenue is budgeted at \$5.1 million. This includes permit fees, penalties, hydro-power revenues, Commonwealth reimbursement, and other miscellaneous revenues.

Permit Fees and Penalties

The Proposed FY08 Budget includes \$2.1 million in fees charged to industries that discharge toxic materials into the MWRA sewer system. These permit fees partially offset the annual costs of permitting, inspecting, and monitoring these industries.

Reimbursements from the Commonwealth of Massachusetts

The budget includes \$867,000 from the Commonwealth that MWRA is entitled to receive by statute as reimbursement for the cost of chemicals used in the wastewater treatment process.

Miscellaneous Revenue

The Proposed FY08 Budget includes \$2.1 million in miscellaneous revenues of which \$1.4 million pertains to Deer Island's energy programs for the sale of Renewable Portfolio Standard Credits (RPS) and participation in the demand response program; \$186,000 is for hydropower generation at the MWRA's Cosgrove facility, and \$435,000 in other revenue.

#### **Investment Income**

MWRA earns income by investing reserves and fund balances in a variety of interest-yielding securities. The Proposed FY08 Budget includes \$33.7 million in investment income, \$3.3 million below the FY07 Approved Budget, which reflects a reduction in interest rate assumptions and less money invested long-term.

#### **Non-Recurring Revenue**

Non-Recurring Revenue is one-time revenue used in a given fiscal year to reduce assessments to member communities. In any fiscal year when annual revenues exceed expenses, MWRA may transfer the unexpended amount to the rate stabilization reserve. Within certain limits, MWRA may use this money to reduce the rate revenue requirement in any subsequent year. Consistent with the requirements of its enabling act and its general bond resolution, MWRA treats transfers from the rate stabilization reserve as revenue in that fiscal year.

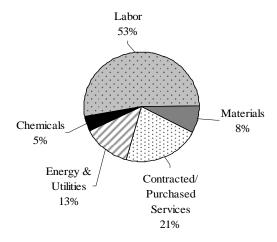
#### **Direct Program Expenses**

The Proposed FY08 direct program expense budget is \$212.8 million, an increase of \$9.1 million or 4.5% over the FY07 Budget. The increase includes higher costs for wages and salaries, health insurance, maintenance, and chemicals. To address rising direct costs, the MWRA has actively moved to consolidate operation and maintenance facilities, reorganized and automated facilities, reduced leased space, sold surplus assets, negotiated competitive purchase agreements for energy and chemicals and increased self-generation and utilization of digester gas for energy production. Generally, the budget presents expenses by line item and program. The divisional sections of this document discuss program budget changes in greater detail.

#### **Line Item Budget Summary**

Figure I-1 combines related direct expense line items into general cost categories and shows that labor costs (wages and salaries, overtime, fringe benefits, and workers' compensation) are the largest component of the direct expense budget (53%), followed by contracted/purchased services (21%) and then by energy and utilities (13%).

FIGURE I-1
Direct Expenses by Category - \$212.8 Million

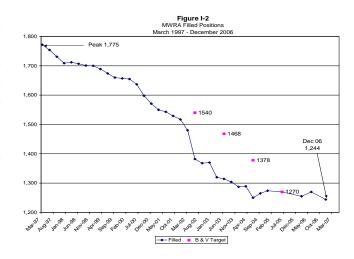


Contracted and purchased services, the second largest direct expense cost category, includes professional, maintenance, and other services. The Proposed FY08 Budget for contracted and purchased services is \$45.7 million, 7.1% above the FY07 Budget.

Major components of this cost category include \$14.4 million for MWRA's residuals processing contract, \$2.9 million for lease payments, (consisting of \$1.6 million for the Charlestown Navy Yard facilities and \$1.3 million for the

Within the labor cost category, wages and salaries account for \$89.2 million, 4.2% higher than the FY07 Budget. Of the \$89.2 million, \$87.7 million is for regular pay. MWRA estimates that the regular pay budget of \$87.7 million will support the FY08 target of 1,255 filled positions. A staffing level of 1,255 represents an increase of 11 positions in comparison with the December 2006 staffing level.

Figure I-2 shows how filled positions at MWRA have declined from a peak of 1,775 in March 1997 to the target staffing level of 1,255 for Proposed FY08 Budget. As shown in the figure below, the number of filled positions achieves the target levels recommended in the Black & Veatch study.



Chelsea facilities), \$14.4 million for maintenance services, \$3.3 million for harbor and outfall monitoring, \$1.4 million for telephone and lease line services, \$2.5 million for security, and \$1.1 million for grit and screenings removal.

The Proposed FY08 Budget for energy and utilities is \$28.6 million, \$1.8 million below the FY07 Budget, reflecting the retreat of energy prices to historical levels. Electricity prices dropped \$1.1 million due to lower prices and diesel fuel cost fell by \$800,000 reflecting a reduction in usage and lower prices. The Proposed FY08 Budget for energy and utilities reflects the most recent pricing outlook based on energy futures markets and conservative budgeting assumptions to account for market volatility and the MWRA's exposure to open market energy purchases.

The Proposed FY08 Budget includes \$9.6 million for chemicals, an increase of \$1.1 million or 13.6% from the FY07 Budget, and \$2.7 million or 39.2% over FY06 spending. Of the \$1.1 million increase, \$820,000 is due to higher prices for soda ash, \$700,000 for higher usage for sodium bisulfite and sodium hypochlorite at Deer Island to meet the new enterococcus regulation offset by lower sodium hypochlorite prices for both Deer Island and Field Operations.

The Proposed FY08 Budget for materials, which includes maintenance materials, laboratory equipment, vehicles, and computer hardware items is \$17.3 million, \$1.8 million more than the FY07 Budget. The increase reflects vehicle replacements to upgrade an aging fleet and materials to maintain Authority facilities, and contractual maintenance expenditures relating to the pelletization plant lease, partially offset by decreases for electrical pipeline, and computer materials.

#### **Functional Area Budget Summary**

For a broader perspective on MWRA's direct expense budget, Figure I-3 presents direct expenses by MWRA functional area and shows that 46% of the Proposed FY08 direct expense budget is for Wastewater Transport and Treatment costs, compared to 15% for Water Transmission, Treatment, and Distribution.

FIGURE I-3 Direct Expenses by Functional Area - \$212.8 Million

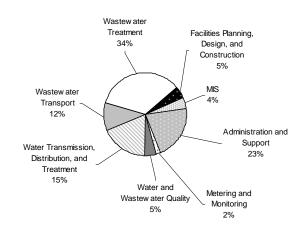
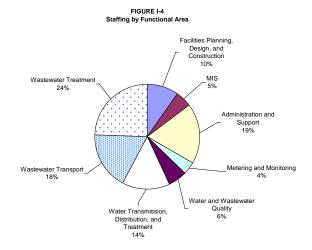


Figure I-4, Staffing by Functional Area as of June 2006 shows that of 1,255 filled positions, 56% are devoted to operating and maintaining the water and wastewater treatment and transport systems; 24% to administration and support and MIS functions, and 10% to facilities planning, design, and construction. Water and Wastewater Quality functions, and metering and monitoring, particularly Boston Harbor and Massachusetts Bay monitoring activities and industrial discharge and enforcement programs, account for 10% of all staff.



#### **Capital Financing**

The \$6.6 billion investment in MWRA's infrastructure improvement, including the Boston Harbor Project and Integrated Water Supply Improvement Program, has relied heavily on debt financing. MWRA finances its capital improvement program primarily by issuing senior fixed rate 30- and 40-year revenue bonds. MWRA also issues subordinated variable rate debt through both a multi-modal borrowing program and a tax-exempt commercial paper program. MWRA's outstanding debt totaled \$5.5 billion as of June 30, 2006.

The Authority is significantly leveraged with long-term debt representing over 70% of total assets, but the stability and predictability of operating cashflows can support a leveraged capital structure as evidenced by the strong senior debt ratings of Aa2, AA, and AA from Moody's, S&P, and Fitch, respectively. Additionally, the average maturity of MWRA's outstanding debt is significantly shorter than the remaining useful life of the assets being financed.

As a result of the Authority's on-going capital improvement program, debt service as a percent of total expenses has increased from 36% in 1990 to 57% in the Proposed FY08 Budget. Much of this debt service is for completed projects, primarily the Boston Harbor Project and Integrated Water Supply Improvement Program. MWRA's capital spending, from its inception, has been dominated by projects mandated by court order or regulatory requirements, which in total have accounted for 80% of capital spending to date.

The Authority has actively managed its debt structure to take advantage of favorable interest rates. Tools used by the MWRA to lower borrowing costs and manage rates include maximizing use of subsidized State Revolving Fund debt, issuance of variable rate debt, current and advanced refundings of outstanding debt, the use of surplus revenues to defease debt, and swap agreements. The MWRA also uses tax exempt commercial paper to minimize the financing cost of construction in process.

As part of its ongoing rate management initiatives in FY07, the MWRA, working with the Advisory Board, restructured approximately \$675 million in long-term borrowings to level out debt service and generate rate relief for member communities. This initiative is designed to smooth debt service in years 2008 through 2017. The restructuring generates both net present value savings and significant rate relief. Additionally, the restructuring also commenced the modernization of the MWRA's bond resolution which is designed to make debt service reserves available in the future to pay off debt. To become effective, the amended resolution must be incorporated into two-thirds of MWRA's outstanding debt which is expected to occur in 8 to 10 years as MWRA issues new debt and refunds existing debt.

The Proposed FY08 capital financing costs total \$333.9 million, which reflects the recent restructuring of MWRA's debt. Had the restructuring not been undertaken, FY08 debt service would have been approximately \$43 million higher which would have resulted in greater reliance on reserve funds. Debt service remains the largest portion of the MWRA's operating expenses, accounting for 57% of total expenses.

The Proposed FY08 Budget includes \$14.2 million in debt service offsets. For FY08, the Proposed Budget assumes a 4.75% interest rate for variable rate debt, which is the same as the FY07 budgeted level. If interest rates are less than budgeted in FY07, MWRA will use the savings to reduce rate revenue requirements in future years.

Capital financing costs increase by \$5.5 million or 1.7% compared to the FY07 Budget. The modest increase is due primarily to the use of bond redemption funds to partially offset the expected \$7.5 million decrease in DSA. The proposed capital financing budget for FY08 includes:

- \$322.9 million in principal and interest payments on outstanding MWRA debt and SRF loans.
- \$6.5 million in debt service to support a \$100 million fixed rate issue in February 2008 and \$75 million in SRF borrowings in October 2007, and
- \$4.5 million to fund ongoing capital projects with current revenue and to meet coverage requirements.

The Proposed FY08 debt service budget includes savings realized from the refinancing of existing debt. Staff will continue to monitor the municipal bond market throughout FY07 for any additional refunding opportunities. If MWRA is able to take advantage of any additional opportunities to refund outstanding debt during FY07, any savings will be used to reduce rate revenue requirements in future years.

Table I-3 provides detail on the Proposed FY08 capital financing line item. Table I-3 also illustrates how upgrading the sewerage system has dominated the capital program to date. Sixty-six percent of the Proposed FY08 capital financing costs (before debt service offsets) are for wastewater improvements. Current and future borrowing increasingly supports improvements to the water system. A complete list of the Authority's indebtedness by series is presented in Appendix F.

	TA	BLE I-3								
FY08 Currer	nt Expense Budget - (	Capital Financing Deta	ail (as of 6/30/07)							
\$ in Millions										
	Amount Outstanding	Total	Water	Sewer						
Total SRF <sup>1</sup> Debt	\$992	\$48.1	\$8.7	\$39.4						
Total Senior Debt	3,223	175.3	67.4	107.9						
Total Subordinate Debt	1,526	98.6	30.6	68.0						
Total SRF and Debt Service <sup>2</sup>	\$5,742	\$322.1	\$106.7	\$215.3						
Water Pipeline Commercial Paper		4.1	4.1	0.0						
Current Revenue/Capital <sup>3</sup>		4.5	1.1	3.4						
Capital Lease		3.2	1.2	2.1						
Sub-Total		\$11.8	\$6.4	\$5.4						
Total Capital Financing (before Debt										
Service Offsets)		\$333.9	\$113.1	\$220.8						
Debt Service Offsets:										
Bond Redemption Savings		(2.9)	(1.5)	(1.5)						
Debt Service Assistance		(11.3)	(1.2)	(10.0)						
Total Capital Financing	\$5,742	\$319.7	\$110.4	\$209.3						

<sup>&</sup>lt;sup>1</sup> SRF debt service payments reflect net MWRA obligations after state and federal subsidies.

#### **Indirect Expenses**

The Proposed FY08 Budget includes \$42.6 million for indirect expenses, an increase of \$3.4 million or 8.6% over the FY07 Budget. The increase includes a \$4.5 million rise in payments to meet liability requirements under GASB 45, Accounting for Financial Reporting for Postemployment Benefits Other Than Pensions.

#### **Insurance**

MWRA purchases property and casualty insurance from external insurance carriers and self-insures for the first \$2.5 million of property and general liability loss per occurrence. The Proposed FY08 Budget includes \$2.6 million for premiums and fees, an increase of \$100,000 based on an insurance renewal program similar to the existing program. New policies will be procured in FY07 for coverage in FY08. The budget includes \$1.9 million for premiums and \$700,000 for the projected costs of claims made against the self-insured portion of MWRA coverage. MWRA mitigates the budgetary risk of self-insurance by maintaining an Insurance Reserve. The reserve, which was established as part of the Bond Resolution, requires that an independent insurance consultant review the funding level every three years and provide recommendations as to its adequacy. In FY07 MWRA's insurance consultant reviewed the insurance reserve and concluded that the current funding level of \$19 million is reasonable and adequate based upon both historical and projected losses and exposures. No changes to the insurance reserve are planned for FY08.

<sup>&</sup>lt;sup>2</sup> Numbers may not add due to rounding.

<sup>&</sup>lt;sup>3</sup> Current Revenue/Capital is revenue used to fund ongoing capital projects. The amount is partly determined by MWRA's bond convenant requirements.

#### Watershed Reimbursement/PILOT

The Enabling Act directs MWRA to pay the Commonwealth of Massachusetts for several statutory obligations: payments in lieu of taxes (PILOT) for Commonwealth-owned land in the watersheds, operating expenses of the Division of Water Supply Protection, and debt service costs for purchases of land around the supply reservoirs to protect the watersheds. The Proposed FY08 Budget includes \$6 million, \$12.2 million, and \$4.9 million respectively for these items. Collectively these represent a net decrease of \$300,000 over the FY07 Budget. Watershed operating expenses increased \$400,000, reflecting higher wages and salaries, maintenance, and research services, but this increase was offset by a \$700,000 decline in debt service cost.

#### **Harbor Electric Energy Company (HEEC)**

Harbor Electric Energy Company (HEEC), a subsidiary of NStar, installed the cross harbor power cable and built the power substation to supply electric power for construction and operation of the Deer Island Treatment Plant. MWRA is repaying HEEC's capital investment on a 25-year schedule. The budget includes \$4.3 million for the estimated FY08 payment, comprised of \$3.6 million for capacity charges and \$779,000 for maintenance expenses.

#### Mitigation

MWRA disburses mitigation funds to communities affected by MWRA projects or facilities pursuant to MWRA's Statement of Mitigation Principles and/or specific agreements with communities. MWRA mitigation may include relieving the direct impacts of construction, meeting environmental and regulatory requirements, long-term operating agreements, or community compensation for impacts over and above those addressed by other mitigation. In rare situations, where the extent and duration of the impact of a project or facility on a community is such that restoring the area to its pre-project state is insufficient to relieve the stress of MWRA's presence during the project, MWRA funds or contributes to improvements to affected areas.

Mitigation expenses are funded in the capital budget and in the current expense budget. The Proposed FY08 Budget includes \$1.4 million for community compensation for impacts, including \$736,000 for the City of Quincy and \$683,000 for the Town of Winthrop, based on Memoranda of Agreement with the communities.

#### **Retirement System Contribution**

The Proposed FY08 Budget includes a \$4.2 million contribution to MWRA's retirement fund commensurate with the goal to maintain a fully funded retirement system for employees, including approved cost-of-living increases. The contribution is based on the most recent (January 2005) actuarial valuation report and is \$200,000 greater than the FY07 Budget contribution.

#### GASB 45 – Postemployment Benefits Other than Pensions

The Authority is required to adopt GASB 45, Accounting and Financial Reporting by Employers for Postemployment Benefits Other than Pensions. The \$4.5 million included in the Proposed FY08 Budget is a preliminary estimate, which is expected to be revised after completion of the actuarial report. A preliminary actuarial report received in February estimates the liability at \$9.5 million, which will be addressed in the Final FY08 Budget.

#### **Community Profile and Assessments**

MWRA provides wholesale water and sewer services to 61 communities or local bodies. Forty-nine local bodies purchase water supply services, and 45 local bodies purchase wastewater transport and treatment services. Thirty communities purchase both. Proposed FY08 Assessments include new members Dedham-Westwood Water District and the Town of Reading. Approximately 2.6 million people, or 43% of the population of Massachusetts, live and work in the communities that purchase water and/or wastewater services from MWRA.

MWRA's largest single customer is the Boston Water and Sewer Commission (BWSC), which provides retail services in the City of Boston. In the Proposed FY08 Current Expense Budget, rate revenue from BWSC will account for 31% of MWRA's total rate revenue. Table I-4, on page I-15, lists MWRA communities, the services received, and MWRA preliminary assessments for FY08.

Each year MWRA determines preliminary wholesale water and sewer assessments in February and final assessments in June before the beginning of the new fiscal year. These assessments must satisfy the statutory requirement that MWRA fully recover its budgeted water and sewer costs by apportioning net costs among its wholesale water and sewer customers.

Table I-5 presents the calculation of MWRA's FY08 rate revenue requirement. The table shows that most of MWRA's current expenses are directly attributable to either water or sewer service costs, or to investment in the water or sewer systems. Expenses that support both systems are allocated to water or sewer assessments based on generally accepted cost allocation principles. The allocation methodology used in preparing the Proposed FY08 Budget was revised prior to FY02 to more accurately estimate the division of support costs between the water and sewer programs. Investment income and other revenues offset water and sewer expenses. The resulting net cost of water and sewer services is the amount MWRA recovers through water and sewer assessments.

#### Wholesale Assessment Methodology

MWRA calculates separate user assessments for water and sewer services. Budgeted water operating and capital costs are allocated based on each community's share of total water use for the most recent calendar year. The sewer assessment methodology allocates budgeted operating and maintenance costs based on share of wastewater flow and strength parameters, and capital costs based on proportion of flow, strength, and population. MWRA uses three-year averaging of wastewater flows to calculate the flow-related components of wholesale sewer assessments. This averaging moderates year-to-year swings in individual community assessments. Beginning in FY07, MWRA sewer assessments was allocated in part on flow data from the Authority's new wastewater metering system. MWRA began using flow data from the new metering system in April 2005.

NORTHBOROUGH

SYSTEMS TOTAL

PEABODY

762.171

928,069

\$4,271,484

\$163.124.954

TOTAL

790.048

481,739

\$4,229,267

\$168.974.396

3.7%

-48.1%

-1.0%

3.6%

\$332,233,810

\$358.184.967

28-Feb-07

#### Massachusetts Water Resources Authority Attachment 1 - Preliminary FY08 Water and Sewer Assessments

Includes \$11.25M in Debt Service Assistance

Final FY07 Percent Final FY07 **Preliminary FY08** Percent Final FY07 **Preliminary FY08** Percent **MWRA Combined Water and Sewer Preliminary FY08** Change from Change from Water Change from Sewer Sewer Combined Combined Water Assessment Assessment FY07 Assessment Assessment FY07 Assessment Assessment FY07 ARLINGTON \$3,633,779 \$9,670,686 \$3.527.387 3.0% \$6.143.299 \$6.539.655 6.5% \$10.173.434 5.2% BELMONT 1,821,894 1,819,547 -0.1% 3,705,621 3,952,718 6.7% 5,527,515 5,772,265 4.4% BOSTON 62,704,517 64,709,825 94,101,847 101,018,081 156,806,364 165,727,906 3.2% 7.3% 5.7% BROOKLINE 4,692,491 4,841,579 3.2% 9,606,833 10,268,654 6.9% 14,299,324 15,110,233 5.7% -1.4% CHELSEA 2,620,260 4,871,837 9.7% 7,492,097 2.657.451 4.439.053 7.096.504 5.6% **EVERETT** 3,668,354 4,149,505 13.1% 5.815.528 6.260.585 7.7% 9.483.882 10,410,090 9.8% FRAMINGHAM 6.108.149 6.131.751 0.4% 8.427.956 8.940.995 6.1% 14.536.105 15.072.746 3.7% LEXINGTON 4,032,517 4,115,541 2.1% 5,633,833 5,765,798 2.3% 9,666,350 9,881,339 2.2% MALDEN 4,933,009 5,195,081 5.3% 8,710,730 9,504,463 9.1% 13,643,739 14,699,544 7.7% MEDFORD 5.8% 9.545.286 10.4% 13.030.749 8.8% 4.382.521 4.635.352 8.648.228 14.180.638 **MELROSE** 2.017.068 2,072,533 2.7% 4,515,809 4.755.904 5.3% 6,532,877 6.828.437 4.5% MILTON 2,263,683 2,194,539 -3.1% 4,154,293 4,474,326 7.7% 6,417,976 6,668,865 3.9% NEWTON 7,606,834 7,739,974 1.8% 15,154,185 16,552,015 9.2% 22,761,019 24,291,989 6.7% 3.2% NORWOOD 2,580,986 2,663,213 5,303,808 5,553,043 4.7% 7,884,794 8,216,256 4.2% QUINCY 8.052.624 8.673.266 7.7% 14.186.030 15.616.952 10.1% 22.238.654 24.290.218 9.2% REVERE 3.497.276 3.709.693 6.1% 6.922.399 7.423.539 7.2% 10.419.675 11.133.232 6.8% 11.4% SOMERVILLE 5.179.472 5.414.031 4.5% 10.830.035 12.064.176 16.009.507 17,478,207 9 2% **STONEHAM** 2,517,547 2,568,915 2.0% 3,386,652 3,718,521 9.8% 5,904,199 6,287,436 6.5% 16,155,608 WALTHAM 6.287.763 6.515.393 3.6% 9.867.844 10.827.468 9.7% 17.342.861 7.3% 4,412,383 6,860,741 WATERTOWN 2,448,358 2,550,400 4.2% 4,756,492 7.8% 7,306,892 6.5% WINTHROP 1,249,283 1.205.915 -3.5% 2,261,781 2,517,192 11.3% 3,511,064 3,723,107 6.0% TOTAL \$142,229,183 \$147.160.092 3.5% \$236,228,150 \$254.927.700 \$378,457,332 \$402.087.792 6.2% 7.9% Final FY07 Percent Final FY07 **Preliminary FY08** Percent Final FY07 **Preliminary FY08** Percent **MWRA Sewer and Partial Water Preliminary FY08** Change from FY07 Water Change from Sewer Sewe Combined Combined Change from Water Assessment Assessment Assessment FY07 Assessment Assessment Assessment FY07 CANTON \$1,622,912 \$1,752,028 \$3.073.080 \$3,404,173 10.8% \$4,695,992 \$5,156,201 8.0% 9.8% **NEEDHAM** 19.2% 4.878.286 5.037.670 3.3% 5.682.394 5.996.406 5.5% 804,107 958,736 READING 1.543.149 100.0% 3.171.403 3.493.841 10.2% 3.171.403 5.036.990 58.8% STOUGHTON 400.150 429,678 7.4% 3,521,058 3.729.980 5.9% 3,921,208 4,159,658 6.1% WAKEFIELD 1.534.817 1.464.399 -4.6% 4.358.332 4.761.805 9.3% 5.893.149 6.226.204 5.7% WELLESLEY 678,369 504,564 -25.6% 4,341,937 4,568,135 5.2% 5,020,306 5,072,699 1.0% WINCHESTER 690,810 3,071,919 3,220,793 890.279 -22.4% 4.8% 3.962.198 3.911.603 -1.3% WOBURN 2,093,459 1,977,450 -5.5% 8,426,290 9,327,346 10.7% 10,519,749 11,304,796 7.5% TOTAL \$8,024,094 \$9,320,814 16.2% \$34,842,306 \$37,543,743 7.8% \$42,866,400 \$46,864,557 9.3% Final FY07 Final FY07 Percent Final FY07 **Preliminary FY08** Percent **Preliminary FY08** Percent **Preliminary FY08 MWRA Sewer-only Customers** Change from Change from Change from Combined Water Sewer Sewer Combined Water Assessment FY07 Assessment Assessment Assessment Assessment Assessment ASHLAND \$1,618,656 \$1,693,449 4.6% \$1.618.656 \$1,693,449 4.6% BEDFORD 2,565,613 2,731,049 6.4% 2,565,613 2,731,049 6.4% **BRAINTREE** 6.234.886 6.711.390 6.234.886 6.711.390 7.6% 7.6% BURLINGTON 3 650 224 3 943 802 8.0% 3 650 224 3 943 802 8.0% CAMBRIDGE 16,822,068 18,856,840 12.1% 16,822,068 18,856,840 12.1% **DEDHAM** 4,681,204 4,804,611 2.6% 4,681,204 4,804,611 2.6% HINGHAM SEWER DISTRICT 1,263,977 1,307,202 3.4% 1,263,977 1,307,202 3.4% **HOLBROOK** 1.164.235 1,239,966 6.5% 1.164.235 1.239.966 6.5% NATICK 4,006,468 4,096,189 2.2% 4,006,468 4,096,189 2.2% RANDOLPH 7.7% 4.268.513 4.597.198 4.268.513 4.597.198 7.7% WALPOLE 2.586.581 2.881.452 11.4% 2.586.581 2.881.452 11.4% WESTWOOD 1.973.685 2.047.516 3.7% 1.973.685 2,047,516 3 7% WEYMOUTH 8,556,370 8,987,785 5.0% 8,556,370 8,987,785 5.0% WILMINGTON 1 770 873 1.815.075 2.5% 1.770.873 1.815.075 2.5% TOTAL \$61,163,355 \$65,713,524 7.4% \$61,163,355 \$65,713,524 7.4% Final FY07 Percent Final FY07 **Preliminary FY08** Percent Final FY07 **Preliminary FY08** Percent Preliminary FY08 **MWRA Water-only Customers** Water Change from Change from Combined Combined Change from Water Assessment Assessment FY07 Assessment Assessment FY07 Assessment Assessment **FY07** LYNNFIELD WATER DISTRICT \$362,308 -0.6% \$364.527 \$364.527 \$362,308 -0.6% MARBLEHEAD 1,631,484 1,628,064 -0.2% 1,631,484 1,628,064 -0.2% NAHANT 313,556 331,955 5.9% 313,556 331,955 5.9% 2,590,216 **SAUGUS** 2,713,879 4.8% 2,590,216 2,713,879 4.8% SOUTHBOROUGH 689.683 601.643 -12.8% 689.683 601.643 -12.8% SWAMPSCOTT 1.633.133 1.346.451 -17.6% 1.633.133 1.346.451 -17.6% WESTON 1,377,593 1.279.923 -7.1% 1.377.593 1.279.923 -7.1% TOTAL \$8,600,193 \$8,264,223 -3.9% \$8,600,193 \$8,264,223 -3.9% Final FY07 Final FY07 Final FY07 Percent **Preliminary FY08** Percent **Preliminary FY08** Percent **Preliminary FY08** Change from **MWRA Partial Water-only Customers** Change from Water Sewer Sewer Change from Combined Combined Water Assessment FY07 Assessment FY07 Assessment Assessment Assessment Assessment FY07 DEDHAM-WESTWOOD WATER DISTRICT 100.0% \$0 \$34 \$0 \$34 100.0% 194,583 218,980 194,583 218,980 LYNN 12.5% 12.5% MARLBOROUGH 2,386,661 2,738,466 14.7% 2,386,661 2,738,466 14.7%

790 048

481,739

\$4,229,267

\$527,159,363

3.7%

-48.1%

-1.0% 6.4%

762,171

928,069

\$4,271,484

\$495.358.764

7.8%

#### **Retail Charges**

As noted above, MWRA provides water and sewer services to communities on a wholesale basis. Each community then re-sells services on a retail basis. As a result, household water and sewer charges include each household's share of the community's MWRA water and sewer assessments, plus the community's own charges for the provision of local water and sewer services.

Each community independently establishes retail rates. When establishing local rates, community officials consider issues related to the pricing of services, level of cost recovery, and the local rate structure or methodology. Several factors contribute to a broad range of local rate structures in the MWRA service area:

- Differences in the extent to which water and sewer costs are supported through property taxes and other sources of revenue.
- Differences in the means by which communities finance investments in their own water and sewer systems.
- Differences in communities' retail rate methodologies.

Some communities have flat unit rates, while others have inclining block rates. Local rates may also provide for differentials among classes of users, such as higher rates for commercial or industrial users, abatements to low-income or elderly residents, and adjusted sewer rates for customers with second meters used for lawn irrigation.

Additional information on rate structure within the member communities is available on the MWRA Advisory Board website as part of its annual retail rate survey.

TABLE I-5
Calculation of the PFY08 Rate Revenue Requirement (\$000)

	Sewer	Water	Total
Expenses:			
Operations and Maintenance Costs:	\$88,741	\$20,993	\$109,735
PLUS			
Other Costs:			
Allocated Direct Expenses	\$69,786	\$33,261	\$103,047
Allocated Indirect Expenses	\$15,945	\$26,623	\$42,569
PLUS			
Capital Costs:			
Debt Service (Less: Debt Offsets)	\$209,009	\$106,225	\$315,234
Current Revenue/Capital	\$3,375	\$1,125	\$4,500
PLUS			
Non-Rate Revenue:			
Investment Income	-\$22,314	-\$11,403	-\$33,717
Fees and Other Revenue	-\$6,358	-\$7,850	-\$14,208
Non-Recurring Revenue	\$0	\$0	\$0
EQUALS			
Rate Revenue Requirement	\$358,185	\$168,974	\$527,159

#### **Revenue and Expenditure Trends**

Because MWRA is required by its enabling act to balance its budget and to establish annual assessments to cover all expenses, revenue must increase in concert with the growth in expenses each year. Member community assessments are the largest source of funds; the amount required in any year is the difference between MWRA expenses and other revenue sources, most notably investment income and debt service assistance from the Commonwealth (which directly reduced debt service expense).

MWRA regularly updates its estimates of anticipated revenues and expenses over a multi-year planning horizon. These planning estimates provide a context for budget discussions and a planning tool for MWRA and those affected by its rate revenue requirements and also allow MWRA to consider multiple-year rates management implications and strategies as it evaluates alternative capital and operating budget decisions.

The table below and Appendix D (in more detail) present future rate revenue requirements for FY08 through FY17.

			Estimates of Future Rate Revenue Requirements (\$ millions)								
	FY08	FY09	FY09 FY10 FY11 FY12 FY13 FY14 FY15 FY16 FY17								
Rate Revenue	527.2	557.9	590.5	624.8	661.2	699.6	739.3	772.5	792.4	861.1	
Rate Revenue Change %	6.4%	5.8%	5.8%	5.8%	5.8%	5.8%	5.7%	4.5%	2.6%	8.7%	

Increasing debt service to finance the capital improvement program is the most important factor driving estimates of future budget increases. Over the past several years MWRA's tax-exempt commercial paper program, debt refinancings, federal grants, SRF loans, and Commonwealth debt service assistance have mitigated the impact on ratepayers of new capital spending. However, new water system improvements, for which there are fewer non-ratepayer sources of funding, and the impact of recent financing strategies (i.e. restructuring debt to defer the repayment of principal) will increase MWRA capital financing costs over the next several years.

MWRA employs rates management tools where available (e.g. extended maturities on future borrowings, variable rate debt, and increased use of tax-exempt commercial paper) to help cushion and smooth the growth in capital financing expenses. Despite these initiatives, the size of the capital program will unavoidably continue to drive increases in community assessments.

The second largest budget factor is projected growth of base operating costs. The estimated \$93.6 million increase in direct expenses from FY08 to FY17 is primarily the result of an assumed inflation rate of 4.0% annually. In addition, in order to account for anticipated increases in expenses for FY08, labor is projected to grow by 4.8%, while chemicals and maintenance and materials are forecast to rise by 13.6% and by 11.0%, respectively. Also, over the next ten years there will be an increase in direct expenses as a result of capital improvement projects. The largest increases will be for operation of new facilities.

Start-up and operation of the Union Park Detention and Treatment facility, BOS019 Conduit, Braintree-Weymouth Replacement Pump Station, and the North Dorchester Bay project dewatering and odor control facility will have incremental impacts between FY08 and FY12. Also, \$1.5 million in additional costs projected in FY14 for the JJCWTP for ultraviolet technology licensing fees.

MWRA's planning estimates are projections based on a series of assumptions about future spending (operating and capital), interest rates, inflation, and other factors. The assumptions include:

- Debt Service Assistance projected to be level funded at \$11.25 million.
- Direct expense inflation rate of 4.0% (except as noted above).
- CIP inflation rate of 2.5%.
- Capital spending based on 85% of the CIP expenditure forecast with 10% (two-thirds of the 15% reduction) added back three years later.
- Long-term fixed rate debt issues with 40-year terms and 6% interest rates.
- Variable rate interest projected at 4.75% in FY08 and 4% in outer years.

MWRA uses the planning estimates to present a picture of what future rate increases might be and to test the impact of changes to assumptions. The planning estimates are not predictions of rate increases; rather, they provide the context and framework for the policy decisions that actually shape future rate revenue requirements and increases.

The planning estimates generally use conservative assumptions to help communities plan for future payments to MWRA.

There are several areas where differences from planning estimate assumptions may alter projected increases:

- Changes in anticipated borrowing rates or expected investment income rates;
- The planning estimates do not factor in any positive year-end variances;
- More opportunities for SRF borrowing than expected; a dollar borrowed through the SRF at 2% replaces the need to borrow a dollar long-term at an assumed 6%;
- Debt refinancing opportunities;
- Capital spending; and
- Growth in direct expenses, greater than current assumptions of 4.0% is an area of increased concern. Increases in utilities, chemicals, maintenance and health care are reflected in the Proposed FY08 Budget. Many of the savings in prior years through staffing reductions, optimization of operations, and scope revisions to professional services are already reflected in the budget. More importantly, going forward the MWRA is faced with a growing need to maintain its facilities and ensure that adequate funding is available.

Managing rate increases in the coming years may involve tradeoffs between smaller increases in the upcoming fiscal year and significantly larger increases in subsequent years.

#### **Proposed FY08 Capital Improvement Program**

#### **Background**

Since its creation by the Massachusetts legislature in 1985 the MWRA has invested over \$6.6 billion to modernize and improve the wastewater and waterworks systems serving its member communities. Of the total expenditures to date, nearly three-fourths have supported improvements to the wastewater treatment, interceptor, pumping, and combined sewer overflow systems. The remaining one-fourth has supported waterworks treatment, transmission, distribution, and water supply protection improvements. The Proposed FY08 Capital Improvement Program (CIP) budget totals \$4.7 billion with projected spending of \$170.4 million for FY07 and \$245.8 million for FY08.

MWRA's sewage treatment system has undergone a nearly complete transformation under the federally mandated, 16-year, \$3.8 billion Boston Harbor Project. Now complete, the project included: a new Deer Island Treatment Plant with primary and secondary treatment capabilities; a new 5-mile Inter-Island Tunnel and remote headworks that combined two separate sewer systems into one; a sludge-to-fertilizer facility; and a 9.5-mile Effluent Outfall Tunnel to discharge treated wastewater away from shallow Boston Harbor waters into deeper waters and the stronger currents of Massachusetts Bay.

MWRA's Integrated Water Supply Improvement Program is a 10-year, \$1.7 billion series of projects that consists of aggressive watershed protection, modernized water treatment facilities and distribution system improvements including construction of covered storage facilities and pipeline rehabilitation projects. This program includes the \$437 million John J. Carroll Water Treatment Plant, a state-of-the-art ozonation facility with capacity to treat 405 mgd of drinking water, which was placed into service in 2005 pursuant to the Safe Drinking Water Act (SDWA). The plant treats water delivered from the Wachusett Reservoir with ozonation and chloramination. The program also includes the \$698 million MetroWest Water Supply Tunnel, placed into service in 2003, which provides critical redundancy to the water transmission system.

With the completion of Deer Island and the winding down of the Water Supply Improvement Program, the MWRA now spends a proportionately large part of its CIP budget on the Combined Sewer Overflow (CSO) projects mandated by state and federal agencies. The CSO program encompasses 35 projects with a total budget of \$803 million with spending of \$350.4 million through FY06. In 1987, MWRA entered a stipulation in the Federal District Court Order in the Boston Harbor Case by which it accepted responsibility for developing and implementing a long-term CSO control plan for all combined sewer overflows hydraulically connected to MWRA's system, including the outfalls owned and operated by the communities of Boston, Cambridge, Chelsea, Somerville, and a small section of Brookline.

In April 2006, the Federal District Court approved a joint motion filed by the Department of Justice and the MWRA which reflected changes to the MWRA's CSO Control Plan agreed to by the EPA, DEP and MWRA on the appropriate level of CSO control and recommended plans for the Charles River, the Alewife Brook/Upper Mystic River, and East Boston on its overall CSO Control Plan. With this agreement, the MWRA now has an approved CSO Control Plan for receiving waters where CSO outfalls connected to its system discharge. The Federal District Court subsequently issued

Schedule Seven in the court order for the Boston Harbor Case, which includes additional milestones related to this comprehensive agreement.

As the MWRA matures as an agency, a greater proportion of its capital budget will be designated for asset protection and maintenance initiatives, absent new regulatory mandates, to preserve these operating assets. The design of this long-term strategy for capital work is identified in the Authority's recently completed Master Plan.

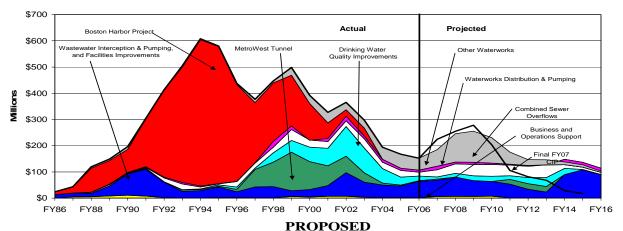
#### Master Plan and the Proposed FY08 CIP Process

In October and November of 2006, the MWRA presented to the Board of Directors highlights of the Master Plan identifying over \$3.1 billion in system needs over the FY07-48 timeframe. The Master Plan identified approximately \$2.0 billion in wastewater needs and \$1.1 billion in waterworks needs. It is important to note that much of the future spending outlined in the Master Plan is for the repair or replacement of existing infrastructure, although water system redundancy is also a major theme.

An evaluation process, driven by the prioritization of projects developed during Master Planning, MWRA's capacity to deliver capital projects, and achieving sustainable and predictable rates, was conducted to determine which projects would be incorporated into the Proposed FY08 CIP and the next five-year cap period. The projects contained in the Proposed FY08 CIP and their resulting schedules reflect these primary considerations. As a result, 67 projects or new subphases with a contract value of \$952.2 million were added during this budget cycle.

The graph below highlights major capital improvement spending, both completed (actual) and remaining (projected).

#### **MWRA CAPITAL PROGRAM FY86-16**



FY08 CAPITAL IMPROVEMENT PROGRAM
Actual and Projected Expenditures

Expended	Projected
To-Date	Expenditures
\$6.6 B	\$2.2 B

#### **FY08** Capital Highlights

The Proposed FY08 CIP, including contingency and inflation to December 2007 dollars, is \$930.2 million for fiscal years 2004-2008, \$970.0 million for fiscal years 2009-2013 and net projected spending for fiscal years 2014 and beyond of \$819.6 million, primarily driven by new projects from the Master Plan. A number of the Master Plan projects incorporated into the Proposed FY08 include spending long into the future - well beyond FY17. The estimated spending for FY14-18 will grow in future budget cycles as additional Master Plan projects are incorporated. The total contract spending in the Proposed FY08 CIP is \$4.7 billion (in FY08 dollars), including contingency, of which \$2.5 billion has been spent through FY06.

Table 1

Program	Total Contract	Spending Thru FY06	Remaining Balance	FY04	FY05	FY06	FY07	FY08	FY04-08	FY09-13	Beyond FY13*
Wastewater System Improvements	\$2,198.6	\$951.9	\$1,246.7	\$92.2	\$88.6	\$102.3	\$99.3	\$155.0	\$537.4	\$454.2	\$538.2
Interception & Pumping	676.7	429.1	247.6	31.9	21.8	32.9	31.5	35.4	153.5	44.7	136.0
Treatment	419.3	35.6	383.7	4.0	9.2	12.2	8.6	21.3	55.3	109.4	244.5
Residuals	212.1	63.8	148.3	8.9	-1.7	0.0	0.0	0.5	7.7	6.5	141.3
CSO	803.6	350.4	453.1	45.9	53.7	45.5	57.5	97.1	299.7	276.4	22.1
Other Wastewater	86.9	73.0	13.9	1.5	10.1	11.6	1.8	0.7	25.7	17.1	-5.7
Waterworks System Improvements	2,271.9	1,500.5	771.5	100.1	76.3	48.5	65.6	62.6	353.0	415.2	228.1
Drinking Water Quality Improvements	640.1	490.2	149.9	55.7	30.6	17.6	7.5	13.0	124.5	99.6	29.7
Transmission	972.7	644.2	328.5	9.2	7.4	8.2	19.8	9.6	54.1	94.9	204.3
Distribution & Pumping	629.1	262.6	366.5	23.8	25.5	14.7	24.6	33.1	121.7	200.9	107.8
Other Waterworks	30.0	103.5	-73.5	11.3	12.9	8.0	13.6	6.9	52.7	19.7	-113.7
Business & Operations Support	68.1	36.8	31.3	1.8	2.8	1.6	5.5	6.0	17.7	16.9	3.0
Total MWRA	4,538.6	2,489.1	2,049.5	194.0	167.7	152.3	170.4	223.6	908.1	886.2	769.3
Contingency	156.2		156.2					22.1	22.1	83.8	50.3
Total MWRA w/Contingency	\$4,694.8	\$2,489.1	\$2,205.7	\$194.0	\$167.7	\$152.3	\$170.4	\$245.8	\$930.2	\$970.0	\$819.6

#### Highlights of Project Changes from the Final FY07 CIP to the Proposed FY08 CIP

The Proposed FY08 CIP represents updated spending and schedules for projects contained in the FY07 CIP and new spending on 67 water and wastewater projects and subphases from the Master Plan. These additional projects and subphases represent those capital initiatives outside of the FY07 CIP that staff recommend as most essential to assure reliable service to MWRA's customers. The Proposed FY08 CIP increased \$1.0 billion above the Final FY07 CIP approved by the Board in June 2006 with the majority of the increased spending occurring beyond FY13.

The total MWRA Proposed FY08 CIP budget, excluding contingency, increased by \$969.3 million with new project spending from the Master Plan representing approximately \$952.2 million of which 18.5% or \$176 million is projected to be expended within the FY09-13 period. The Proposed FY08 CIP reflects moderate to major changes in planned spending for all of the main program categories as a result of new projects from the Master Plan and the normal adjustments for updated schedules and awarded contract amounts. These new initiatives, representing the highest rated projects from the Master Plan, were evaluated in conjunction with existing FY07 CIP projects and ultimately integrated into the Proposed FY08 CIP.

Table 2

Program	Final FY07 CIP	Proposed FY08 CIP	\$ Chge.	% Chge.	FY09-13 \$ Chge.	Beyond FY13 \$ Chge.
Wastewater System Improvements	\$1,618.9	\$2,198.6	\$579.7	35.8%	\$82.0	\$510.1
Waterworks System Improvements	1,889.9	2,271.9	382.0	20.2%	121.0	282.8
<b>Business &amp; Operations Support</b>	60.5	68.1	7.6	12.6%	9.0	3.0
Total MWRA	3,569.3	4,538.6	969.3	27.2%	212.0	795.9
Contingency	113.5	156.2	42.7	37.6%	21.6	41.2
Total MWRA w/Contingency	\$3,682.8	\$4,694.8	\$1,012.0	27.5%	\$233.6	\$837.1

#### **Contingency**

There are costs associated with the Proposed FY08 CIP that are difficult to predict with any degree of certainty. These costs include legal fees, claims settlements, acquisition of land, and a variety of study, design, and construction change orders and contract amendments. MWRA uses a contingency budget to cover these costs in the event they exceed the approved budget. The contingency budget is calculated as a percentage of expected capital expenditure cash outlays (15% for tunnel construction and approximately 10% for all other projects).

The total contingency budget for the ten-year CIP is \$156.2 million. The contingency budget remaining within the FY04-08 period is \$22.1 million and the contingency planned beyond FY08 is \$134.1 million.

#### **MWRA Organization and History**

#### The MWRA Enabling Act

MWRA was created by legislative act in 1984, and inherited the Sewerage and Waterworks Divisions of the Commonwealth of Massachusetts Metropolitan District Commission (MDC). In July 1985, MWRA assumed control of the water and sewer systems, including facilities, properties, and the right to utilize water withdrawn from system reservoirs. The Commonwealth, under the management of the MDC Watershed Management Division (now the Department of Conservation and Recreation – Division of Watershed Management), retained ownership of real property, including the reservoirs and watersheds.

The Enabling Act also established the MWRA Advisory Board to represent the cities and towns in the service area. The Advisory Board appoints three members of the MWRA Board of Directors, approves the extension of water and sewer services to additional communities, and reviews and makes recommendations on MWRA's annual Current Expense Budget and Capital Improvement Program.

In 1987, the legislature transferred responsibility to operate and maintain the Clinton Wastewater Treatment Plant from the Commonwealth to MWRA.

#### **History and Accomplishments**

In 1985, the U.S. District Court for Massachusetts found MDC in violation of numerous aspects of the federal Clean Water Act, and the responsibility for those violations passed to MWRA as successor to MDC. The court issued a detailed compliance schedule for actions to be taken by MWRA to achieve and maintain compliance with the Clean Water Act.

MWRA achieved all of the milestones in the schedule related to the construction of treatment facilities on Deer Island, and is working to achieve milestones with respect to implementation of its long term CSO control plan. These achievements have made noticeable, measurable improvements in the quality of Boston Harbor and its beaches.

MWRA is also working to achieve compliance with an extensive consent order issued by the Massachusetts Department of Environmental Protection (DEP) mandating the steps necessary to achieve required improvements to the MWRA water system.

Since taking over operation and maintenance of the water and sewer systems from MDC, MWRA has increased annual investment in the system infrastructure from an average of \$11 million per year to an average of more than \$375 million per year between (FY90 to FY05). This investment has greatly improved the operating efficiency of the existing water and sewer systems, protecting fresh water sources and improving the water quality in Boston Harbor.

#### **MWRA Rates Management**

Between FY96 and FY02 the MWRA limited rate revenue increases to an average of 3.6% annually as a result of debt service assistance from the Commonwealth, federal grants to support the Boston Harbor

Project, lower borrowing costs, use of financing tools that delayed costs to later years, a favorable bid climate for construction projects, and aggressive efforts to control capital and operating costs.

As debt service cost resulting from mandated capital investment has steadily increased, MWRA's dependence on rising debt service assistance allocations have similarly increased. DSA reached a high of \$52.9 million in FY02. In FY03, in response to a state-wide recession, debt service assistance was eliminated and as a result, MWRA was forced to have an unprecedented mid-year rate adjustment, increasing the rate increase from 2.9% to 6.9% as part of an overall strategy in response to cover the loss. The Authority cut \$420 million from its capital improvement program and \$47.2 million from the current expense budget through various budget cuts including layoffs. Reductions in debt service assistance result in greater reliance on reserves, budget cuts or a combination of these two elements. In response to a strengthening local economy, debt service assistance was restored in FY05 at the level of \$8 million. This allocation increased over the next two fiscal years, rising to \$10 million in FY06 and \$18.75 million in FY07. House 1 in FY08 proposes an allocation of \$11.25 million.

Planning estimates for FY09 through 2017 forecast rate revenue requirement increases of 5.8% annually for the next five years, and 5.7%, 4.5%, 2.6% and 8.7% in 2014, 2015, 2016, and 2017, respectively. With the prospect of higher rate increases in the future, the MWRA, the Advisory Board, and its member communities have aggressively pursued rate relief in the form of larger debt service assistance payments from the State Legislature and will continue this effort to secure future rate relief.

In FY06, the MWRA formed a Rates Management Committee to evaluate the Authority's debt portfolio and credit structure to propose recommendations that deliver responsible short-term solutions for mitigating imminent rate spikes and long-term strategies for achieving predictable and sustainable rates. In line with the Board of Directors' strategy to deliver long-term predictable and sustainable rates for our 61 ratepayer communities, the MWRA initially preserved the scheduled use of its reserves for future years when projected rate increases are more significant.

MWRA must ensure that its operating and capital costs are kept to a minimum, and that every dollar adds to the value of water and sewer services. MWRA has taken several steps toward this end.

- MWRA continues to limit increases in ongoing operating costs. The Proposed FY08 direct expense budget is only \$29.8 million more than spending in FY00. This represents annual increases of 2.0%, well below inflation. When adjusted for inflation, direct expenses have declined by more than \$30 million since FY00. Costs to operate new facilities, higher utility costs, healthcare costs and increased maintenance have been offset by reduction in the workforce, controlling and optimizing chemical use, and other materials.
- MWRA seeks to maximize savings in the deregulated electricity market, and now competitively procures most of its power needs.
- MWRA is working to reduce labor costs wherever appropriate. The budget assumes a staffing level of 1,255 for fiscal year 2008. This staffing level represents a decrease of more than 500 filled positions (over 29%) from peak staffing levels in 1997.

- MWRA uses a variety of financing tools including variable rate debt, tax-exempt commercial paper, interest rate swaps, refundings, and tender offers to take advantage of particular market conditions and appropriate maturity schedules to reduce annual debt service costs.
- MWRA continues to aggressively seek additional SRF assistance.
- Finally, MWRA uses rate stabilization funds and bond redemption funds in the context of its longer-term rate smoothing strategy.

In addition to carefully managing operating costs, MWRA will continue to explore additional financing strategies to manage assessment increases in a fiscally responsible manner.

#### **MWRA Organization**

MWRA has five divisions. Each division provides operations or support services to carry out MWRA's activities under the direction of the Executive Office. MWRA's organizational structure is included in the document before the Table of Contents.

The **Executive Office** provides centralized MWRA management, direction, and policy development. The budget includes funds for the Office of the Executive Director, The Office of Emergency Preparedness, the Board of Directors, the Advisory Board, and other advisory committees.

The MWRA created the **Office of Emergency Preparedness** in November 2005 by consolidating its security and emergency response functions throughout the agency. The Department is responsible for oversight of the security and emergency response policies and procedures, implementation of the Emergency Response Plan, and training of the Site Characterization Team.

The **Planning and Coordination Department** provides decision support on planning, policy and operations matters. It provides regulatory, public policy and public health advocacy for MWRA's drinking water and wastewater programs and administers financial assistance programs to improve the infrastructure of member communities.

The **Operations Division** operates the water and wastewater treatment systems; the water transmission and distribution system; the wastewater collection, transport, and combined sewer overflow (CSO) systems; and the residuals processing facility. It also provides laboratory and engineering and construction services; enforces sewer use regulations and seeks to limit the discharges of toxic materials; manages environmental studies of Boston Harbor and Massachusetts Bay; and monitors water quality.

The **Finance Division** is responsible for budgeting, rate setting, accounting, grants management, risk management, and treasury activities; and securing financing to support the capital improvement program.

The **Law Division** provides legal counsel to all divisions on compliance with federal and state law, real estate matters, labor and employment law, litigation, and construction issues. Division attorneys provide or supervise through outside counsel the representation of MWRA in all litigation.

The **Support Services Division** oversees the central functions of communications and community relations, real property and environmental management, human resources, affirmative action, procurement, materials warehousing, occupational health and safety, internal audit, fleet services, computer system development and management, library and records management, and mail and employee shuttle services.

#### **Statement of Financial Position**

In accordance with its enabling act, each year MWRA submits annual reports to the Governor, the President of the State Senate, the House of Representatives, the Advisory Board, and the Chairs of the State Senate and House Committees on Ways and Means containing financial statements relating to its operations maintained in accordance with Accounting Principles Generally Accepted in the United States of America (GAAP) and, commencing with the annual reports for 1986, audited by independent certified public accountants. MWRA's audited financial statements at June 30, 2006 and 2005 are available online at www.mwra.com.



#### **EXECUTIVE OFFICE**

Proposed FY08 Current Expense Budget EXECUTIVE DIVISION											
	FY05 FY06 FY07 FY08 Change										
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PFY	08
WAGES & SALARIES	\$	401,698	\$	366,704	\$	378,746	\$	395,729	\$	16,983	4.5%
OVERTIME		15		31		-		-		-	-
ONGOING MAINTENANCE		-		-		-		-		-	-
TRAINING & MEETINGS		100		-		2,097		2,030		(67)	-3.2%
PROFESSIONAL SERVICES		157,106		162,172		161,802		170,340		8,538	5.3%
OTHER MATERIALS		700		2,625		1,627		1,777		150	9.2%
OTHER SERVICES		449,321		428,876		438,956		447,466		8,510	1.9%
TOTAL	\$	1,008,940	\$	960,408	\$	983,228	\$	1,017,342	\$	34,114	3.5%

Proposed FY08 Current Expense Budget EXECUTIVE DIVISION											
		FY05		FY06		FY07		FY08		Change	
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PFY0	)8
EXECUTIVE OFFICE / BOARD OF DIRECTORS	\$	405,834	\$	372,349	\$	385,659	\$	402,560	\$	16,901	4.4%
ADVISORY BOARD / OTHER COMMITTEES		603,106		588,059		597,569		614,782		17,213	2.9%
TOTAL	\$	1,008,940	\$	960,408	\$	983,228	\$	1,017,342	\$	34,114	3.5%

The Executive Office provides executive management and guides the implementation of MWRA policies established by the Board of Directors. It is responsible for developing and implementing specific goals and programs to achieve MWRA's primary mission of providing reliable and efficient water and sewer services, improving water quality, and for creating a framework within which all divisions can operate effectively. The Executive Office oversees a centralized MWRA-wide security program to preserve and protect MWRA facilities, systems and employees.

The Executive Office includes the Office of Emergency Prepardness and Planning and Coordination Department, and has direct oversight of the Public Affairs, Internal Audit and AACU Department, which are funded as part of the Support Services budget.

#### The goals of the Executive Office are to:

- Ensure delivery of reliable and cost-effective water and sewer services to customer communities.
- Ensure that water supply and wastewater collection and treatment preserve public health and protect natural resources.
- Foster regional economic development through the maintenance and upgrading of the area's water and sewer systems.

The Executive Office budget supports the Executive Director's Office (which includes the Board of Directors cost center), the MWRA Advisory Board and Advisory Committees cost centers. The Board of Directors formulates policies to guide MWRA actions and is responsible for major policy and fiscal decision-making. The MWRA Advisory Board was established by the Enabling Act to serve as a "watchdog" for MWRA's customer community. The Advisory Board makes recommendations to MWRA on annual expense budgets and capital improvement

programs. The Advisory Board has also, at various times, been charged by the Massachusetts State Legislature to advise the Legislature and the MWRA Board of Directors with policy initiatives relative to system expansion and rate methodology. In addition, the Advisory Board reviews and comments on MWRA reports, hold hearings on related matters, and makes recommendations to the Governor and the Legislature. The other advisory committees supported by this budget are the Water Supply Citizens' Advisory Committee and the Wastewater Advisory Committee. The Executive Office budget accounts for less than 1% of the Proposed FY08 direct expense budget.

#### **Budget Highlights:**

- Total Proposed FY08 Budget of \$1.0 million, an increase of \$34,000 or 3.5% over FY07 Budget, primarily due to planned wage and salary increases.
- \$396,000 for **Wages and Salaries** represents 39% of the Executive Office budget. The proposed budget includes funding for four positions.
- \$170,000 or 17% of the Executive Office proposed budget is for **Professional Services** to fund the Water Supply Citizens' Advisory Committee and the Wastewater Advisory Committee.
- \$444,000 or 44% of the Executive Office proposed budget is for the MWRA Advisory Board staff. The proposed budget supports its operating expenses, including wages and salaries, space rental and general administrative office materials and supplies.

#### OFFICE OF EMERGENCY PREPAREDNESS

	•		•	ense Budget EPAREDNES				
	FY05	FY06		FY07		FY08	Change	е
LINE ITEM	Actual	Actual	Budget		Proposed		FY07 to PF	FY08
WAGES & SALARIES	\$ -	\$ 200,328	\$	299,726	\$	310,732	\$ 11,006	3.7%
ONGOING MAINTENANCE	-	-		350,000		457,632	107,632	30.8%
TRAINING & MEETINGS	-	-		1,249		1,300	51	4.1%
PROFESSIONAL SERVICES	-	-		-		2,472,234	2,472,234	-
OTHER MATERIALS	-	-		2,416		46,716	44,300	1833.6%
OTHER SERVICES	-	-		1,512		22,656	21,144	1398.4%
TOTAL	\$ -	\$ 200,328	\$	654,903	\$	3,311,270	\$ 2,656,367	405.6%

The Office of Emergency Preparedness (OEP) was created in November 2005. The creation of this department allows for the consolidation of Authority-wide security and emergency response functions into one unit. It is responsible for oversight of MWRA's security and emergency response policies and procedures; implementation and training for the Emergency Response Plan; and management, training, and outfitting of the Site Characterization Team, which will respond to any intentional or accidental contamination of the water supply.

The Director of Emergency Preparedness reports directly to the Executive Director with a matrix reporting relationship to the Chief Operating Officer and the Managing Director. The positions of Manager of Security and Emergency Planning and the Security Administrator have been transferred from the Support Services Division to this new Office and report to the Director of Emergency Preparedness. In addition, the Safety/Security Manager for Deer Island will continue to report to the Deer Island Director with a matrix reporting relationship to the Director of Emergency Preparedness to include this major facility in all authority-wide emergency planning efforts.

# The goals of the Office of Emergency Preparedness Department are to:

• Develop and implement policies and programs to ensure facility and water/wastewater system security, public health and staff safety.

#### **Highlights of FY08 Initiatives**

- First fiscal year to project future spending and consolidate funding from other departments.
- Maintain and operate security alarm services for the MWRA's Wastewater facilities.
- Continue to maintain and support DITP security technology infrastructure, as well as the needs of the Emergency Service Unit (ESU).
- Implement Authority-wide security systems maintenance service contracts, including programming and systems integrations and installation of security equipment.
- Competitively procure an Authority-wide consolidated three-year security guard services contract to include Deer Island Treatment Plant (DITP), Chelsea Facility, the John J. Carroll Water Treatment Plant (JJCWTP), Charlestown Navy Yard Office (CNY), and various wastewater and water facilities.

- Total Proposed FY08 Budget of \$3.3 million, an increase of \$2.6 million over FY07 Budget, primarily due to the consolidation of funding from other departments. To better control expenses with regard to centralization of security functions, security related expenses such as security guard services contracts for facilities, security camera maintenance, intrusion alarm services, etc. formally budgeted in Operations and Support Services Divisions have been transferred to the OEP department.
- \$311,000 for **Wages and Salaries**, an increase of \$11,000 or 3.7% over FY07 Budget, primarily due to planned wages and salary increases. The proposed budget includes funding for four positions.
- \$458,000 for **Ongoing Maintenance**, an increase of \$108,000 or 30.8% over FY07 Budget. The proposed budget includes \$250,000 for security systems maintenance service contracts, programming and systems integrations services. In addition, \$50,000 is needed for replacements of existing equipment such as Head-End systems, Multi-Plex Routers, Digital Recorders and Security Monitors, and \$50,000 for purchase and installations of additional equipment such as Cameras, Intrusion Detections, Card Access, Motion Sensors and Cables. The proposed budget is \$108,000 more than FY07 Budget, primarily due to transfer of \$75,000 from **DITP** to continue to maintain and support DITP security technology infrastructure, \$18,000 from **FOD** to maintain and operate security intrusion alarm services for the Authority's wastewater facilities, and \$15,000 from **FOD** for fencing supplies and locks for the water and wastewater facilities.
- \$2.5 million for **Professional Services** is the largest increase in the OEP Proposed FY08 Budget, primarily due to the consolidation of the Authority's security guard budgetary responsibilities with a new three-year guard services contract. This newly consolidated contract has been expanded to include the CNY facility, one additional Roving Guard to provide security services at various facilities during construction projects and vehicles and other equipments. \$1.8 million of this proposed budget, which includes the Account Manager's hours, has been transferred from the **Operations** and **Support Services Divisions**. The proposed budget also includes \$132,000 for the purchase of four GMC Pickup Trucks for Security Guards site and area monitoring and patrols of the four MWRA facilities. These vehicles will be turned over to MWRA at the end of the three-year service contracts. In addition, \$132,000 is requested for one additional Roving Guard, and the remaining increases are due mainly to higher hourly rates and overhead cost.
- \$47,000 for **Other Materials**, a \$44,000 increase over the FY07 Budget. The proposed budget includes \$38,000, transferred from **FOD** for safety materials and supplies that need to be replenished after each use by the ESU.
- \$23,000 for **Other Services**, an increase of \$21,000 over the FY07 Budget. The proposed budget includes \$20,000 transferred from **FOD** for the monthly, mandatory testing, inspections and programming of the self-contained breathing apparatus (SCBA) units by the Intermediate Pump Station (IPS) Company. In previous fiscal years, the ESU was funded from the FOD Safety budget.

#### PLANNING AND COORDINATION DEPARTMENT

	Propose	08 Current I	•	ense Budget DN	İ			
	FY05	FY06		FY07		FY08	Change	
LINE ITEM	Actual	Actual		Budget		Proposed	FY07 to PF	<b>/</b> 08
WAGES & SALARIES	\$ 1,736,206	\$ 1,822,172	\$	1,881,748	\$	1,946,739	\$ 64,991	3.5%
OVERTIME	4	66		-		-	-	-
TRAINING & MEETINGS	9,833	11,192		18,178		22,756	4,578	25.2%
PROFESSIONAL SERVICES	18,335	10,412		13,000		11,600	(1,400)	-10.8%
OTHER MATERIALS	22,102	130,921		141,967		141,875	(92)	-0.1%
OTHER SERVICES	246,248	147,597		164,807		158,516	(6,291)	-3.8%
TOTAL	\$ 2,032,728	\$ 2,122,360	\$	2,219,700	\$	2,281,486	\$ 61,786	2.8%

The Planning and Coordination Department provides regulatory, public policy and public health advocacy for MWRA's drinking water and wastewater programs. It provides decision support on planning, policy and operations matters, using a range of technical and analytic tools. Staff administers financial assistance programs to improve the infrastructure of member communities. The Department integrates staff efforts and coordinates MWRA activities related to system and capital planning, infrastructure renewal, and watershed management (in conjunction with the Commonwealth's Department of Conservation and Recreation, DCR); strategic business planning; agency-wide performance measurement; and industry research. The following functions comprise the Department's primary responsibilities:

Mapping, Modeling, and Data Analysis - Technical staff develop and maintain the Geographic Information Systems (GIS) for the water and wastewater systems, including integration of field and engineering records into GIS for access by planning, engineering, and operations staff; provide demand analysis and forecasting of water and wastewater flows for master planning and system operations; model reservoir operations, perform drought forecasting and planning, and evaluate system expansion requests; and develop and maintain water and sewer system models in support of master planning, system operations, and optimization.

**System Planning and Renewal -** Staff with expertise in engineering and planning is responsible for water and wastewater system master planning, infrastructure needs assessment, and capital project development. This work is done in coordination with staff across MWRA. Planning and Coordination staff review and process system expansion requests, water supply agreements, and emergency connection requests. Staff also provides assistance to the Operations Division on project siting, environmental reviews, and permitting, including impacts on MWRA facilities from other agency projects, and assists in the development of strategies for long-term emergency risk reduction and preparation for MWRA facilities and systems.

Regulatory and Policy Matters - Staff work with various regulatory entities to promote cost-effective rule-setting that protects the environment and promotes public health. Senior staff members actively work with industry associations and other groups with interests and agendas consistent with MWRA's to advance water and wastewater regulations that make environmental and economic sense. Senior staff conducts strategic policy research on a broad range of topics and staff conducts public health research, including outreach and water quality reporting and the annual Consumer Confidence Report (CCR). Staff also coordinates with DCR to ensure water protection.

Community Support Program - Staff are responsible for inflow/infiltration (I/I) and sanitary sewer overflows (SSO) policy development, implementation, and reporting, provide oversight of and reporting on MWRA leak detection regulations and demand management programs, and report on the portions of MWRA's NPDES permit related to demand management and flow limitation activities. Staff administers community assistance programs including sewer inflow/infiltration financial and technical assistance, water pipeline rehabilitation financial

assistance, water distribution systems Best Management Practices technical assistance, and water leak detection technical assistance.

# **Highlights of FY08 Initiatives**

 Continue research and analysis related to long-range water supply planning, advance concept planning for capital projects in collaboration with Engineering staff, conduct strategic program research on pharmaceuticals in wastewater, and work to influence EPA's new "Distribution System Rule" and to support efforts to reduce lead in brass plumbing fixtures.

- \$1.9 million for **Wages and Salaries**, an increase of \$65,000 or 3.5% from the FY07 Budget. The Proposed FY08 Budget includes funding for 24 positions.
- \$23,000 for **Training and Meetings**, an increase of \$5,000 or 25% from the FY07 Budget, reflecting the assumption of national organization leadership posts by the department's two senior managers and increases in hotel and airfare costs.
- \$142,000 for **Other Materials**, level-funded as compared to the FY07 Budget. The Proposed FY08 Budget includes \$109,000 for postage and mailing of the Consumer Confidence Report (CCR), \$15,000 for mapping supplies, and \$15,000 for water conservation kits.
- \$159,000 for **Other Services**, a decrease of \$6,000 or 3.8% from the FY07 Budget. The Proposed FY08 Budget includes \$137,000 for printing the CCR, \$6,000 for printing lead in tap water brochures, and \$10,000 for water conservation bill stuffers.



Operations Division Budget

#### **OPERATIONS DIVISION**

	Proposed FY08 Current Expense Budget OPERATIONS DIVISION										
FY05 FY06 FY07 FY08 Change											
LINE ITEM	Actual	Actual Actual Budget Proposed FY07 to PFY08									
WAGES & SALARIES	\$ 59,227,760	\$ 61,728,182	\$ 64,140,644	\$ 67,150,247	\$ 3,009,603	4.7%					
OVERTIME	3,672,896	3,437,562	3,728,114	3,771,175	43,061	1.2%					
FRINGE BENEFITS	78,472	68,256	79,279	73,344	(5,935)	-7.5%					
CHEMICALS	6,579,778	6,878,847	8,431,208	9,580,879	1,149,671	13.6%					
UTILITIES	20,397,582	27,494,449	30,266,235	28,381,063	(1,885,172)	-6.2%					
ONGOING MAINTENANCE	16,434,371	16,116,685	21,045,861	22,859,442	1,813,581	8.6%					
TRAINING & MEETINGS	145,553	107,264	157,439	138,874	(18,565)	-11.8%					
PROFESSIONAL SERVICES	4,491,663	5,076,587	6,192,933	4,277,979	(1,914,954)	-30.9%					
OTHER MATERIALS	3,704,188	3,300,461	3,040,102	3,806,785	766,683	25.2%					
OTHER SERVICES	15,277,148	16,175,850	18,157,275	19,495,906	1,338,631	7.4%					
TOTAL	\$ 130,009,411	\$ 140,384,143	\$ 155,239,090	\$ 159,535,694	\$ 4,296,604	2.8%					

	Proposed FY08 Current Expense Budget OPERATIONS DIVISION by Department							
	FY05	FY06	FY07	FY08	Change			
DEPARTMENT	Actual	Actual	Budget	Proposed	FY07 to PFY	08		
OPERATIONS ADMINISTRATION	\$ 3,892,259	\$ 3,315,764	\$ 3,263,917	\$ 3,859,641	\$ 595,724	18.3%		
CSO PROGRAMS/ENERGY	890,733	380,828	-	-	-	-		
WASTEWATER TREATMENT	58,795,534	64,302,817	70,034,217	71,661,306	1,627,089	2.3%		
FIELD OPERATIONS	50,251,602	55,194,617	63,858,055	65,450,659	1,592,604	2.5%		
LABORATORY SERVICES	4,779,422	4,824,456	5,453,258	5,487,656	34,398	0.6%		
ENQUAD	4,413,216	4,755,487	4,619,473	4,826,731	207,258	4.5%		
<b>ENGINEERING &amp; CONSTRUCTION</b>	4,861,895	6,673,887	8,010,170	8,249,701	239,531	3.0%		
CAPITAL ENG & CONSTR.	2,124,750	936,287	-	-	-	-		
TOTAL	\$ 130,009,411	\$ 140,384,143	\$ 155,239,090	\$ 159,535,694	\$ 4,296,604	2.8%		

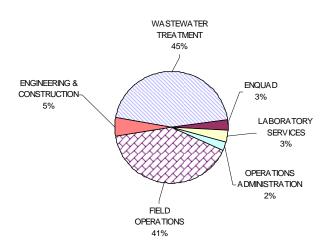
The Operations Division integrates wastewater and water system operations and maintenance, treatment, laboratory services, and engineering and construction functions, including oversight of the Combined Sewer Overflow (CSO) plan.

The FY08 Current Expense Budget and existing structure of the Operations Division is shown in the pie chart to the right and described below.

The **Wastewater Treatment Department**, which accounts for 45% of the Operations Division budget, operates and maintains the Deer Island and Clinton wastewater treatment plants and the Residuals Processing Facility at Fore River Staging Area (FRSA).

The **Field Operations Department**, which accounts for 41% of the Operations Division budget, is responsible for operating, maintaining, and metering the water and wastewater transport systems. The department also manages the water treatment and wastewater pretreatment functions.

# Operations Division PFY08 Budget \$160 million



During the past few years, there have been three departments in the Operations Division responsible for engineering and construction work. These include: Capital Engineering and Construction, Engineering and Construction and the CSO/Energy departments. On November 16, 2005, MWRA consolidated these three departments into one department called Engineering and Construction under the direction of the Deputy Chief Operating Officer to provide in-house engineering, consultant management, drafting, surveying, construction management, and other technical assistance required for the maintenance, repair, and rehabilitation of wastewater and waterworks systems.

The **Environmental Quality Department (ENQUAD)** manages the monitoring of Boston Harbor and Massachusetts Bay water quality and oversees MWRA's compliance with its National Pollutant Discharge Elimination System (NPDES) permits.

The **Laboratory Services Department** supports various client groups in the Operations Division, in the Department of Conservation and Recreation, and in MWRA member communities, providing field sampling, laboratory testing and reporting services. Most of the testing is required to meet the strict guidelines of regulatory programs and permits including the Safe Drinking Water Act (SDWA) and MWRA's NPDES permits.

The **Operations Administration Department** provides oversight and general management support in the areas of finance, contract administration, personnel, energy-related issues, including procurement and planning. The Administration Department budget also includes funds for MWRA vehicle purchases and division-wide memberships.

# The Operations Division's goals are to:

- Plan, develop, implement, and operate efficient, reliable, and economical water treatment and delivery and wastewater transport and treatment systems.
- Ensure compliance with state and federal drinking water quality and wastewater discharge regulations including the SDWA, the Clean Water Act, and NPDES permits.
- Plan and implement rehabilitation of existing facilities and construction of new facilities including pipelines, pump stations, storage facilities, and treatment facilities on schedules that allow for sufficient system capacity and performance.
- Dispose of wastewater treatment by-products in a cost-effective and environmentally sound manner.

# Major FY07 Accomplishments through December 2006

# **Operations, Energy, and New Facilities Start-ups:**

- Continued second year of operation of the new John J. Carroll Water Treatment Plant (JJCWTP) (start-up on July 27, 2005) and commenced energy usage optimization initiatives.
- Deer Island continued to implement strategies for optimizing secondary treatment and successfully reached 710 mgd capacity on a sustained basis.
- Deer Island continued to implement recommendations from the comprehensive Electrical System Study to ensure power reliability at the plant and successfully performed a `dead start' test on the South System Pump Station.
- Field Operations Department (FOD) continued with the final stages of the implementation of the new Wastewater Meter System including reviewing new meter data and working with meter manufacturers to resolve system issues.

- Participated in a multi-department effort to finalize and procure the contract to jointly operate the new Union
  Park facility with the Boston Water and Sewer Commission. The facility was placed into partial beneficial
  service to provide storage of overflows within the new detention basins, with pump-back to the collection
  system after storms.
- Assisted the Procurement Department with the procurement of contracts to supply and deliver chemicals including sodium hypochlorite at JJCWTP and Ware Disinfection Facility and Soda Ash at JJCWTP.
- Competitively procured and executed electricity contracts for the JJCWTP and DITP.
- Deer Island continued to leverage its self-generation assets and participation in the competitive energy market to offset operating costs. The combined impact of participation in the Independent System Operators of New England (ISO-NE) price response program and the non-rate revenue from the sale of Renewable Portfolio Standards Program (RPS) resulted in net savings of \$960,000 for the first six months of FY07. Deer Island also self-generated 21% of the plant's total required power for FY07 year-to-date.
- The Pelletization Plant processed an average of 112 tons per day of sludge during the first six months of FY07.
- Conducted a study to optimize operation of the Prison Point CSO facility to minimize treated discharges to the Inner Harbor.

# **Maintenance:**

- The Operations Division spent \$9.2 million on maintenance of which \$3.9 million was for materials and \$5.3 million for services.
- FOD submitted 13 dam Emergency Action Plans for MWRA-owned facilities to the DCR Dam Safety Office and continued to implement dam inspection recommendations through in-house maintenance work and consultant task orders.
- Completed numerous major maintenance projects including the following:
  - o Completed maintenance on Treatment Train A, including tank cleaning at JJCWTP.
  - o Completed mainline valve replacement at water Section 70 Northern High Service (NHS).
  - o Retrofitted water blow-off valve at Section 97 NHS.
  - o Replaced mainline valve replacement at Section 69 NHS.
  - o Replaced 30 feet of grit pipe at Chelsea Headworks.
  - o Replaced eight South Main Pump Station flow meters and expansion joints.
  - o Repaired the hydropower units at Deer Island.
  - o DI digester mixer replacements.
  - o Replaced surge valves at Newton Street Pump Station.
- Exercised 330 mainline water valves and replaced 13.

# **Engineering & Construction:**

Awarded the following major construction contracts: North Dorchester Bay CSO Storage Tunnel (\$145.7 million); Rehabilitation of Water Pumping Stations (\$18.2 million); Upper Neponset Valley Replacement Sewer Section 687 (\$8.3 million); Blue Hills Covered Storage Design/Build (\$37.8 million); and Morrissey Boulevard Storm Drain Contract 1 (by BWSC).

- Awarded the following major professional services contracts: Cottage Farm/Brookline Connection Design and Construction Administration (\$1.26 million); Section 28, Suction to Brattle Court Pump Station Design, Construction, and Inspection (\$908,313); North Dorchester Bay CSO Facilities Design and Construction Administration (\$3.39 million); Heat Loop Replacement Construction II (\$1.47 million); and East Boston Branch Sewer Relief Design 2 (\$3.0 million).
- Completed the following major professional services contracts: Weston Aqueduct Supply Mains (WASMs) Design WASMs 1, 2, & 4; JJCWTP Construction Management; JJCWTP Plant Design; Sudbury Aqueduct Inspection; and Sluice Gate Rehabilitation Design.
- Achieved substantial completion of the following construction projects: Spot Pond Supply Mains Rehab-Middle Segment; Stony Brook Sewer Separation (by BWSC); MetroWest Tunnel Hultman Rehab CP 9; South Dorchester Bay Sewer Separation (Fox Point) (by BWSC); Union Park Detention Treatment Facility; and Southern Spine Distribution Mains Milton Pressure Valve.
- Assisted the Planning Department in updating MWRA's 20 year Master Plan for the Wastewater and Water systems.

# **Environmental:**

- Assisted MIS with award of the Pretreatment Information Management System (PIMS) contract to upgrade the Toxic Reduction and Control (TRAC) department's information systems (TRAC-IS).
- Complied with the lead and copper rule required by Department of Environmental Protection (DEP) and Environmental Protection Agency (EPA), which required dosage increases for soda ash and carbon dioxide.
- Compliance with the National Pollutant Discharge Elimination System (NPDES) permit at the Deer Island Wastewater Treatment Plant was met for all parameters except one (one month violation of chronic toxicity level for inland silverside).
- The TRAC department completed the following EPA-required work for significant industrial users: 94 inspections, 169 monitoring events, and sampling of 336 connections. This department also issued or renewed approximately 100 permits.
- Awarded jointly-funded Cooperative Research Agreement between MWRA and National Data Buoy Center for Augmentation of Buoy 44013 to Observe Additional Oceanographic Variables.
- Submission on time of all NPDES-required deliverables (discharge monitoring reports (DMRs) and environmental monitoring reports).
- The Lab provided routine laboratory services and analysis for more than 130,000 tests and also provided asneeded analytical support for numerous projects on topics such as the harbor and outfall monitoring water column survey and cyanide in treated drinking water.

# **Proposed FY08 Operations Division Budget Highlights:**

• The total Operations Division Proposed FY08 Budget is \$159.5 million, which is \$4.3 million or 2.8% more than the FY07 Budget. The Operations Division's Proposed FY08 Budget does not include approximately \$1.9 million for security costs that were included in the FY07 Budget. Due to an agency-wide consolidation of program oversight, the budget for security-related contracts and resources will shift to the Office of Emergency Preparedness (OEP) in the Executive Division in FY08. With this transfer, the Operations Division's Proposed

FY08 Budget for all programs except security increased by \$6.2 million or 4% from the adjusted FY07 Budget of \$153.3 million.

- New facilities-related increases include \$612,000 for chemicals and maintenance for operation of the Union Park CSO facility (MWRA will share costs with BWSC) and \$57,000 for utilities and maintenance for the BOS019 Storage Conduit.
- Other significant increases from the FY07 Budget include:
  - o Wage increases primarily due to collective bargaining agreements (\$2.8 million).
  - o Growing maintenance needs (\$1.6 million excluding new facilities impacts).
  - o Compliance with new enterococcus treatment requirements for Deer Island's NPDES permit (\$750,000 for full year in FY08 vs three months in FY07).
  - o Net increases in chemical prices and usage (\$400,000).
  - o More vehicle replacements (\$550,000).
  - o Processing additional tonnage (tons per day: 108 in FY08 vs 103 in FY07) and inflation adjustments per the residuals processing contract (\$1.1 million).
- Significant decreases from the FY07 Budget include:
  - O Utilities (\$1.9 million) due to electricity (\$1.1 million) primarily to reflect decreases in market pricing and diesel fuel (\$840,000) primarily due to less expected usage at Deer Island for CTG operations resulting from the plant's shift from a price-response program to a demand-response program.
  - o Professional Services (\$1.9 million) primarily from the shift in security contract costs to the OEP department.
- The Proposed FY08 Budget is also subject to risk in the following areas: timing of the implementation of Deer Island's new NPDES permit (actual spending may be less than budget if implemented after the beginning of the fiscal year), chemical and utility prices, and more than expected emergency-related maintenance and overtime needs.

# **Highlights of FY08 Initiatives**

# **Operations, Energy, and New Facilities Start-ups:**

- Complete the first full year of operation at the new Union Park CSO Detention/Treatment Facility (start-up in Q3 FY07) and BOS019 facility (start-up by the end of FY07).
- Implement requirements of new NPDES Permit at Deer Island including enteroccoccus treatment.
- Deer Island will continue to implement strategies for optimizing secondary treatment capacity pending agreement with the EPA.
- Competitively procure electricity as-needed for MWRA facilities, including the Deer Island Treatment Plant, the JJCWTP and various accounts in Field Operations.
- Continue optimization of chemical and energy usage at the JJCWTP including conducting an energy assessment of the plant.
- Complete feasibility study and start implementation of recommendations on the use of wind-power at MWRA facilities.
- Provide 23% of Deer Island's power requirements through self-generation.

- At Clinton, implement operations of new soda ash delivery system, secondary stand-by generator, and sodium hypochlorite storage tanks.
- In Residuals, evaluate and implement recommendations from the Infrastructure Reliability Study.
- First year of implementation of recommendations to optimize operation of the Prison Point CSO facility.

# **Engineering & Construction:**

- Award several professional services contracts including the following: JJCWTP Ancillary Modifications
  Design; Sudbury Aqueduct Repairs Design; FRSA Pier Rehabilitation Design; JJCWTP Ultra Violet
  Disinfection Design; DI Asset Management Primary Sludge Pump Replacement Design; Alewife Brook Pump
  & Screen Replacement Design; WASM 3 Design; Lynnfield Pipeline Design; and Charles River Interceptor
  Optimization Engineering/Design.
- Award several construction contracts including the following: Northern Low Service Rehab. Section 97A; New
  Connecting Mains Northeast Segment (CP5) and South Segment (CP3); Clinton Soda Ash Replacement; North
  Main Pump Station VFD Replacement; East Boston Branch Relief Sewer Microtunneling; Cottage
  Farm/Brookline Connection; New Connecting Mains Revised North Segment CP1A; and Morrissey Boulevard
  Storm Drain-Contract 2 (by BWSC).
- Completion by BWSC of the MWRA-funded South Dorchester Bay Sewer Separation (Commercial Point) project.
- Completion of Heath Hill Section 52 Rehabilitation; Upper Neponset Valley Replacement Sewer Sections 685 and 686; and Upper Neponset Valley Replacement Sewer Section 687.

# **Maintenance:**

- Continue work on numerous major projects in FOD including implementation of the grounds contracts, purchase of additional water quality sensors, Bridge Crane repairs, meter batteries replacements, and Shaft 8 boiler rehabilitation.
- Continue with repairs to the Rutland-Holden sewer line using both in-house and contractor services.
- Continue work on numerous major projects at Deer Island including facility repainting, building roof replacement, reactor mixer gearbox rebuilding, motor repairs, pier maintenance, and motor bearing overhauls.
- Continue work on multi-year initiative of replacing surge valves in water pump station facilities.

# **Environmental:**

- Review and redesign harbor and outfall monitoring plan based on five years of post-outfall data.
- Ensure the permit-required outfall monitoring meets NPDES requirements, is scientifically credible, and is cost-effective.
- Implement the new TRAC-IS and Laboratory Information Management System (LIMS) in conjunction with MIS
- Commence new round of NPDES- required Local Limit testing in TRAC to reassess industrial discharge limits.

#### **OPERATIONS ADMINISTRATION**

	•	Y08 Current TIONS ADMI	ense Budge TRATION	ŧ			
	FY05	FY06	FY07		FY08	Change	
LINE ITEM	Actual	Actual	Budget		Proposed	FY07 to PF	<b>/</b> 08
WAGES & SALARIES	\$ 2,365,950	\$ 2,301,551	\$ 2,010,236	\$	2,067,118	\$ 56,882	2.8%
OVERTIME	-	268	-		-	-	-
FRINGE BENEFITS	-	-	-		-	-	-
ONGOING MAINTENANCE	17,797	22,786	-		-	-	-
TRAINING & MEETINGS	6,708	523	4,016		3,529	(487)	-12.1%
PROFESSIONAL SERVICES	-	-	30,000		-	(30,000)	-
OTHER MATERIALS	1,253,941	730,465	965,784		1,513,650	547,866	56.7%
OTHER SERVICES	247,863	260,171	253,881		275,344	21,463	8.5%
TOTAL	\$ 3,892,259	\$ 3,315,764	\$ 3,263,917	\$	3,859,641	\$ 595,724	18.3%

The Operations Administration Department is comprised of the Office of the Chief Operating Officer and Division level support staff. The department goal is to oversee, manage, and implement MWRA policies and procedures pertaining to the following functions: labor relations, finance, contract administration and general administration.

# **Budget Highlights:**

- \$2.1 million for **Wages and Salaries**, which represents 54% of the Proposed FY08 Budget. The budget includes funding for 29 positions, consistent with the FY07 Budget.
- **Professional Services** decreased by \$30,000 due to the shift of responsibility to the Finance Division for overseeing energy procurements. The FY07 Budget included \$30,000 for services to assist with the structuring and evaluation of energy contracts.
- \$1.5 million for **Other Materials**, an increase of \$548,000 or 57% compared to the FY07 Budget primarily due to additional funding for the Authority-wide vehicle replacement program. Actual spending for vehicle purchases for FY02-FY06 is as follows:

FY02:	\$ 622,000
FY03:	\$ 120,000
FY04:	\$1,580,000
FY05:	\$1,237,289
FY06:	\$ 717,381
FY07 CEB:	\$ 950,000
Prop FY08 CEB:	\$1,500,000

From FY00 to FY03, MWRA limited replacement of vehicles pending completion of an extensive fleet review. In FY03 MWRA reduced the active fleet by more than 10% (from 561 to 496 vehicles) as a result of this initiative. For example, staff identified opportunities to meet the needs of the new waterworks system facilities through redeployment of existing vehicles rather than adding to the fleet. Analysis as of December 2006 indicates that more than 50% of MWRA's active, operable fleet will be seven years or older as of the beginning of FY08.

• \$275,000 for **Other Services** of which \$274,000 is for Authority-wide memberships including the American Waterworks Research Foundation and the National Association of Clean Water Agencies.

#### WASTEWATER TREATMENT

Proposed FY08 Current Expense Budget WASTEWATER TREATMENT											
FY05 FY06 FY07 FY08 Change											
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	Y08
WAGES & SALARIES	\$	15,235,247	\$	15,893,391	\$	16,573,907	\$	17,478,783	\$	904,876	5.5%
OVERTIME		1,049,301		1,134,334		1,086,513		1,109,883		23,370	2.2%
FRINGE BENEFITS		22,279		22,643		22,284		22,260		(24)	-0.1%
CHEMICALS		2,697,738		2,135,041		3,073,973		3,622,636		548,663	17.8%
UTILITIES		14,165,306		18,747,498		19,279,969		17,687,216		(1,592,753)	-8.3%
ONGOING MAINTENANCE		10,284,866		10,307,277		13,086,553		14,751,895		1,665,342	12.7%
TRAINING & MEETINGS		66,280		53,157		87,375		68,618		(18,757)	-21.5%
PROFESSIONAL SERVICES		1,001,047		915,251		1,337,660		322,188		(1,015,472)	-75.9%
OTHER MATERIALS		470,153		553,653		363,274		437,091		73,817	20.3%
OTHER SERVICES		13,803,317		14,540,572		15,122,709		16,160,736		1,038,027	6.9%
TOTAL	\$	58,795,534	\$	64,302,817	\$	70,034,217	\$	71,661,306	\$	1,627,089	2.3%

Proposed FY08 Current Expense Budget WASTEWATER TREATMENT by Facility										
		FY05		FY06		FY07		FY08	Change	
FACILITY		Actual		Actual		Budget		Proposed	FY07 to PF	Y08
DEER ISLAND	\$	43,523,952	\$	48,178,045	\$	52,380,541	\$	53,036,647	\$ 656,106	1.3%
RESIDUALS		14,282,939		15,094,147		16,457,672		17,255,034	797,362	4.8%
CLINTON		988,643		1,030,625		1,196,004		1,369,625	173,621	14.5%
TOTAL	\$	58,795,534	\$	64,302,817	\$	70,034,217	\$	71,661,306	\$ 1,627,089	2.3%

The Deer Island Treatment Plant, the Residuals Management Program, and the Clinton Treatment Plant comprise the Wastewater Treatment Department. Together, the budgets for these programs represent 45% of the Operations Division's Proposed FY08 Budget and 34% of MWRA's Proposed FY08 direct expense budget.

Incoming wastewater from MWRA customer communities is piped to several headworks facilities where bricks, logs, and other large objects are screened out before the influent is transmitted to Deer Island through underground tunnels. At Deer Island, wastewater from the north system is pumped through chambers that remove grit and detritus for disposal in an off-island landfill. South system flows undergo preliminary treatment at the Nut Island headworks and are then pumped directly into the primary treatment facility, bypassing the grit removal chambers. The primary treatment facility consists of stacked clarifiers where scum rises to the top and the sludge settles to the bottom. Secondary reactors and clarifiers remove organic matter through biological and gravity treatment. Primary and secondary sludge and scum are thickened, anaerobically digested, and further thickened to reduce the volume of sludge before it was barged (through March 2004) and pumped through the Braintree-Weymouth tunnel (starting April 2005) to MWRA's Residuals Processing Facility at Fore River. Methane, a byproduct of anaerobic digestion, is used to fuel the plant's boilers, which produce steam to provide heat and generate electricity.

#### DEER ISLAND TREATMENT PLANT

Proposed FY08 Current Expense Budget DEER ISLAND TREATMENT PLANT										
		FY05		FY06		FY07		FY08	Change	
LINE ITEM		Actual		Actual		Budget		Proposed	FY07 to PF	Y08
WAGES & SALARIES	\$	14,731,138	\$	15,354,260	\$	16,027,649	\$	16,890,878	\$ 863,229	5.4%
OVERTIME		991,988		1,087,636		1,029,488		1,060,342	30,854	3.0%
FRINGE BENEFITS		21,342		21,925		21,150		21,432	282	1.3%
CHEMICALS		2,590,624		2,007,219		2,944,665		3,464,961	520,296	17.7%
UTILITIES		13,934,125		18,495,331		19,002,506		17,428,241	(1,574,265)	-8.3%
ONGOING MAINTENANCE		9,173,625		9,202,941		11,255,768		12,941,889	1,686,121	15.0%
TRAINING & MEETINGS		64,294		53,457		84,876		66,018	(18,858)	-22.2%
PROFESSIONAL SERVICES		999,383		913,583		1,055,996		140,500	(915,496)	-86.7%
OTHER MATERIALS		436,359		525,545		334,981		396,155	61,174	18.3%
OTHER SERVICES		581,073		516,148		623,462		626,231	2,769	0.4%
TOTAL	\$	43,523,951	\$	48,178,045	\$	52,380,541	\$	53,036,647	\$ 656,106	1.3%

#### **Program Description and Goals:**

The Deer Island Treatment Plant budget accounts for 33% of the Operations Division's Proposed FY08 Budget. DITP has a primary treatment peak capacity of 1.27 billion gallons per day (bgd) and secondary treatment peak capacity of 710 million gallons per day (mgd). MWRA may revisit this capacity depending on the results of the secondary capacity experiment on-going in FY07.

Wastewater "influent" from MWRA customer communities arrives at the plant through four underground tunnels. Pumps then lift the influent 80 to 150 feet, depending on the tunnel, to the head of the plant. There are three pump stations. The pumping capacity at the Deer Island plant has dramatically increased the volume of wastewater that can be taken into the plant from the conveyance tunnels. This reduces back-ups and overflows throughout the system when wet weather causes peaking of system flows.

After pumping, north system flows pass through grit chambers that remove grit for disposal in an off-island landfill. South system flows are pre-treated for grit at the remote headworks on Nut Island. Flow is routed to primary treatment clarifiers, which remove about half of the pollutants brought to the plant in typical wastewater (removes 50-60% of total suspended solids and up to 50% of pathogens and toxic contaminants). In the clarifiers, gravity separates sludge and scum from the wastewater.

In secondary treatment, reactors and clarifiers remove non-settleable solids through biological and gravity treatment. The biological process is a pure oxygen-activated sludge system, using microorganisms to consume organic matter that remains in the wastewater flow. Secondary treatment raises the level of pollution removal to over 85%. More than 150 tons of pure oxygen is manufactured each day at Deer Island's cryogenic facility to support the biological treatment process.

Sludge and scum from primary treatment are thickened in gravity thickeners. Sludge and scum from secondary treatment are thickened in centrifuges. Polymer is used in the secondary thickening process to increase its efficiency. Digestion occurs in 12 egg-shaped anaerobic digesters, each 90 feet in diameter and approximately 130 feet tall. Microorganisms naturally present in the sludge work to break sludge and scum down into methane gas, carbon dioxide, solid organic byproducts, and water. Digestion significantly reduces sludge quantity. The methane gas produced in the digesters is used in the plant's on-site power generating facility to save operating costs by reducing consumption of purchased energy. Digested sludge is pumped through the inter-island Braintree-Weymouth tunnel directly to the MWRA's Pelletizing Facility at Fore River, where it is further processed into a fertilizer product.

# **Organizational Structure:**

The Deer Island Plant has six major functional areas: Operations, Thermal Power Plant, Process Control, Maintenance, Capital Planning, and Operations and Maintenance (O&M) Support.

- Operations manage the day-to-day operation of plant processing units, perform minor preventative maintenance activities, and oversee plant functions 24 hours per day, seven days per week.
- Thermal Power Plant staff manage and operate the Deer Island generation and thermal systems. Power Plant personnel provide 24 hour operation of the high-pressure, high temperature steam power plant. This facility is capable of producing up to 70 emergency megawatts of electrical power.
- Process Control manages and maintains the following programs in support of plant operations; real-time
  process instrumentation and control system (PICS), operational data system (OMS), plant performance
  monitoring and reporting programs, regulatory compliance programs including all plant permits, water quality,
  and air quality. The Process Control Unit provides the technical expertise for plant unit operations and
  routinely performs process optimization studies to help increase performance and reduce operating costs.
- Maintenance performs preventive and predictive maintenance and corrective repairs on all equipment, utilizing a computerized maintenance management system (CMMS) to coordinate scheduling with Operations. Staff has developed the Reliability Centered Maintenance (RCM) program, which has improved plant performance by applying maintenance resources where they are most effective. RCM analyzes the operating systems with the objective of ensuring that critical functions operate as required. Implementation of a preventive maintenance program using RCM may reduce the cost of maintaining the plant and improve efficiency by anticipating when maintenance will be required. An on-island warehouse, managed by Procurement Department staff, ensures that there is adequate stock for maintenance repairs and plant operations.
- Capital Planning provides technical support services for both the Operations and Maintenance Units. Staff is responsible for developing, procuring, and implementing all service contracts, consultant designs, and capital improvement projects at Deer Island. This group also manages the on-island Technical Information Center, which provides services to the DITP community and external constituents, and ensures quick access to plant drawings and technical information for operational and maintenance needs.
- O&M Support Section is responsible for supporting the business needs of the plant. The Administration and Finance Unit provides financial and administrative support to meet daily operational needs of the plant. The Safety/Security Unit is responsible for ensuring a safe and healthful work environment for employees and minimizing MWRA's exposure to liability and property loss or damage.

The Deer Island Director's Office provides overall policy direction and support in the areas of public access and community agreements.

# **Operating Assumptions**

Deer Island's Proposed FY08 Budget assumes treatment of an average flow of 364 mgd based on eight years of historical data. Sludge production is projected to be an average of 108 TPD of digested sludge shipped to FRSA (TSS basis) through the Braintree-Weymouth tunnel. This estimate is based on seven years of historical data adjusted to account for the discontinuation of the DSL centrifuges after start-up of the Braintree-Weymouth Tunnel.

In the Proposed FY08 Budget the amount of self-generation of electricity from the steam turbine generator, combustion turbine generators, and the hydroelectric facility will meet approximately 23% of the total energy requirements, resulting in an avoided cost savings of approximately \$4.1 million.

- \$16.6 million for **Regular Pay**, an \$855,000 or 5.4% increase from the FY07 Budget. The Proposed FY08 Budget includes 245 funded positions, one more than the FY07 Budget.
- \$76,000 for **Temporary Employees** to meet temporary needs in areas such as process control and maintenance.
- \$1.1 million for **Overtime**, a \$31,000 or 3.0% increase from the FY07 Budget.
- \$3.5 million for **Chemicals**, a \$520,000 or 17.7% increase from the FY07 Budget. The budget includes \$1.6 million for sodium hypochlorite and \$757,000 for sodium bisulfite. These chemicals reflect increased usage to comply with changes to NPDES permit requirements. Regulatory revisions, which now require the treatment process to kill enterococcus in addition to fecal coliform, will go into effect at Deer Island upon renewal of the Plant's NPDES permit (expired in FY06).
- \$17.4 million for **Utilities**, a \$1.6 million or 8.3% decrease from the FY07 Budget. The budget includes \$13.9 million for electricity and \$1.6 million for diesel fuel. The Proposed FY08 Budget assumes a full year of electricity unit pricing under a spot market contract. In addition, the Proposed FY08 Budget includes \$1.9 million for water, which represents a \$127,000 or 7.0% increase over the FY07 Budget primarily due to a unit price increase.
- \$12.9 million for **Maintenance**, a \$1.7 million or 15.0% increase from the FY07 Budget. The budget includes \$4.9 million for materials and \$8.0 million for maintenance services. The budget is \$1.7 million more than the FY07 Budget partly due to an increase in facility painting of \$728,000, roof repairs of \$700,000, and the addition of new service contracts (Able pump, \$200,000, VFD services, \$120,000).
- \$141,000 for **Professional Services**, a \$915,000 or 86.7% decrease from the FY07 Budget due to the transfer of the security services contract to the Office of Emergency Preparedness.
- \$396,000 for **Other Materials**, a \$61,000 or 18.3% increase from the FY07 Budget. The increase is primarily due to the planned purchase of a fluid imaging flo-cam for \$55,000 to better analyze the health of the secondary process.

# RESIDUALS MANAGEMENT

	Propose	d F	Y08 Current I RESIDUAL	•	ense Budget	:			
	FY05		FY06		FY07		FY08	Change	
LINE ITEM	Actual		Actual		Budget		Proposed	FY07 to PFY	'08
WAGES & SALARIES	\$ 92,622	\$	97,494	\$	100,304	\$	103,918	\$ 3,614	3.6%
OVERTIME	-		-		-		-	-	-
ONGOING MAINTENANCE	984,682		990,575		1,624,000		1,631,334	7,334	0.5%
TRAINING & MEETINGS	1,986		(300)		2,410		2,500	90	3.7%
PROFESSIONAL SERVICES	-		-		250,000		-	(250,000)	-
OTHER MATERIALS	-		-		402		402	-	0.0%
OTHER SERVICES	13,203,649		14,006,379		14,480,556		15,516,880	1,036,324	7.2%
TOTAL	\$ 14,282,939	\$	15,094,148	\$	16,457,672	\$	17,255,034	\$ 797,362	4.8%

# **Program Description and Goals:**

The Residuals Management Program manages the processing and disposal of approximately 108 dry tons per day (TSS) of sludge from the anaerobic digestion process at Deer Island, as well as the disposal of grit and screenings from all MWRA facilities. MWRA seeks to dispose of all sludge and grit and screenings in a reliable, economical, and environmentally sensitive manner.

• MWRA contracts with the New England Fertilizer Company (NEFCo) to operate the sludge processing facility, and to market and distribute sludge products. A 15-year contract with NEFCo became effective March 1, 2001. Liquid sludge from Deer Island is pumped through the new Braintree-Weymouth cross-harbor tunnel to the Fore River processing facility where it is dewatered, dried, and shipped by either rail or truck for use as fertilizer or to other appropriate disposal. MWRA is committed to the beneficial reuse of biosolids to the greatest extent practicable.

In FY05, major operational changes occurred regarding sludge processing at Deer Island. The new Braintree-Weymouth cross-harbor tunnel came on-line in April 2005. The previous practice of thickening and barging sludge from Deer Island to Fore River ceased. Deer Island began pumping a much lower concentration of sludge (2.0% to 2.5% average total suspended solids) to the Residuals Processing Facility.

- The average dry tons per day (TSS) is budgeted at 108 tons per day in the Proposed FY08 Budget vs. 103 tons per day in the FY07 Budget. Average tons per day were 110 for calendar year 2006 and projected to be 108 for fiscal year 2007.
- Grit and screenings (minor residuals) from MWRA's headworks and certain pump stations are collected and disposed of in landfills. MWRA contracts with a third party operator for this service. Minor residuals are byproducts of wastewater pre-treatment and primary/secondary treatment processes and include grit, screenings and scum screenings. The current contract ends in May 2007.
- Historically MWRA had a long term (30 year) contract required by law to provide reserve landfill capacity for disposal of sludge as a back-up in the event of any problems with the primary disposal methods. During FY06 MWRA applied for and was granted permission by the Federal District Court to terminate this contract effective March 31, 2006 on the basis of demonstrated reliability of its primary residuals program. This resulted in a \$417k annual savings for the Authority in FY07 and an additional \$400k annual savings as of FY08. NEFCo remains contractually obligated to provide back-up disposal capability, and will meet this obligation by maintaining a list of disposal sites.

- \$104,000 for **Wages and Salaries**, which funds one position. This department also receives on-going management oversight and staff support from other departments of the MWRA including Deer Island, Treasury, and Operations Administration.
- \$1.6 million or 9% of the Proposed FY08 Budget is for **Maintenance**, in accordance with the NEFCo contract, which includes a specific level per year adjusted to account for inflation. The Proposed FY08 costs are \$7,000 or 0.5% higher than the FY07 Budget.
- The FY07 Budget for **Professional Services** included \$250,000 to cover an infrastructure study at the FRSA to evaluate the reliability of utility systems affecting the pelletizing plant. Implementation of the recommendations from this study is included in the Proposed FY08 CIP.
- \$14.4 million or 84% of the Proposed FY08 Budget is for **Sludge Pelletization**. The \$1.1 million or 8.2% increase from the FY07 Budget reflects an increase of \$567,000 for excess quantities. The Proposed FY08 Budget is based on 108 TPD versus 103 TPD in the FY07 Budget. This increase is based on the projected average of 108 TPD in FY07. Of the increase, \$531,000 is for inflation adjustment.
- \$1.1 million or 6.2% of the Proposed FY08 Budget is for **Grit and Screening** disposal, a decrease of \$20,000 or 1.8% from the FY07 Budget. The change is the net effect of a 4.3% per ton price increase offset by a 464 ton or 6.8% decrease in quantities due to most of the scum being processed at Deer Island.
- \$1,500 of the Proposed FY08 Budget is for **Permits**, a decrease of \$36,000 from the FY07 Budget. The FY07 Budget included \$35,000 for sludge dryer stack testing of two trains required by DEP to be performed every two years.

#### CLINTON WASTEWATER TREATMENT PLANT

	•		•	ense Budget			
	FY05	FY06		FY07	FY08	Change	
LINE ITEM	Actual	Actual		Budget	Proposed	FY07 to PF	Y08
WAGES & SALARIES	\$ 411,487	\$ 441,637	\$	445,954	\$ 483,988	\$ 38,034	8.5%
OVERTIME	57,312	46,698		57,025	49,541	(7,484)	-13.1%
FRINGE BENEFITS	937	718		1,134	828	(306)	-27.0%
CHEMICALS	107,114	127,823		129,308	157,674	28,366	21.9%
UTILITIES	231,182	252,166		277,463	258,975	(18,488)	-6.7%
ONGOING MAINTENANCE	126,559	113,761		206,785	178,672	(28,113)	-13.6%
TRAINING & MEETINGS	-	-		89	100	11	12.4%
PROFESSIONAL SERVICES	1,664	1,668		31,664	181,688	150,024	473.8%
OTHER MATERIALS	33,793	28,108		27,891	40,534	12,643	45.3%
OTHER SERVICES	18,594	18,046		18,691	17,625	(1,066)	-5.7%
TOTAL	\$ 988,642	\$ 1,030,625	\$	1,196,004	\$ 1,369,625	\$ 173,621	14.5%

# **Program Description and Goals:**

The Clinton Wastewater Treatment Program provides advanced sewage treatment services to the Town of Clinton and the Lancaster Sewer District. MWRA assumed formal operational responsibility for the Clinton plant in 1987. Since then MWRA has designed and constructed new primary, secondary, and advanced treatment facilities which incorporated rehabilitated portions of the existing plant with new construction. The new facilities, designed to meet all current and projected National Pollutant Discharge Elimination System (NPDES) discharge standards, were completed in 1992.

The plant provides secondary treatment using an activated sludge process in combination with advanced nutrient removal and dechlorination. The major facilities include a headworks, primary settling tanks, digesters, sludge processes, trickling filters, aeration tanks, secondary tanks, and a chemical addition building. The plant discharges its effluent into the South Nashua River in accordance with the discharge limits of the facility's NPDES permit which limits effluent flow to 3.01 mgd. The plant has a potential peak flow rate of 12 mgd and a 6 mgd peak 24 hour rate. Residual materials are pressed and transported to an MWRA-owned landfill for disposal. Staff also performs regular monitoring of the landfill site.

- \$484,000 for **Wages and Salaries** represents 35% of the Proposed FY08 Budget. This funds six positions and one part-time temporary clerical position.
- \$50,000 for **Overtime**, a \$7,000 or 13% decrease compared to FY07. Overtime is required to meet the 24 hour, 7 day per week emergency coverage requirement.
- \$158,000 for **Chemicals** represents 11% of the Proposed FY08 Budget. This is a \$28,000 or 22% increase from the FY07 Budget, primarily due to a 40% price increase for soda ash.
- \$259,000 for **Utilities** represents 19% of the Proposed FY08 Budget. This is \$18,000 or 7% less than FY07. Electricity decreases \$19,000 or 9% due to price.
- \$179,000 for **Maintenance** represents 13% of the Proposed FY08 Budget, a \$28,000 decrease from FY07. The Proposed FY08 Budget includes \$20,000 for sealcoat of plant roadways and \$25,000 for painting of tank internal structures.

•	\$181,000 for <b>Professional Services</b> , an increase of \$150,000 over the FY07 Budget. The Proposed FY08
	Budget includes \$100,000 for a Landfill Closure Plan and \$50,000 for an Arsenic Study/Evaluation.

• \$41,000 for **Other Materials**, including \$25,000 for clean fill for the landfill operation.

#### FIELD OPERATIONS

Proposed FY08 Current Expense Budget FIELD OPERATIONS													
		FY05		FY06		FY07		FY08		Change	)		
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	Y08		
WAGES & SALARIES	\$	29,575,047	\$	31,122,959	\$	32,790,910	\$	34,260,877	\$	1,469,967	4.5%		
OVERTIME		2,479,307		2,195,710		2,493,775		2,511,855		18,080	0.7%		
FRINGE BENEFITS		54,325		44,758		55,150		49,300		(5,850)	-10.6%		
CHEMICALS		3,882,039		4,743,805		5,357,236		5,958,243		601,007	11.2%		
UTILITIES		6,121,114		8,620,737		10,823,895		10,668,063		(155,832)	-1.4%		
ONGOING MAINTENANCE		5,714,598		5,401,063		7,464,434		7,736,583		272,149	3.6%		
TRAINING & MEETINGS		54,659		39,700		48,778		41,000		(7,778)	-15.9%		
PROFESSIONAL SERVICES		213,164		601,686		1,385,757		493,360		(892,397)	-64.4%		
OTHER MATERIALS		1,049,259		1,163,076		798,301		878,700		80,399	10.1%		
OTHER SERVICES		1,108,090		1,261,123		2,639,819		2,852,678		212,859	8.1%		
TOTAL	\$	50,251,602	\$	55,194,617	\$	63,858,055	\$	65,450,659	\$	1,592,604	2.5%		

	-	Y08 Current	_	ŧ			
	FY05	FY06	FY07		FY08	Change	
PROGRAM	Actual	Actual	Budget		Proposed	FY07 to PFY	′08
TOXIC REDUCTION & CONTROL	\$ 2,792,043	\$ 3,124,184	\$ 3,267,983	\$	3,495,173	\$ 227,190	7.0%
WASTEWATER OPERATIONS	10,420,956	10,914,643	11,854,982		12,253,452	398,470	3.4%
WATER OPERATIONS & MAINT	14,183,116	17,998,459	20,979,924		20,993,498	13,574	0.1%
METRO MAINTENANCE	15,309,686	14,555,866	15,812,126		16,534,732	722,606	4.6%
OPERATIONS SUPPORT	6,414,840	7,142,829	7,104,896		7,713,969	609,073	8.6%
FOD ADMIN	1,130,959	1,458,635	4,838,144		4,459,835	(378,309)	-7.8%
TOTAL	\$ 50,251,600	\$ 55,194,616	\$ 63,858,055	\$	65,450,659	\$ 1,592,604	2.5%

The primary goal of the **Field Operations Department (FOD)** is to provide high quality, uninterrupted water delivery and wastewater collection services to MWRA communities. The department is responsible for the treatment, transmission, and distribution of water from the Quabbin and Wachusett reservoirs to community water systems. It also manages the collection, transport, and screening of wastewater flow from MWRA communities to the Deer Island Treatment Plant as well as MWRA's industrial pretreatment, permitting, and monitoring program. FOD consists of six operating units: Toxic Reduction and Control, Wastewater Operations, Metropolitan Maintenance, Water Operations and Maintenance, Operations Support, and Administration.

The Toxic Reduction and Control (TRAC) Department operates a multi-faceted program to minimize and control the inflow of hazardous or toxic materials into the MWRA sewer system. TRAC operates MWRA's EPA approved Industrial Pretreatment Program and is responsible for all associated activities which include conducting inspections (about 700 annually), issuing permits (300 annually), conducting sampling (more than 2,000 events annually), and carrying out enforcement activities (about 400 annually). The program tracks over 1,400 permitted facilities and 4,000 gas/oil separators. TRAC uses a software application, TRAC-IS, to manage an extensive amount of industrial data on analytical test results, compliance status, and facility sampling and permitting requirements. A replacement system is under development and should be fully functional during FY08.

**Wastewater Operations** operates MWRA's wastewater transport facilities, including four continuously staffed headworks facilities; 12 fully automated pumping stations; and five CSO facilities which are similarly unstaffed. During FY06, the current Braintree-Weymouth pumping facility went off-line and all remaining staff transferred to the Chelsea facility during construction of the new Braintree-Weymouth Replacement Pump Station. A contractor will provide by-pass pumping until the new facility is operational in FY09.

Water Operations and Maintenance is responsible for the treatment and delivery of approximately 220 mgd of water from the Quabbin and Wachusett reservoirs to the community water systems. The water system encompasses

a service area from Chicopee in the western part of the state to Lynnfield, Wakefield, Marblehead, Norwood and Canton in the metropolitan area. Additionally, this unit maintains MWRA's western waterworks facilities, including the Ware Water Treatment Plant, the Cosgrove Intake Facility, and the Norumbega Reservoir. This unit also oversees covered storage facilities and operates the MetroWest Tunnel and John J. Carroll Water Treatment Plant (JJCWTP) which came on-line in July 2005. There are two operations centers that provide for monitoring and control of the water system on a 24-hour per day basis. The Metropolitan Operations and Control Center (OCC), formerly in Chestnut Hill, is now located at MWRA's Chelsea facility. The Western Operations Center moved to the JJCWTP in July 2005.

**Metropolitan Maintenance** is responsible for maintenance of MWRA's wastewater and water systems and facilities within the Route 128 area. Staff maintains pipelines, valves, interceptors, pumps, facility equipment, buildings, and grounds. Metropolitan Maintenance staff maintains a waterworks network of approximately 300 miles of water mains, 4,700 valves, 18 miles of deep rock tunnels, ten pump stations, eight tunnel shafts, ten distribution storage tanks and reservoirs, and 240 miles of wastewater interceptors and appurtenances, 12 pump stations, four headworks, and five CSO facilities. In addition, this unit performs TV inspections of the wastewater interceptor system and leak detection.

**Operations Support** provides technical support to FOD in the areas of engineering, quality assurance, data management, metering, and monitoring. Engineering staff coordinates all engineering issues related to the operation of the water and wastewater systems. The Quality Assurance Unit monitors water treatment effectiveness, identifies treatment issues, and develops recommendations for water treatment improvements. Data management activities include performance reporting on water quality, development and maintenance of water quality treatment and optimization models, and tracking and analyzing chemical and hydraulic flow data. The Metering and Monitoring unit maintains 150 community water meters, 16 contract community water meters, 14 master water meters, and 212 wastewater meters. This unit collects meter data for operational and revenue generating purposes from the water and wastewater systems. It is also responsible for the maintenance of the water and future wastewater Supervisory Control and Data Acquisition (SCADA) systems.

**FOD Administration** provides financial, administrative, planning, and policy oversight functions for the entire Field Operations Department.

# **Budget Highlights:**

- \$34.3 million or 52% of the total Proposed FY08 Budget is for **Wages and Salaries** of which \$33.0 million or 98% is for Regular Pay to fund approximately 519 positions, consistent with the FY07 Budget. The budget also includes \$277,000 for stand-by pay to support operational and maintenance needs, \$20,000 for interns primarily for quality assurance support in Waterworks, and \$87,000 for temporary employees for Maximo (maintenance software) implementation, water quality sampling, and Nut Island landscaping. The wages and salaries line item is \$1.5 million above the FY07 Budget primarily due to wage reserves of \$1.5 million.
- \$2.5 million is for **Overtime**, including \$1.0 million for operational coverage needs, \$1.0 million for emergency related overtime, \$378,000 for planned overtime for scheduled maintenance and \$66,000 for planned training. Overtime is \$18,000 more than the FY07 Budget primarily due to wage increases.
- \$6.0 million or 9% of the total budget is for **Chemicals**, of which \$5.3 million is for water treatment and \$600,000, is for wastewater treatment. The budget includes \$3.1 million for soda ash, \$1.0 million for sodium hypochlorite, \$436,000 for liquid oxygen for the JJCWTP ozone generation, \$247,000 for carbon dioxide to control the water pH, \$499,000 for hydrofluosilicic acid (fluoride) and \$264,000 for nitrazyme for Framingham Extension Relief Sewer odor and corrosion control.

Chemicals increased by \$601,000, or 11% from the FY07 Budget. Of this increase, approximately \$58,000 is due to the full year operation of the new Union Park facility versus the six months reflected in the FY07 Budget and \$1.0 million is due to a 12% dosage increase and 60% price increase for soda ash. This is offset by a

reduction of \$386,000 for a 32% price decrease for sodium hypochlorite and \$90,000 for the net effect of a 35% dosage decrease and 15% price increase for carbon dioxide.

- \$10.7 million or 16% of the total Proposed FY08 Budget is for **Utilities**, including \$7.7 million for electricity, \$1.5 million for diesel fuel, \$1.1 million for natural gas, and \$282,000 for water. Utilities decreased \$156,000 compared to the FY07 Budget. Of the \$156,000 decrease, approximately \$200,000 is for diesel fuel to reflect the revised operational strategy for load response initiatives at the JJCWTP and \$49,000 is for revised water estimates based on FY06 actual usage. These decreases are offset by a net increase of \$95,000 for electricity to reflect the full year operation of the new Union Park and BOS019 facilities.
- \$7.7 million or 12% of the Proposed FY08 Budget is for **Maintenance**, including \$2.6 million for materials and \$5.1 million for services. Maintenance increased \$272,000 as compared to the FY07 Budget and is mainly due to a \$250,000 increase for Union Park to reflect a full year operation in FY08 versus six months budgeted in FY07. The FY08 maintenance line item includes close to \$1.0 million for material and service contracts associated with the JJCWTP, \$160,000 to support the purchase of four additional water quality analyzers, \$500,000 for the O&M contract needed to support the new Union Park facility, \$350,000 for department-wide paving initiatives, \$300,000 for Shaft 8 projects, and \$150,000 for metropolitan and western grounds contracts.
- \$493,000 is for **Professional Services**, including \$375,000 for engineering, \$58,000 for lab and testing, \$50,000 to fund an energy assessment at the JJCWTP, and \$10,000 for a pilot Dig Safe program. Professional Services decreased \$892,000 in comparison with the FY07 Budget primarily due to the shift of \$955,000 in security funding to the Office of Emergency Preparedness as part of an agency-wide effort to consolidate the program.
- \$879,000 is for **Other Materials**, including \$262,000 for vehicle expenses for gas, mileage reimbursements and tolls, \$240,000 for work clothes, \$207,000 for health and safety supplies, and \$125,000 for lab and testing supplies. This \$80,000 increase from the FY07 Budget is primarily due to an \$80,000 increase for work clothes and \$27,000 increase for lab & testing supplies based on FY06 actual spending, offset by a \$41,000 decrease for gasoline to reflect the use of the Chelsea Fuel Facility instead of gas cards.
- \$2.9 million is for **Other Services**, including \$1.3 million for Chelsea annual lease payments, \$115,000 for the Nay Street lease which was formerly funded through the CIP, \$549,000 for telephone and SCADA needs at various facilities, \$377,000 for required police details, and \$32,000 for permit fees. The other services line item increased by \$213,000, or 80% from the FY07 Budget mostly due to the funding of the Nay Street lease of \$115,000, increases in the Chelsea lease due to contractual increases of ~\$25,000, reprinting the Household Hazardous booklet of \$25,000, and increases in the Aquatic Macrophyte program of \$80,000. These increases are offset primarily by the shift of \$44,000 in fuel storage permit fees to the Real Property and Environmental Management Department.

#### LABORATORY SERVICES

Proposed FY08 Current Expense Budget LABORATORY SERVICES												
		FY05		FY06		FY07		FY08		Change		
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	Y08	
WAGES & SALARIES	\$	3,360,258	\$	3,479,699	\$	3,635,100	\$	3,871,494	\$	236,394	6.5%	
OVERTIME		62,265		58,628		84,577		87,125		2,548	3.0%	
FRINGE BENEFITS		1,128		469		1,200		1,200		-	0.0%	
UTILITIES		111,162		126,214		162,370		25,783		(136,587)	-84.1%	
ONGOING MAINTENANCE		262,634		276,001		485,477		360,679		(124,798)	-25.7%	
TRAINING & MEETINGS		3,435		460		3,977		5,977		2,000	50.3%	
PROFESSIONAL SERVICES		66,267		57,508		160,264		167,434		7,170	4.5%	
OTHER MATERIALS		820,128		740,980		814,791		858,329		43,538	5.3%	
OTHER SERVICES		92,145		84,497		105,502		109,635		4,133	3.9%	
TOTAL	\$	4,779,422	\$	4,824,456	\$	5,453,258	\$	5,487,656	\$	34,398	0.6%	

The Department of Laboratory Services (DLS) goals are to provide high quality and responsive laboratory services to MWRA's water and wastewater treatment programs, including the Department of Conservation and Recreation and the MWRA member water and wastewater communities. This includes timely and cost-effective laboratory tests to meet the strict testing guidelines required by all regulatory programs and permits, including the Safe Drinking Water Act (SDWA), Clean Water Act, and NPDES permits. The Department supports these functions at five locations: Chelsea, Southborough, Quabbin, the Central Laboratory at Deer Island, and the Clinton Wastewater Treatment Plant. Testing supports drinking water transmission and treatment processes, wastewater operations and control at Deer Island and Clinton, NPDES compliance, harbor and outfall monitoring, TRAC, and wastewater residuals. DLS also conducts the Boston Harbor monitoring program, which involves regular sampling for nutrients, bacteria, and water quality parameters throughout Boston Harbor. Laboratory staff track and analyze results and regularly prepare compliance reports for submission to the Environmental Protection Agency and the Massachusetts Department of Environmental Protection.

Most MWRA laboratory testing is done in-house. Certain highly specialized or low volume tests are outsourced, such as tests for dioxins and radioactivity. In January 2004, MWRA brought most of the laboratory testing for the Harbor and Outfall Monitoring (HOM) in-house including the water column laboratory work and the monthly boat samples of Massachusetts Bay to collect bacteria samples. In July 2004, MWRA brought laboratory testing for the Department of Conservation and Recreation in-house, including operation of the Quabbin Laboratory.

- \$3.9 million or 67% of the Proposed FY08 Budget is for **Wages and Salaries**, of which \$3.7 million is regular pay for the funding of 54 positions, the same level as FY07. The regular pay increase of \$158,000 is primarily the result of contractual wage increases.
- \$26,000 is for **Utilities**, which consists of gases and cryogenic liquids used for various lab instruments. The budget for the Laboratory diesel fuel and electricity is now included in the DITP budget instead of the Laboratory budget since the Lab shares a building with the Deer Island plant.
- \$361,000 is for **Maintenance** which includes \$143,000 for Laboratory modifications, \$187,000 for equipment service contracts and \$17,000 for HVAC services performed twice a year for certification. The decrease from FY07 maintenance spending is due to the transfer of the building & cleaning budget to the DITP budget since the work is performed under the same contract for all the facilities on Deer Island.

- **Professional Services** budget of \$167,000, a 4.5% increase from the FY07 Budget, is for lab and testing analysis. Outside labs are used for emergencies, "second opinions", capacity constraints, unavailability of specialized equipment or economic justification.
- \$858,000 is for **Other Materials**, a \$44,000 or 5.3% increase. The Proposed FY08 Budget includes \$557,000 for laboratory supplies and \$255,000 for equipment replacement.

# **ENVIRONMENTAL QUALITY**

	Proposed FY08 Current Expense Budget ENVIRONMENTAL QUALITY												
FY05 FY06 FY07 FY08 Change													
LINE ITEM	Actual Actual Budget Proposed FY07 to PFY08												
WAGES & SALARIES	\$	1,182,212	\$	1,234,453	\$	1,320,539	\$	1,442,041	\$	121,502	9.2%		
OVERTIME		6,404		2,567		4,879		4,000		(879)	-18.0%		
FRINGE BENEFITS		-		6		-		-		-	-		
ONGOING MAINTENANCE		16,305		3,751		-		-		-	-		
TRAINING & MEETINGS		4,835		2,480		4,460		7,050		2,590	58.1%		
PROFESSIONAL SERVICES		3,195,096		3,499,485		3,279,252		3,294,997		15,745	0.5%		
OTHER MATERIALS		2,889		3,240		2,730		6,030		3,300	120.9%		
OTHER SERVICES		5,475		9,505		7,613		72,613		65,000	853.8%		
TOTAL	\$	4,413,216	\$	4,755,487	\$	4,619,473	\$	4,826,731	\$	207,258	4.5%		

The Environmental Quality Department (ENQUAD) reports on environmental findings that may be linked to MWRA operations and projects. The department's main activities are monitoring sewage influent and effluent quality; monitoring the water quality of Boston Harbor, its tributary rivers, and Massachusetts Bay; managing data and entering quality data; and complying with the reporting requirements of MWRA's NPDES permits. MWRA submits these permit reports to state and federal regulators, the Outfall Monitoring Science Advisory Panel and its subcommittees, and several libraries; and, as required by the permits, MWRA posts many of these reports on its web site. All technical reports and several reports on water quality in the harbor and the bay are also posted on the web site. The department also periodically produces the printed State of Boston Harbor Report.

# **Budget Highlights:**

- \$1.4 million or 30% of the Proposed FY08 Budget is for **Wages and Salaries** for 17 positions including two contractors to assist with database management.
- \$3.3 million or 68% of the Proposed FY08 Budget is for **Professional Services** for outside laboratory testing and analysis. The Proposed FY08 Budget provides total funding of \$2.7 million for the Harbor and Outfall Monitoring (HOM) Program including HOM5 and the start-up of the next contract, HOM6. The incremental cost of HOM6 in FY08 is offset by the completion of HOM4 in FY07. The companies carrying out the three contracts for HOM5 include Battelle, ENSR, and Normandeau.

The remaining funds are for Massachusetts Bay monitoring, cost-shared with the U.S. Geological Survey, which ends in January 2008, and a smaller follow-on cost-shared contract for required continuous monitoring with the National Oceanic and Atmospheric Administration's National Data Buoy Center. Also funded is the MA Bays Eutrophication Model, membership in the Gulf of Maine Ocean Observation System monitoring program, and permit-required biotoxicity testing for Clinton WWTP, CSO facilities, and DITP.

#### **ENGINEERING AND CONSTRUCTION**

	Proposd FY08 Current Expense Budget ENGINEERING AND CONSTRUCTION												
		FY05		FY06		FY07		FY08		Change			
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PFY	/08		
WAGES & SALARIES	\$	4,681,359	\$	6,496,401	\$	7,809,952	\$	8,029,934	\$	219,982	2.8%		
OVERTIME		75,106		45,969		58,370		58,313		(57)	-0.1%		
FRINGE BENEFITS		734		380		645		584		(61)	-9.5%		
ONGOING MAINTENANCE		9,637		31,010		9,397		10,285		888	9.4%		
TRAINING & MEETINGS		1,900		2,777		8,833		12,700		3,867	43.8%		
PROFESSIONAL SERVICES		-		1,421		-		-		-	-		
OTHER MATERIALS		82,727		84,810		95,222		112,985		17,763	18.7%		
OTHER SERVICES		10,432		11,119		27,751		24,900		(2,851)	-10.3%		
TOTAL	\$	4,861,895	\$	6,673,887	\$	8,010,170	\$	8,249,701	\$	239,531	3.0%		

The Engineering and Construction Department (ECD) manages and coordinates the planning, design, and construction of system improvements that will ensure the reliable operation of the wastewater collection, transport, CSO, and treatment systems, and maintains and improves the waterworks infrastructure and physical plant to ensure a safe and adequate water supply. Staff are organized into three units including Wastewater Engineering, Water Engineering, and Construction.

The department provides in-house engineering, consultant management (during the facilities planning, environmental review, design, and engineering services during construction stages of capital projects), drafting, surveying, construction management, and other technical assistance required for the maintenance, repair, and rehabilitation of wastewater and waterworks systems. The Wastewater Engineering Unit manages all wastewater design and engineering projects including CSO engineering activities. The unit also maintains the Design Information Services Center (DISC), which provides computer-aided design and drafting (CADD) and services. The Water Engineering Unit manages all water design and engineering projects as well as specialized technical services in electrical, structural, mechanical, and civil engineering disciplines. The Construction Unit provides contract management and resident inspection on all MWRA water and wastewater construction and rehabilitation projects, with the exception of Deer Island.

- \$8 million for **Wages and Salaries** represents 97% of the total Proposed FY08 Budget and includes funding for 94 positions.
- \$58,000 for **Overtime**, mainly to cover resident inspection at construction sites after regular work hours to ensure monitoring of construction projects. Overtime is also used for unplanned design or survey needs, attendance at evening public meetings and meeting deadlines.
- \$113,000 for **Other Materials**, an \$18,000 increase compared to the FY07 Budget. The Proposed FY08 Budget includes \$86,000 for vehicle expense for staff traveling to construction sites, \$14,000 for office supplies and \$8,000 for work clothes.
- \$25,000 for **Other Services** which includes \$10,000 for memberships and dues, \$6,000 for printing of in-house designed plans and specifications, \$5,000 for cell phones, and \$2,000 for police details.
- \$10,000 for **Maintenance** which covers service contracts for the DISC Unit's specialized printers and plotters.



#### LAW DIVISION

	Proposed FY08 Current Expense Budget  LAW DIVISION														
	FY05 FY06 FY07 FY08 Change														
LINE ITEM Actual Budget Proposed FY07 to PFY08															
WAGES & SALARIES	\$	1,553,854	\$	1,679,360	\$	1,723,363	\$	1,712,151	\$	(11,212)	-0.7%				
OVERTIME		93		2,850		-		-		-	-				
TRAINING & MEETINGS		4,390		4,543		3,748		3,748		-	0.0%				
PROFESSIONAL SERVICES		211,672		94,374		176,000		176,000		-	0.0%				
OTHER MATERIALS		4,140		3,645		5,539		5,539		-	0.0%				
OTHER SERVICES		29,210		31,663		32,500		36,500		4,000	12.3%				
TOTAL	\$	1,803,359	\$	1,816,435	\$	1,941,150	\$	1,933,938	\$	(7,212)	-0.4%				

The Law Division provides legal counsel to the Board of Directors and staff on compliance with federal and state laws; regulations; court and administrative orders; litigation matters; real estate matters; labor/employment issues; and construction issues. The General Counsel interprets the MWRA Enabling Act and provides advice on conflict of interest and Code of Conduct issues. Division attorneys provide or supervise through outside counsel the representation of MWRA in all litigation. The budget for the Division accounts for 1% of MWRA's FY07 direct expense budget.

Law Division staff, though usually representing MWRA in a defensive posture, also work with Operations Division staff to effectuate cost recovery claims for design errors and omissions by MWRA design professionals. In addition, the Law Division assists in the early resolution of contractor and vendor claims prior to litigation so as to resolve them as favorably and early as possible thereby reducing or eliminating litigation costs and interest payable upon such claims were they to be litigated.

# Law Division goals include:

- Timely and cost effective resolution of legal disputes involving MWRA, through litigation or alternative means of dispute resolution.
- High quality legal services to support the business and operational needs of MWRA in the areas of real estate, labor and employment, regulatory compliance, litigation, construction and business law.
- Advocacy of MWRA interests in new and developing regulatory issues.

- \$1.7 million for **Wages and Salaries**, a decrease of \$11,000 or 0.7% from FY07 Budget. The Proposed FY08 Budget includes funding for 20 positions, one less than funded in FY07.
- Law Division continues to exhaust all opportunities to shift the cost of legal representation to insurers and indemnitors and to litigate insurance coverage disputes as they arise, all in the interest of cost savings.



#### FINANCE DIVISION

Proposed FY08 Current Expense Budget FINANCE DIVISION												
		FY05		FY06		FY07		FY08		Change		
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	<b>/</b> 08	
WAGES & SALARIES	\$	2,672,016	\$	2,739,596	\$	3,076,206	\$	3,237,250	\$	161,044	5.2%	
OVERTIME		63		5,939		-		-		-	-	
TRAINING & MEETINGS		3,918		2,572		5,333		6,350		1,017	19.1%	
PROFESSIONAL SERVICES		405,016		455,495		467,300		502,300		35,000	7.5%	
OTHER MATERIALS		7,025		7,442		10,823		10,139		(684)	-6.3%	
OTHER SERVICES		22,563		8,860		24,726		24,755		29	0.1%	
TOTAL	\$	3,110,601	\$	3,219,904	\$	3,584,388	\$	3,780,794	\$	196,406	5.5%	

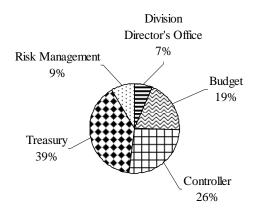
Proposed FY08 Current Expense Budget FINANCE DIVISION by Department												
		FY05		FY06		FY07		FY08		Change		
DEPARTMENT		Actual		Actual		Budget		Proposed		FY07 to PFY	′08	
DIVISION DIRECTOR'S OFFICE	\$	214,455	\$	218,681	\$	237,772	\$	246,338	\$	8,566	3.6%	
PLANNING/COORDINATION		500		196		-		-		-	-	
BUDGET		382,787		375,378		703,920		721,229		17,309	2.5%	
TREASURY		986,497		1,078,168		870,328		991,468		121,140	13.9%	
CONTROLLER		1,526,362		1,412,624		1,447,774		1,497,883		50,109	3.5%	
RISK MANAGEMENT		-		134,857		324,594		323,876		(718)	-0.2%	
TOTAL	\$	3,110,601	\$	3,219,904	\$	3,584,388	\$	3,780,794	\$	196,406	5.5%	

The Finance Division is responsible for overseeing rates and revenue management, budgeting, capital financing, accounting, disbursements, investments, grant and loan management and the processing and resolution of insurance claims. The Finance Division is comprised of four independent but related functions. These are Budget, Controller, Risk Management, and Treasury. The Finance Division performs critical financial support functions that ensure the daily operations of the Authority and improvements to its capital assets, including: timely and accurate processing of payments for goods and services, annual issuance of debt to fund essential capital projects, weekly distribution of payroll, and regular reporting on expenditures to MWRA management, the Advisory Board, and the Board of Directors. The Finance Division is also responsible for developing and implementing forward thinking, long-range investment and budget strategies that ensure adequate funding for capital projects and ongoing operations while mitigating financial impact to ratepayers and ensuring the Authority's strong bond rating.

The FY08 Proposed Budget for the Finance division accounts for less than 2% of MWRA's direct expense budget.

#### Goals:

- Ensure the fiscal strength of MWRA through judicious, informed, and farsighted allocation of resources.
- Develop strategies for minimizing increases in community assessments and charges.
- Maintain favorable credit ratings for MWRA's revenue bonds.
- Provide financial planning, control, and accountability for MWRA.
- Ensure effective, coordinated operating and capital budget planning throughout MWRA.



#### **DIVISION DIRECTOR'S OFFICE**

	Proposed FY08 Current Expense Budget FINANCE DIVISION DIRECTOR'S OFFICE												
FY05 FY06 FY07 FY08 Change													
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PFY	/08		
WAGES & SALARIES	\$	213,547	\$	216,676	\$	235,213	\$	243,408	\$	8,195	3.5%		
TRAINING & MEETINGS		898		1,306		1,339		1,400		61	4.6%		
OTHER MATERIALS		10		179		20		20		-	0.0%		
OTHER SERVICES		-		520		1,200		1,510		310	25.8%		
TOTAL	\$	214,455	\$	218,681	\$	237,772	\$	246,338	\$	8,566	3.6%		

The Division Director's Office oversees the centralized financial functions of rates development, revenue collection, budgeting, capital financing, accounting, disbursement and payroll processing, debt and investment management, grant and loan management, and risk management. The Director's Office ensures that all financial transactions are conducted in compliance with Authority's policies, procedures and contract terms and that the investment of all funds are consistent with the bond resolutions and regulations. The Director's Office manages the development and implementation of financial policy to uphold the efficient utilization of resources and control of all monies. The Director's Office provides advice and analysis to the Executive Director and the Board of Directors on all financial issues.

The division's continuing challenge in FY08 will be maintaining agency-wide focus on balancing the competing needs to minimize rate increases while ensuring the provision of critical MWRA services. This challenge is heightened by a significant reduction in the amount of state debt service assistance received by the MWRA since 2002.

#### Goals:

- Guide and coordinate division activities to support MWRA and Finance Division objectives.
- Provide central and administrative support to the division's departments.

# **Budget Highlights:**

• Total Proposed FY08 Budget of \$243,000 for **Wages and Salaries**, an increase of \$8,000 from the FY07 Budget due to wage increases. The proposed budget funds three positions.

#### **BUDGET**

Proposed FY08 Current Expense Budget BUDGET													
FY05 FY06 FY07 FY08 Change													
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	Y08		
WAGES & SALARIES	\$	371,573	\$	374,813	\$	693,292	\$	710,289	\$	16,997	2.5%		
TRAINING & MEETINGS		262		125		402		450		48	11.9%		
OTHER MATERIALS		70		440		300		460		160	53.3%		
OTHER SERVICES		10,882		-		9,926		10,030		104	1.0%		
TOTAL	\$	382,787	\$	375,378	\$	703,920	\$	721,229	\$	17,309	2.5%		

The Budget Department provides the financial analysis that allows MWRA to translate its goals, and legal and financial commitments into cost-effective annual and multi-year programs and budgets. Department staff works closely with divisions' staff to coordinate development of the long-term Capital Improvement Program (CIP) and monitor the progress of capital projects compared to schedule and budget. Staff also coordinates development of MWRA's annual Current Expense Budget (CEB) and monitor spending compared to budget throughout the year.

#### Goals:

- Continually enhance processes and the management of resources to deliver the proposed and final Capital Improvement Program and Current Expense Budgets timely and accurately.
- Adhere to all MWRA policies, procedures and administrative practices as well as all relevant statutory and regulatory authority and accounting and budgeting principles.
- Improve the quality and presentation of budget documents and regularly required reports while working to develop new reports that will aid the Authority's management and staff as well as the MWRA Advisory Board.

# **Budget Highlights:**

- Total Proposed FY08 Budget of \$710,000 for **Wages and Salaries**, an increase of \$17,000 or 2.5% from the FY07 Budget. The proposed budget funds nine positions.
- Other Services includes \$3,000 for forecasting services from Global Insight for inflation projections and \$6,000 to cover the costs of printing a limited number of budget documents and reports.

# **Initiatives:**

• Redesign both the CIP and CEB Internet applications to facilitate easier navigation, enhance search capabilities and provide interactive functionality.

# **CONTROLLER**

Proposed FY08 Current Expense Budget CONTROLLER															
	FY05 FY06 FY07 FY08 Change														
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	/08				
WAGES & SALARIES	\$	1,332,597	\$	1,305,300	\$	1,249,061	\$	1,299,730	\$	50,669	4.1%				
OVERTIME		-		4,992		-		-		-	-				
TRAINING & MEETINGS		573		500		915		1,000		85	9.3%				
PROFESSIONAL SERVICES		190,000		99,000		189,000		189,000		-	0.0%				
OTHER MATERIALS		1,656		2,493		5,253		4,608		(645)	-12.3%				
OTHER SERVICES		1,536		339		3,545		3,545		`- ´	0.0%				
TOTAL	\$	1,526,362	\$	1,412,624	\$	1,447,774	\$	1,497,883	\$	50,109	3.5%				

The Controller Department consists of the Accounting, Accounts Payable, and Payroll units. The department has the responsibility for ensuring integrity within the financial accounting system and integration among the three functions. The department is also responsible for the appropriate treatment, classification and reporting of the MWRA's assets, liabilities, revenues and expenditures in accordance with accounting principles generally accepted in the United States of America.

#### Goals:

- Produce accurate and timely financial reports.
- Process invoices within terms and conditions.

- \$1.3 million for **Wages and Salaries**, an increase of \$51,000 or 4.1% from the FY07 Budget. The proposed budget funds 20 positions.
- \$189,000 for **Professional Services** reflects anticipated costs associated with the annual financial statement audit, the A-133 Single Audit related to the receipt of federal funds, and the actuarial services related to GASB 45 Other Post Employment Benefits.

#### RISK MANAGEMENT

Proposed FY08 Current Expense Budget RISK MANAGEMENT														
	FY05 FY06 FY07 FY08 Change													
INE ITEM Actual Budget Proposed FY07 to PFY08														
WAGES & SALARIES	\$	-	\$	134,857	\$	264,594	\$	277,451	\$	12,857	4.9%			
ONGOING MAINTENANCE		-		-		-		-		-	-			
TRAINING & MEETINGS		-		-		-		500		500	-			
PROFESSIONAL SERVICES		-		-		60,000		45,000		(15,000)	-25.0%			
OTHER MATERIALS		-		-		-		-		-	-			
OTHER SERVICES		-		-		_		925		925	-			
TOTAL	\$	-	\$	134,857	\$	324,594	\$	323,876	\$	(718)	-0.2%			

The Risk Management Department formerly included in Treasury was established as a stand alone department during FY06.

The department is responsible for all MWRA insurance and risk management functions and reports to the Finance Division Director. Department staff manages all administrative functions relating to the initial reporting, processing and resolution of construction contract claims and self-insured auto, general liability, and property damage claims. Department staff are responsible for annual procurement, renewals and maintenance of all Authority-wide insurance policies and programs and also for managing all aspects of MWRA's Contractor Insurance Certificate program. Department staff serves as a liaison to insurance industry participants including brokers, insurers, insurance consultants, attorneys and all MWRA departments.

#### Goals:

- Process claims in an efficient and timely manner.
- Secure the timely, cost effective renewal of Authority-wide insurance contracts.

- Total Proposed FY08 Budget of \$324,000 of which \$277,000 is for **Wages & Salaries**. The proposed budget funds three positions.
- \$45,000 for **Professional Services** includes funds for an insurance consultant.

# **TREASURY**

Proposed FY08 Current Expense Budget TREASURY											
		FY05	FY06		FY07		FY08		Change		
LINE ITEM		Actual	Actual		Budget		Proposed		FY07 to PFY08		
WAGES & SALARIES	\$	754,298	\$	707,948	\$	634,046	\$	706,373	\$	72,327	11.4%
OVERTIME		63		947		-		-		-	-
TRAINING & MEETINGS		2,185		641		2,677		3,000		323	12.1%
PROFESSIONAL SERVICES		215,016		356,495		218,300		268,300		50,000	22.9%
OTHER MATERIALS		4,790		4,136		5,250		5,050		(200)	-3.8%
OTHER SERVICES		10,145		8,001		10,055		8,745		(1,310)	-13.0%
TOTAL	\$	986,497	\$	1,078,168	\$	870,328	\$	991,468	\$	121,140	13.9%

The Treasury Department secures funds for ongoing operations and capital programs in addition to processing cash disbursements. Department staff collects revenue, disburse funds, and manage grant and loan programs in addition to debt issuance and investments. The Treasury Department also manages the annual process of establishing water and sewer assessments to be paid by MWRA's member communities and planning estimates of future rate projections.

# **Goals:**

Manage MWRA's debt portfolio to achieve sustainable and predictable rate increases.

- \$706,000 for **Wages and Salaries**, an increase of \$72,000 or 11.4% from the FY07 Budget, due to the reclassification of one position within the division. The proposed budget funds nine positions.
- \$268,000 for **Professional Services**, an increase of \$50,000 or 22.9% from the FY07 Budget. This increase includes funds for energy consulting services.



Support Services Division Budget

#### SUPPORT SERVICES DIVISION

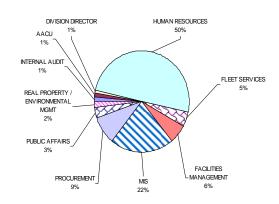
	Proposed FY08 Current Expense Budget SUPPORT DIVISION													
		FY05		FY06		FY07		FY08		Change	,			
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	Y08			
WAGES & SALARIES	\$	13,736,162	\$	13,599,492	\$	14,063,736	\$	14,438,613	\$	374,877	2.7%			
OVERTIME		57,103		65,014		45,354		73,115		27,761	61.2%			
FRINGE BENEFITS		12,197,305		14,125,296		15,879,091		16,891,581		1,012,490	6.4%			
WORKERS' COMPENSATION		1,038,298		1,823,355		1,040,000		1,400,000		360,000	34.6%			
UTILITIES		975,625		1,161,558		150,654		188,667		38,013	25.2%			
ONGOING MAINTENANCE		3,734,642		3,368,100		2,875,759		3,275,856		400,097	13.9%			
TRAINING & MEETINGS		73,794		37,301		46,819		47,194		375	0.8%			
PROFESSIONAL SERVICES		927,672		804,911		489,461		484,920		(4,541)	-0.9%			
OTHER MATERIALS		437,074		758,865		1,143,344		1,162,628		19,284	1.7%			
OTHER SERVICES		5,678,773		5,218,892		3,322,638		2,958,535		(364,103)	-11.0%			
TOTAL	\$	38,856,448	\$	40,962,784	\$	39,056,856	\$	40,921,109	\$	1,864,253	4.8%			

	Proposed FY08 Current Expense Budget SUPPORT DIVISION by Department														
		FY05		FY06		FY07		FY08		Change					
DEPARTMENT		Actual		Actual		Budget		Proposed		FY07 to PF	Y08				
DIVISION DIRECTOR	\$	473,916	\$	548,601	\$	202,365	\$	274,170	\$	71,805	35.5%				
INTERNAL AUDIT		525,367		532,496		554,561		579,349		24,788	4.5%				
PUBLIC AFFAIRS		1,330,809		1,305,265		1,237,300		1,294,834		57,534	4.6%				
FACILITIES MANAGEMENT		7,375,557		6,711,567		2,707,036		2,433,705		(273,331)	-10.1%				
FLEET SERVICES		1,211,148		1,675,339		1,986,038		1,980,474		(5,564)	-0.3%				
AACU		519,847		514,664		553,415		578,447		25,032	4.5%				
HUMAN RESOURCES		14,949,226		17,596,471		18,944,998		20,391,700		1,446,702	7.6%				
MIS		8,329,376		7,970,819		8,496,139		8,913,198		417,059	4.9%				
PROCUREMENT		3,334,042		3,505,265		3,596,616		3,660,107		63,491	1.8%				
REAL PROPERTY /															
ENVIRONMENTAL MGMT		807,160		602,297		778,388		815,125		36,737	4.7%				
TOTAL	\$	38,856,448	\$	40,962,784	\$	39,056,856	\$	40,921,109	\$	1,864,253	4.8%				

The Support Services Division oversees the central functions of communications and community relations, real property and environmental management, human resources, affirmative action, procurement, materials warehousing, occupational health and safety, internal audit, fleet services, computer system development and management, library and records management, and mail and employee shuttle services. The division also manages the Charlestown Navy Yard headquarters.

The division budget includes ten departments: Division Director, Internal Audit, Public Affairs, Facilities Management, Fleet Services, Affirmative Action and Compliance Unit (AACU), Human Resources, Management Information Systems (MIS), Procurement, and Real Property and Environmental Management (RPEM). Internal Audit, Public Affairs, and AACU, funded as part of the Support Services budget, report to the MWRA's Executive Director. The \$41 million FY08 Budget accounts for 19.2% of MWRA's direct expense budget. The division budget includes \$16.9 million for fringe benefits for all MWRA personnel; \$1.6 million for lease, taxes insurance, and operating and maintenance costs for the Charlestown Navy Yard (CNY) headquarters; and \$1.4 million for workers' compensation claims and medical expenses. Net of these agency-wide expenses, the Support Services Division budget accounts for 9.8% of direct expenses.

Support Division PFY08 Budget \$41 million



### **DIVISION DIRECTOR**

	Propose	Y08 Current IVISION DIRI	•	ense Budge OR	t			
	FY05	FY06		FY07		FY08	Change	
LINE ITEM	Actual	Actual		Budget		Proposed	FY07 to PFY	′08
WAGES & SALARIES	\$ 385,909	\$ 268,740	\$	197,936	\$	272,816	\$ 74,880	37.8%
OVERTIME	1,579	54		-		-	-	-
FRINGE BENEFITS	-	-		-		-	-	-
ONGOING MAINTENANCE	81,062	267,543		-		-	-	-
TRAINING & MEETINGS	834	659		-		-	-	-
OTHER MATERIALS	1,948	9,990		3,525		450	(3,075)	-87.2%
OTHER SERVICES	2,584	1,615		904		904	-	0.0%
TOTAL	\$ 473,916	\$ 548,601	\$	202,365	\$	274,170	\$ 71,805	35.5%

The Division Director Department consists of management and administrative staff.

## The goals of the Division Director's Department are to:

- Provide comprehensive administrative, professional and technical support services to all divisions to create a cooperative framework within which MWRA can operate effectively.
- Ensure proper and effective communication between MWRA and the communities served, other agencies, and state and local officials.

## **Budget Highlights:**

• Total Proposed FY08 Budget of \$274,000, is an increase of \$72,000 or 35.5% from the FY07 Budget. In FY07 the total amount for the "1,255 adjustment" for Support Services was deducted from this cost center. For FY08 that reduction is applied to individual departments where vacancies exist. For this reason the Proposed FY08 Budget for **Wages and Salaries** appears to have an increase. This budget includes funding for two positions.

#### INTERNAL AUDIT

		Propose		Y08 Current INTERNAL A		ense Budge IT	t							
FY05 FY06 FY07 FY08 Change														
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PFY	80			
WAGES & SALARIES	\$	512,994	\$	525,051	\$	540,753	\$	566,141	\$	25,388	4.7%			
TRAINING & MEETINGS		9,903		3,887		10,348		9,738		(610)	-5.9%			
OTHER MATERIALS		1,455		2,208		2,400		2,400		-	0.0%			
OTHER SERVICES		1,015		1,350		1,060		1,070		10	0.9%			
TOTAL	\$	525,367	\$	532,496	\$	554,561	\$	579,349	\$	24,788	4.5%			

The Internal Audit Department monitors the efficiency and integrity of MWRA operations by auditing financial and program operations; reviewing compliance with accounting and management control systems, laws and regulations; and coordinating the formulation and revisions to MWRA policies and procedures. Internal Audit also monitors MWRA contracts through its contract audit program, including approval of provisional consultant indirect cost rates and subsequent audit of consultant billings; performs labor burden reviews, construction change orders and claim audits, and vendor audits. Internal Audit reports to the MWRA's Executive Director.

### The Internal Audit Department's goals are to:

- Encourage more economical and efficient operations, adhere to sound management procedures, and use controls designed to safeguard MWRA assets.
- Assure that automated and supporting manual management information systems have secure data control environments and to provide accurate and useful management information.
- Assure that contractors and consultants doing business with MWRA have adequate accounting and billing systems to provide current, complete, and accurate cost and price information and project invoicing. Through mid-year FY07, Internal Audit has identified \$491,000 in contract savings, including \$281,000 related to consultant billings to MWRA, and \$210,000 related to vendor and contractor reviews and internal assignments.

### **Budget Highlights:**

- Total Proposed FY08 Budget of \$579,000, an increase of \$25,000 or 4.5% over FY07 Budget.
- \$566,000 for **Wages and Salaries**, an increase of \$25,000 or 4.7% over FY07 Budget, for staff to perform internal audits, management advisory services, preliminary review and incurred cost audits, and consultant disclosure statement reviews. The proposed budget supports 8 positions.
- \$10,000 for **Training and Meetings**, of which 46% is for travel to consultant offices to perform incurred cost audits of billings for design and engineering services.

#### **PUBLIC AFFAIRS**

	Proposed FY08 Current Expense Budget PUBLIC AFFAIRS													
		FY05		FY06		FY07		FY08		Change				
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	<b>/</b> 08			
WAGES & SALARIES	\$	1,272,436	\$	1,230,576	\$	1,145,015	\$	1,192,911	\$	47,896	4.2%			
OVERTIME		147		1,070		-		-		-	-			
TRAINING & MEETINGS		2,651		2,875		2,320		3,600		1,280	55.2%			
PROFESSIONAL SERVICES		1,050		1,934		1,050		1,050		-	0.0%			
OTHER MATERIALS		20,193		22,414		13,652		15,750		2,098	15.4%			
OTHER SERVICES		34,332		46,396		75,263		81,523		6,260	8.3%			
TOTAL	\$	1,330,809	\$	1,305,265	\$	1,237,300	\$	1,294,834	\$	57,534	4.6%			

The Public Affairs Department is the institutional link to all MWRA constituencies. The Community Relations Section deals directly with cities and towns in the service area, responds to inquiries about MWRA, proactively incorporates community concerns into MWRA project work, coordinates outreach and education initiatives to highlight MWRA programs, and provides technical expertise for specific projects and initiatives. Community Relations staff also work in conjunction with Planning and Coordination Department staff to ensure compliance with the Massachusetts Environmental Policy Act (MEPA), the Massachusetts Historical Commission (MHC), Department of Environmental Protection (DEP), local conservation commissions, and the Boston Landmarks Commission (BLC). The Communications Section manages media relations, issues press releases and responds to information requests, oversees the design and distribution of MWRA publications, manages the web site, and provides design, editorial, and graphics services for other sections of MWRA. The Education Section is responsible for curriculum development, teacher training workshops, as well as providing to all grade levels school education materials on water quality, water conservation, wastewater topics, and environmental issues. The Intergovernmental Affairs Section works for passage of legislation necessary to carry out MWRA's mission, monitors legislation, responds to inquiries by elected and appointed officials, and pursues funding from the state legislature for MWRA projects. Public Affairs reports to the Executive Director.

### The goals of the Public Affairs Department are to:

- Enhance overall public understanding of MWRA's mission, goals, and benefits to the public through aggressive outreach and effective communication.
- Develop and implement proactive strategies for educating and informing key MWRA constituencies and the public at large about MWRA's mission, progress, and effective management.
- Gain public support for MWRA programs and projects, and respond to the needs and concerns of elected and appointed public officials.
- Provide support to MWRA staff to ensure that MWRA projects meet regulatory requirements in a costeffective and efficient manner, and provide input to regulatory agencies in order to ensure MWRA interests are
  recognized during the development of regulations.

# **Budget Highlights:**

- Total Proposed FY08 Budget of \$1.3 million, an increase of \$58,000 or 4.6% from FY07 Budget.
- \$1.1 million for **Wages and Salaries**, an increase of \$48,000 or 4.2% from FY07 Budget, primarily due to contractual adjustments to regular pay. The proposed budget now supports 15 positions.
- \$97,000 for **Other Materials** and **Other Services**, including \$63,000 to fund services associated with the publication and distribution of MWRA's Annual Report, as well as production of materials to inform the public about MWRA activities and to educate school children, teachers and environmental organizations about Boston Harbor and other environmental matters.

### **FACILITIES MANAGEMENT**

	Proposed FY08 Current Expense Budget FACILITIES MANAGEMENT													
		FY05		FY06		FY07		FY08		Change				
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	Y08			
WAGES & SALARIES	\$	995,985	\$	628,221	\$	432,897	\$	392,502	\$	(40,395)	-9.3%			
OVERTIME		25,059		20,011		12,239		35,000		22,761	186.0%			
FRINGE BENEFITS		253		521		300		-		(300)	-100.0%			
UTILITIES		974,175		1,153,669		149,154		187,167		38,013	25.5%			
ONGOING MAINTENANCE		312,151		302,472		37,300		37,320		20	0.1%			
TRAINING & MEETINGS		38		-		125		-		(125)	-100.0%			
PROFESSIONAL SERVICES		586,796		538,687		-		-		-	-			
OTHER MATERIALS		77,351		23,800		68,680		116,561		47,881	69.7%			
OTHER SERVICES		4,403,749		4,044,186		2,006,341		1,665,155		(341,186)	-17.0%			
TOTAL	\$	7,375,557	\$	6,711,567	\$	2,707,036	\$	2,433,705	\$	(273,331)	-10.1%			

Proposed FY08 Current Expense Budget FACILITIES MANAGEMENT SUPPORT by Area													
FY05 FY06 FY07 FY08 Change													
AREA		Actual Actual Budget Proposed FY07 to PFY08											
FRSA	\$	337,090	\$	281,636	\$	-	\$	-	\$	-	-		
FACILITIES MANAGEMENT		6,022,429		5,780,804		2,260,820		2,003,767		(257,053)	-11.4%		
ADMINISTRATIVE SERVICES 1,016,038 649,127 446,216 429,938 (16,278) -3.6%													
TOTAL	\$	7,375,557	\$	6,711,567	\$	2,707,036	\$	2,433,705	\$	(273,331)	-10.1%		

The Facilities Management Department provides a wide range of support services to MWRA staff located at the Charlestown Navy Yard (CNY).

Facilities Management is responsible for coordinating site management activities at CNY. Staff institute maintenance procedures, respond to facilities requests from building occupants, coordinate workspace planning, provide office furnishings, and develop and implement appropriate measures to ensure the safety of MWRA staff and protect and preserve MWRA assets.

In addition, staff provides administrative and office support services that facilitate efficient use of MWRA resources. These responsibilities include providing and managing the motor pools at Chelsea and CNY, copying and printing services, general office equipment repairs, transportation, mail and courier services, and receptionist coverage at CNY.

### The goals of the Facilities Management Department are to:

- Provide a safe and well-maintained working environment for all MWRA staff at CNY and provide appropriate space for staff by coordinating workspace planning, design, and furniture acquisitions.
- Maintain the CNY facilities to prevent loss or deterioration of MWRA assets.
- Support efforts to limit the fleet size while meeting operational needs by providing reliable motor pool and transportation services.

### **Budget Highlights:**

- Total Proposed FY08 Budget of \$2.4 million, a decrease of \$273,000 or 10.1% as compared to FY07 Budget. Decrease reflects the reduction in leased space at CNY.
- \$393,000 for **Wages and Salaries**, a decrease of \$40,000 or 9.3% from FY07 Budget due to the adjustment of one less position to comply with headcount target of 1,255. The budget now supports eight positions.
- \$35,000 for **Overtime** for coverage of facility maintenance and support services, an increase of \$23,000 from FY07 Budget. Funds are used to provide coverage of daily services, such as shuttles and reception services during vacations or other periods when staff are away. The increase is primarily due to staff time required to provide services given the reduction in positions.
- \$187,000 for **Utilities**, an increase of \$38,000 or 25.5% from FY07 Budget due to projected consumption and rate increases.
- \$117,000 for **Other Materials**, an increase of \$48,000 from FY07 Budget due to the full reinstatement of funding for postage and delivery services which was partially deferred during FY07.
- \$1.7 million for **Other Services**, a decrease of \$341,000 or 17%, as compared to FY07 Budget. Savings are the result of reduction in space occupied at CNY.

#### **FLEET SERVICES**

	Propose	Y08 Current FLEET SER\	ense Budge S	t			
	FY05	FY06	FY07		FY08	Change	
LINE ITEM	Actual	Actual	Budget		Proposed	FY07 to PFY	<b>/</b> 08
WAGES & SALARIES	\$ 600,409	\$ 633,183	\$ 676,950	\$	699,384	\$ 22,434	3.3%
OVERTIME	20,078	18,172	20,000		20,000	-	0.0%
FRINGE BENEFITS	1,044	537	1,050		-	(1,050)	-
UTILITIES	1,450	1,306	1,500		1,500	-	0.0%
ONGOING MAINTENANCE	506,201	585,215	603,518		742,050	138,532	23.0%
TRAINING & MEETINGS	-	-	-		-	-	-
OTHER MATERIALS	78,224	435,076	678,482		513,002	(165,480)	-24.4%
OTHER SERVICES	3,742	1,850	4,538		4,538	-	0.0%
TOTAL	\$ 1,211,148	\$ 1,675,339	\$ 1,986,038	\$	1,980,474	\$ (5,564)	-0.3%

Fleet Services manages and maintains MWRA's motor vehicle and equipment fleet. The goal of the Fleet Services Department is to maintain MWRA's vehicle and equipment fleet to minimize downtime and extend the life of the assets. Fleet Services also manages the Chelsea fuel facility, the gas card program and development and processing of specifications for new vehicles and equipment.

### **Budget Highlights:**

- Total Proposed FY08 Budget of \$2.0 million reflects a net reduction of \$6,000 or 0.3%.
- \$699,000 for **Wages & Salaries**, an increase of \$22,000 or 3.3% over FY07 Budget, includes funds for 12 positions. The increase is attributed to contractual increases.
- Ongoing Maintenance budget of \$742,000 an increase of \$139,000 over FY07 Budget. The proposed budget includes funds for automotive materials & services to maintain MWRA's vehicle fleet. The increase supports the unavoidable increasing maintenance and repair demands on an aging fleet. More than 50 percent of the active operable fleet is seven years or older. Historical review of maintenance budgets shows yearly increases in this category. This increase is entirely offset by the reduction in Other Materials category.
- \$513,000 for **Other Materials**, a decrease of \$165,000 or 24.4% compared to FY07. The Proposed FY08 Budget includes funds for vehicle/equipment fueling. A decrease in fueling costs is projected based on FY07 experience to date. Not only have oil prices fallen significantly over the past year but Fleet Services has worked diligently to obtain the lowest pricing available by utilizing state contracts and/or single orders while continuing to meet all governmental alternative fuel directives.

### **FY07 Accomplishments**

#### **Fleet Services**

- Developed specifications for the purchase of 31 new / replacement vehicles. Vendors have been awarded their purchase orders and Fleet Services anticipates delivery of these units by the close of FY07. Assisted Office of Emergency Preparedness (OEP) staff in the acquisition and outfitting of a specially equipped "Emergency Services Unit" (ESU) vehicle purchased with Federal funding.
- Operations and Fleet Services staff is currently identifying an additional 15 vehicles for accelerated replacement during FY07. Of the 15 intended for replacement, 12 will be alternative fueled/hybrid models

which will increase our Federal alternative fuel credit points.

- Prepared the documentation for the surplus sale of 28 vehicles and / or equipment.
- Continued working with MIS staff on the design and implementation of a Maximo system update which includes a transportation module specifically designed for a fleet environment.
- Development and implementation of FCC mandated frequency re-banding project with Motorola and Nextel is underway.

### **AFFIRMATIVE ACTION and COMPLIANCE**

		•		Y08 Current E ACTION & 0		•								
FY05 FY06 FY07 FY08 Change														
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PF	<b>/</b> 08			
WAGES & SALARIES	\$	517,460	\$	513,217	\$	549,921	\$	574,453	\$	24,532	4.5%			
OVERTIME		94		-		-		-		-	-			
TRAINING & MEETINGS		1,345		3		1,294		1,794		500	38.6%			
OTHER MATERIALS		448		944		1,500		1,500		-	0.0%			
OTHER SERVICES		500		500		700		700		-	0.0%			
TOTAL	\$	519,847	\$	514,664	\$	553,415	\$	578,447	\$	25,032	4.5%			

The Affirmative Action and Compliance Unit (AACU) develops, administers, and monitors compliance of Affirmative Action Plan programs and policies by ensuring equal opportunity and non-discrimination in employment and equitable access of Minority/Women Business Enterprises (MBE/WBE) in Authority procurement activities.

## The goals of the Affirmative Action and Compliance Unit are to:

- Assist divisions and departments in the implementation of MWRA's affirmative action program and promote MWRA's policy of non-discrimination for all persons in or recruited into its work force.
- Maintain internal audit and reporting systems adequate to measure MWRA's accomplishments of goal attainment in identified underutilization of minorities and female job groups.
- Communicate to managers and supervisors MWRA's commitment to its equal opportunity policies and affirmative action programs.
- Provide for the equitable participation of minority and women-owned businesses in procurement opportunities and ensure that minorities and women are represented in the labor force on construction contracts, and coordinate with other public entities regarding state and federal requirements.
- Assist divisions and departments in the understanding and implementation of MBE/WBE program policies and practices and monitor and report on contractor compliance and expenditures.

### **Budget Highlights:**

• Total Proposed FY08 Budget of \$578,000, an increase of \$25,000 or 4.5% over FY07 Budget, primarily due to contractual adjustments to regular pay. The proposed budget supports eight positions.

#### **HUMAN RESOURCES**

	Propose	Y08 Current UMAN RESO	pense Budge CES	ŧ			
	FY05	FY06	FY07		FY08	Change	
LINE ITEM	Actual	Actual	Budget		Proposed	FY07 to PF	Y08
WAGES & SALARIES	\$ 1,320,455	\$ 1,335,022	\$ 1,468,072	\$	1,543,492	\$ 75,420	5.1%
OVERTIME	344	1,092	437		437	-	0.0%
FRINGE BENEFITS	12,195,892	14,123,974	15,877,741		16,891,581	1,013,840	6.4%
WORKERS' COMPENSATION	1,038,298	1,823,355	1,040,000		1,400,000	360,000	34.6%
ONGOING MAINTENANCE	52	807	1,000		1,000	-	0.0%
TRAINING & MEETINGS	3,711	3,146	7,406		7,514	108	1.5%
PROFESSIONAL SERVICES	338,910	262,552	487,911		483,370	(4,541)	-0.9%
OTHER MATERIALS	22,312	16,672	25,585		26,460	875	3.4%
OTHER SERVICES	29,252	29,851	36,846		37,846	1,000	2.7%
TOTAL	\$ 14,949,226	\$ 17,596,471	\$ 18,944,998	\$	20,391,700	\$ 1,446,702	7.6%

	Proposed FY08 Current Expense Budget HUMAN RESOURCES by Area													
FY05 FY06 FY07 FY08 Change														
AREA		Actual Actual Budget Proposed FY07 to PFY08												
EMPLOYEE/COMP/BEN	\$	610,445	\$	611,510	\$	714,375	\$	648,261	\$	(66,114)	-9.3%			
LABOR RELATIONS		691,158		676,213		752,361		951,221		198,860	26.4%			
TRAINING		388,832		325,882		526,930		472,587		(54,343)	-10.3%			
CENTRALIZED FRINGE BENEFITS		13,258,791		15,982,866		16,951,332		18,319,631		1,368,299	8.1%			
TOTAL	\$	14,949,226	\$	17,596,471	\$	18,944,998	\$	20,391,700	\$	1,446,702	7.6%			

The Human Resources Department is comprised of the following three units:

The Employment, Compensation, Benefits and HRIS Unit coordinates and oversees all external recruitment and selection activities including hiring, lateral transfers and promotions to meet the business needs of MWRA; develops and coordinates MWRA compensation and benefits strategies and programs; and ensures the proper processing and recording of personnel actions. The compensation function also ensures that all MWRA employees possess the necessary licenses and certifications required by their positions. The Labor Relations Unit is responsible for fulfilling MWRA's collective bargaining and contract administration obligations under Massachusetts' public sector collective bargaining law, its workers' compensation responsibilities, and its responsibilities for employee occupational safety and health. The Training Unit develops, coordinates, delivers, and evaluates MWRA technical and professional development training programs and other programs designed to improve employee knowledge, skills, productivity, and the quality of workplace interaction. It is responsible for oversight and tracking of MWRA performance evaluation programs, Employee Assistance, and Tuition Reimbursement programs. In addition, the Human Resources Department includes the Centralized Fringe Benefits cost center, which includes the budgets for fringe benefits for all MWRA employees as well as for mandatory payments for unemployment expenses and Medicare.

#### The goals of the Human Resources Department are to:

- Attract and retain a qualified high-performance workforce, hire and promote qualified minority and female employees, and offer a competitive total compensation (salary and benefits) package to all employees.
- Maintain effective relationships with the unions representing the MWRA workforce while protecting and
  enhancing management flexibility. Ensure that collective bargaining objectives are met, support MWRA
  initiatives by designing and implementing appropriate labor relations strategies, create an environment that

fosters safety consciousness and productive work, maximize the number of early returns to work by employees who have incurred on-the-job injuries or illnesses, and aggressively manage the Workers' Compensation Program to reduce costs.

### **Budget Highlights:**

- \$1.5 million for **Wages and Salaries**, an increase of \$75,000 or 5.1% over FY07 Budget, includes funding for 20 positions.
- \$16.9 million for **Fringe Benefits**, an increase of \$1.0 million or 6.4% over FY07 Budget. The budget includes \$14.5 million for MWRA's share of health insurance costs, \$1.3 million for MWRA's share of Medicare taxes, \$910,000 for MWRA's share of dental insurance costs and union health and welfare fund contributions, \$60,000 for unemployment insurance payments, and \$31,000 for tuition reimbursement.
- Health insurance budget increased 6.8%. This escalation is driven primarily by higher GIC Health Insurance rates. Dental insurance is 10% more than the FY07 Budget due to a rise in dental insurance premiums. Medicare is higher to reflect estimated expenses of contractual salary increases. Unemployment insurance for FY08 is 33% below FY07 Budget. Tuition reimbursement is level-funded from the FY07 Budget.
- \$1.4 million for the **Workers' Compensation** budget, an increase of \$360,000 or 34.6% over FY07 Budget. This increase is primarily due to higher insurance reserves needed for indemnity expenses. Human Resources is responsible for the management of this program and coordination with the third-party administrator.
- \$483,000 for **Professional Services**, a decrease of \$5,000 from FY07 Budget. The Proposed FY08 Budget includes \$219,000 for professional development and technical training, \$26,000 for the Employee Assistance Program, and \$53,000 for medical evaluation services, specialized investigation services, unemployment claims administration and salary surveys, \$130,000 for Workers' Compensation claims administration and \$56,000 for arbitration expenses.

#### **FY07** Accomplishments

#### **Human Resources**

In FY07, the accomplishments of the Human Resources Department included:

- Implemented employment background check procedures for all external new hires.
- Negotiated a uniform agreement with all five unions.
- Provided supervisory development training for recently promoted/hired supervisors.
- Provided training, guidance and management reporting for managers to improve leave of absence management.
- Provided agency-wide harassment prevention training.
- Reviewed employment processes and developed improvements in paper flow and procedures.
- Revamped and rolled out the Transport Training Program for Transport Operators.
- Resolved grievances from collective bargaining units.
- Prepared the Authority for labor negotiations with the five collective bargaining units.
- Provided the Budget Department with wage and salary data for use in budget projections and plans.

### **MANAGEMENT INFORMATION SYSTEMS (MIS)**

	Propose	ed F	Y08 Current MIS	Exp	oense Budge	t			
	FY05		FY06		FY07		FY08	Change	
LINE ITEM	Actual		Actual		Budget		Proposed	FY07 to PFY	′08
WAGES & SALARIES	\$ 4,677,687	\$	4,923,033	\$	5,109,331	\$	5,174,576	\$ 65,245	1.3%
OVERTIME	1,943		2,937		2,678		2,678	-	0.0%
FRINGE BENEFITS	4		10		-		-	-	-
ONGOING MAINTENANCE	2,636,929		1,955,248		2,233,941		2,495,486	261,545	11.7%
TRAINING & MEETINGS	49,122		18,092		13,823		13,823	-	0.0%
OTHER MATERIALS	133,109		152,584		250,031		386,067	136,036	54.4%
OTHER SERVICES	830,582		918,915		886,335		840,568	(45,767)	-5.2%
TOTAL	\$ 8,329,376	\$	7,970,819	\$	8,496,139	\$	8,913,198	\$ 417,059	4.9%

The MIS Department provides MWRA with the information processing capacity necessary to carry out its mission. Applications in use range from financial to operational, and enhance MWRA's ability to access data and improve internal controls, reporting, and management performance. In addition to computing systems, the department also provides library and records management services.

In FY08 MIS will continue to provide three categories of services:

- Operational services are day-to-day routine activities required for applications and systems to work, including
  preventive maintenance; replacement programs; minicomputer, server, network, and voice equipment
  availability; back-up and recovery; accounts payable and payroll generation; period closings; and scheduled
  report productions. Up-time goals based on industry norms have been established, as well as schedules for
  annual replacement programs. Cyber Security will continue to be a major work item in FY08.
- Responsive services are provided as a result of calls for assistance, training, troubleshooting, repair of systems or requests for materials, research, and records. A variety of performance measures have been adopted based on business impact and problem type. For example, the target response rate to close any of the aforementioned types of calls is 90% within three days, except for calls regarding system outages, the target for which is 100% within one business day. Staff also track backlogs, average closure rates, and rolling averages to ensure responsiveness.
- Developmental services respond to requests for new or enhanced products, services, reports, and applications. These requests are generally turned into projects with plans, defined deliverables, and agreed upon schedules. MIS-generated projects based on infrastructure limitations, changing technology, and expiration of leased equipment may also be included. All activities seek to balance business demands with costs and the desire to be neither leading nor lagging in the use of technology. Measurement is based on timely completion of milestones and a +/- 10% of budget and schedule target is established for all major projects. In addition, for projects with large capital or budget requirements, a customization cap is established and reported on.

The goal of MIS is to support more than 1,000 MWRA users, including those at the Charlestown Navy Yard, Chelsea, Deer Island, Southboro and other remote sites, by ensuring that:

- Existing applications, hardware, and network resources are cost-effectively maintained, supported, upgraded, and replaced.
- Information system development efforts are consistent with the MWRA Master Plan, reflecting management priorities.

- System security and integrity are maintained.
- Flexible tools and system capabilities are provided consistent with industry standards and norms.

## Major focus areas and key projects for FY08 include:

- Business continuity and disaster recovery services (planning, SOPs, emergency notification system drills, information security/document support for classified documents, and new EOC applications).
- Implementing the first Storage Area Network (SAN) by collapsing approximately 32 mission-critical and high-volume applications to the new environment.
- Improving cyber and network security with intrusion detection device appliance upgrades and identity management enhancements.
- Implementing scheduled MAXIMO improvements such as wireless access for field users and database consolidation efforts.
- Implementing sound PC technology advances by continuing "green computing" replacements, and beginning multi-year rollouts of Microsoft Vista and Office 2007.
- Continuing PI enhancements for Water, Transport and Deer Island.
- Completing the implementation of the new Pretreatment Information Management System (PIMS) replacing the obsolete TRAC I/S and three in-house developed solutions.
- Continuing multi-year CIP projects including LIMS system replacements and Lawson conversion to a new platform.
- Addressing GIS & Record Drawing Steering Committee system and process improvements.
- Implementing planned upgrades and continued improvement with storage management, clustering, and unattended operations solutions to expand services, reduce costs and improve management of growing data and resources.
- Programming support for the over 400 annual reports and development requests.

### **Budget Highlights:**

- Total Proposed FY08 Budget of \$8.9 million, an increase of \$417,000 or 4.9% from FY07, primarily in **Ongoing Maintenance** and **Other Materials** as described below. The budget includes funding for 64 positions (a reduction of one from FY07 levels) resulting in only a 1.3% increase in **Wages and Salaries** from FY07.
- \$2.5 million for **license and maintenance** fees to support administrative, operations, and database applications used by MWRA staff. This represents an increase of 11.7% from FY07 primarily due to vendor maintenance increases (major drivers include Compaq/HP, Lawson, Maximo, LANDesk and OCE) and business requests for new products (major drivers include Smart UPSes for Laboratory Services Department, new software for Engineering & Construction Technical Information Center group, and 24 by 7 Weather Services).

- \$386,000 for **Other Materials**, an increase of \$136,000 or 54.4% over FY07 Budget primarily due to specialized PC equipment for Operations, previously unbudgeted backup network switches for Deer Island's process control information system and storage improvements for Engineering and Construction.
- \$841,000 for **Other Services**, a decrease of \$46,000 or 5.2% from FY07 due primarily to Records Center utility costs being absorbed under Deer Island's budget.

#### **FY07 Accomplishments**

### **Management Information Systems (MIS)**

- Business Continuity/Disaster Recovery: Implemented emergency notification system (partially funded by a
  Department of Homeland Security grant); configured a backup/mini EOC at John J. Carroll Water Treatment
  Plant (JJCWTP); implemented e-911 services for Charlestown, Chelsea and Western Operations; completed
  upgrade of the Mxtreme Mail gateway; completed both the installation of the disaster recovery Internet circuit
  and the implementation of a mail cluster solution at Deer Island; completed 51 planned UPS replacements in
  CNY, Chelsea, Southborough, Cosgrove, Nut Island and Clinton facilities; and implemented improvements on
  the Chelsea Environmental Alarm System.
- Cyber Security: No unplanned downtime was experienced. MWRA's email gateway received 3,400,204 messages of which it blocked 681,499 year-to-date (100% increase from FY06). Additionally, 643,112 messages were quarantined year-to-date of which, less than 1% were incorrectly categorized as spam (and sent on to their recipients). Updates to MWRA spam filters continue to catch a significant majority of all spam email (accounting for over 19% of all incoming email messages), including "phishing" scams. Staff pushed out monthly security updates/fixes to PCs/servers, replaced intrusion detection appliances, adopted new SOPs and responded immediately to several critical bulletins throughout the year.
- SCADA, PICS & Metering: Integrated numerous JJCWTP's and Water SCADA and DITP PICS tags into PI for management trending/reporting; continued to support the DITP ISO New England 5 Minute Marginal Prices data transfer program; and updated the OMMS Website for communities to provide near real-time sewer meter data including flow, level, and velocity (water flow, pressure and chlorine residual information is also available).
- MAXIMO, LIMS, TRAC and ENQUAD: Completed DITP MAXIMO upgrade; began the PIMS CIP implementation; issued LIMS replacement RFQ/P (Q4 target); and completed ENQUAD harbor monitoring database project (Q4 target).
- A&F applications: Completed numerous reports, program changes, patches and PC product upgrades; provided technical assistance with annual permit, W2 and 1099 productions; and completed the upgrade of the Lawson environment objects from 8.0.1.2. to 8.0.3 to meet the vendor's May deadline (April 30 target).
- Infrastructure: Addressed the Daylight Savings change by installing operating system and required application patches; released competitive bid for the first Storage Attached Network to provide modular scalability, high availability, increased fault tolerance, centralized storage management and reduced energy consumption; upgraded voice mail and PBX firmware (Q4 target); replaced 500 CRT monitors with energy saving LCD monitors (Q4 target); replaced ENQUAD, GIS and a subset of SCADA PCs (Q4 target); provided network connectivity for several Wastewater facilities including Columbus Park and Ward Street; and addressed approximately 10,000 user calls within benchmark and completed a variety of server, switching and network improvements.

#### **PROCUREMENT**

Proposed FY08 Current Expense Budget PROCUREMENT												
		FY05		FY06		FY07		FY08		Change		
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PFY08		
WAGES & SALARIES	\$	2,948,357	\$	3,052,874	\$	3,420,139	\$	3,477,538	\$	57,399	1.7%	
OVERTIME		7,587		19,543		10,000		15,000		5,000	50.0%	
FRINGE BENEFITS		112		254		-		-		-	-	
UTILITIES		-		6,582		-		-		-	-	
ONGOING MAINTENANCE		198,247		256,816		-		-		-	-	
TRAINING & MEETINGS		4,847		7,375		7,362		7,725		363	4.9%	
OTHER MATERIALS		101,093		94,117		97,525		98,474		949	1.0%	
OTHER SERVICES		73,799		67,704		61,590		61,370		(220)	-0.4%	
TOTAL	\$	3,334,042	\$	3,505,265	\$	3,596,616	\$	3,660,107	\$	63,491	1.8%	

The Procurement Department includes three units. The **Purchasing Unit** operates a competitive purchasing system for the procurement of materials, goods, and non-professional services in accordance with MWRA policies and procedures. The **Contract Management Unit** reviews, drafts, and negotiates contracts, amendments, and change orders for all professional, non-professional, and construction services contracts. Staff directs the bid, review, and selection process, and maintains a contracts database. The **Materials Management Unit** manages an Authority-wide inventory control and management system for better control, storage, distribution, and accounting of MWRA's inventory. The unit manages three regional warehouses/distribution centers that support all MWRA activities.

## The goals of the Procurement Department are to:

- Procure materials, equipment, supplies, and construction, professional, and non-professional services in a timely, efficient, and openly competitive process in accordance with MWRA policies and procedures, including those related to meeting affirmative action goals.
- Maintain centralized, efficient, cost-effective management of spare parts and operating supplies inventory.
- Provide timely and high quality services to initiating divisions to enable MWRA programs to meet their public, production, and schedule responsibilities.

### **Budget Highlights:**

• Total Proposed FY08 Budget of \$3.7 million, represents a 1.8% increase over FY07 Budget; includes \$3.4 million to support **Wages and Salaries** for 51 positions. One position (Project Manager, Asset Control) was added during FY07.

#### **FY07** Accomplishments

- Competitively bid CY06 Renewable Portfolio Standard certificates, resulting in revenues of \$720,000 to date.
- Awarded North Dorchester Bay CSO Tunnel contract and North Dorchester Bay CSO Pump Station, Force Main and Odor Control design contract.
- Awarded Union Park Pump Station joint (with BWSC) operating contract.

- Rebid purchase order contracts for supply of sodium hypochlorite to the John J. Carroll Water Treatment Plant (JJCWTP) and to various wastewater facilities, with projected savings of about \$600,000 compared to previous pricing.
- Purchased 29 vehicles to replace aging fleet. Sixteen are hybrid or diesel vehicles, including one diesel truck purchased through a Federal Homeland Security Office grant.
- Developed and began staffing an asset management program.
- Competitively bid electric power for Field Operations Department facilities (profile accounts).

### REAL PROPERTY and ENVIRONMENTAL MANAGEMENT

Proposed FY08 Current Expense Budget REAL PROPERTY / ENVIRONMENTAL MANAGEMENT											
		FY05	FY06		FY07		FY08			Change	
LINE ITEM		Actual		Actual		Budget		Proposed		FY07 to PFY08	
WAGES & SALARIES	\$	504,471	\$	489,576	\$	522,722	\$	544,800	\$	22,078	4.2%
OVERTIME		271		2,135		-		-		-	-
TRAINING & MEETINGS		1,343		1,263		4,141		3,000		(1,141)	-27.6%
PROFESSIONAL SERVICES		916		1,739		500		500		-	0.0%
OTHER MATERIALS		942		1,060		1,964		1,964		-	0.0%
OTHER SERVICES		299,217		106,524		249,061		264,861		15,800	6.3%
TOTAL	\$	807,160	\$	602,297	\$	778,388	\$	815,125	\$	36,737	4.7%

The Real Property and Environmental Management Department negotiates the purchase or lease of real estate and land necessary to support MWRA's capital projects and operations and manages the disposition of surplus real property. Staff participate in site selection, and negotiate acquisitions or easements. In addition, staff have developed and are maintaining the Real Property database, the compilation of more than 100 years of easements and land rights for the water and sewer systems. Department staff manages environmental regulatory compliance at MWRA facilities and also provide special expertise and assistance to MWRA staff regarding air quality and hazardous material issues. Assistance includes management of oil and hazardous materials site assessment and remediation, and air emission permits negotiation and preparation and submittal of quarterly/annual monitoring reports.

### The goals of the Real Property and Environmental Management Department are to:

- Acquire the real property needed to complete MWRA's major capital projects in a timely and cost-effective manner; manage the disposition of surplus real property in an efficient manner; and provide staff and others with current information regarding MWRA's real property rights.
- Manage the centralized environmental management program, providing technical assistance regarding hazardous waste management, air quality compliance, and related issues during all phases of MWRA projects; monitor and provide assistance in maintaining environmental regulatory compliance at MWRA facilities.

### **Budget Highlights:**

- The total Proposed FY08 Budget of \$815,000 represents an increase of 4.7% from FY07 Budget.
- Wages and Salaries budget of \$545,000 includes funding for 6 positions. The increase of \$22,000 or 4.2% is primarily due to staff schedule changes and wage increases.
- \$265,000 for **Other Services** is an increase of \$16,000 or 6.3% compared to FY07 Budget. This increase is primarily due to the transfer of funding for the Gillis Pump Station Long-Term Monitoring Project from the CIP (Gillis Pump Station Rehabilitation) to the current expense budget.

### **FY07** Accomplishments

• Finalized the sale of the Route 3A parcel at FRSA.

- Received Board of Director approval and executed a Purchase and Sale Agreement with the second high price proposer on Lot 7C1 at FRSA after the original high proposer declared Chapter 11 bankruptcy and withdrew from the process by not further extending the Purchase and Sale Agreement.
- Scanned and added 235 (over 2,300 pages) property acquisitions to the Real Property database
- Acquired property rights for the Upper Neponset Valley Replacement Sewer Project, Spot Pond, Section 80
  Sewer and North Dorchester Bay CSO Tunnel. Staff anticipates acquiring additional property rights in FY08 in
  support of the Section 160 Sewer, Southern Spine Water Supply Mains, Upper Neponset Valley Replacement
  Sewer, Hultman Interconnections, Randolph Trunk Sewer and Section 97A Water Main Replacement Projects
- Completed the Gillis Pumping Station Remediation at the Spot Pond Brook Outfall with annual monitoring in lieu of sediment excavation and disposal.
- Executed the Maintenance and Inspection Contract for MWRA underground storage tanks.
- Completed training for and transitioned to electronic reporting of annual air emissions statements to Department of Environmental Protection (DEP).



## **APPENDIX A**

### DIRECT EXPENSE BUDGET LINE ITEMS

#### Introduction

MWRA's direct expense budget funds the annual expenses of its operating and support divisions. Though the direct expense budget constitutes less than half of MWRA's total budget, it is these expenses which directly support the provision of water and sewer services to MWRA's customers. The direct expense budget includes the annual costs of operating the water and sewer systems, and funds the policy direction, administrative, financial, and legal support services for MWRA's ongoing operations. The direct expense budget also includes the personnel costs for management and oversight of MWRA's extensive capital programs.

There are 11 line items in the division budgets. The line items are:

Wages and Salaries - This line item includes funds for regular pay, shift differential, holiday pay, and standby pay for MWRA staff, as well as funds for interns and temporary staff.

**Overtime** - This line item includes funds for overtime related to operations, maintenance, emergencies, and training.

**Fringe Benefits** - This line item includes funds for health and dental insurance, unemployment compensation, Medicare, and overtime meals.

**Workers' Compensation** - This line item includes funds for compensation payments, medical payments, and settlements of compensation claims.

**Chemicals** - This line item includes funds for the chemicals used in water and wastewater treatment, such as chlorine, sodium hypochlorite, soda ash, sodium bisulfite, and hydrofluosilicic acid.

**Utilities** - This line item includes funds for electricity, diesel fuel, and other utilities such as water and sewer services paid by MWRA to the towns in which it operates facilities.

**Maintenance** - This line item includes funds to purchase materials and services for the maintenance of MWRA's plants and machinery, water and sewer pipelines, grounds, and buildings.

**Training and Meetings** - This line item covers the costs of staff training, meetings, and professional seminars.

**Professional Services** - This line item funds outside consultants supporting MWRA activities, including engineering and construction services, laboratory and testing contracts, computer system consultants, and legal and audit services.

**Other Materials** - This line item includes funds for office materials, equipment, postage, laboratory supplies, MWRA vehicles, work clothes, and computer hardware and software.

**Other Services** - This line item includes funds for space leasing, health and safety initiatives, removal of grit and screenings from the sewerage system, and the contracted operation of MWRA's residuals processing plant.

Sections II – VI present summaries of the MWRA's five division budgets with a detailed description of program budgets and highlights within each division section.

# **APPENDIX B**

# **BUDGET PROCESS AND TIMETABLE**

MWRA operates on a fiscal year that starts July 1. The Current Expense Budget development process begins in September and, as described below, continues through a series of interactive reviews and revisions until June, when the Board of Directors approves the final budget. Throughout the formal budget process, MWRA staff maintain an ongoing dialogue with the Board of Directors and Advisory Board to discuss issues, the status of budget development, and other concerns.

MONTH	ACTIVITY					
September – November	Divisions receive budget targets, guidelines, and manuals					
•	for the development of budget requests, and can begin to					
	access MWRA's interactive budgeting system.					
December	After the divisions return their budget requests, Rates and					
	Budget Department staff begin the financial management					
	process by consolidating the authority-wide budgets,					
	developing briefing materials for senior management and					
	identifying major budget issues.					
January	The Executive Director, supported by senior management,					
	determines proposed funding levels required to meet service					
	priorities. Staff may seek appropriate policy direction from					
	the Board.					
February	MWRA transmits the Proposed Current Expense Budget to					
	the Advisory Board for a 60-day review, during which time					
	MWRA staff meet with Advisory Board staff, respond to					
	questions, and provide updated information on plans and					
	prices.					
March – May	MWRA hosts public hearings to solicit comments on the					
	proposed budget and community assessments from citizens					
	in its service area. The Advisory Board reviews the					
	proposed budget and transmits comments and recommenda-					
	tions to the MWRA.					
June	The Board of Directors holds a hearing on the proposed					
	budget and the Advisory Board's comments and					
	recommendations. The Board of Directors adopts a final					
	Current Expense Budget and a schedule of final wholesale					
	water and sewer assessments.					

## APPENDIX C

# MASSACHUSETTS WATER RESOURCES AUTHORITY BUDGET AND ASSESSMENT POLICIES AND PROCEDURES

(Revised August 2003 to incorporate changes to capital budget section of Management Policies adopted by the Board of Directors June 11, 2003)

These policies and procedures govern certain budget, assessment, and rates management practices at the Massachusetts Water Resources Authority (MWRA). Policies and procedures may be amended from time to time, provided that changes in provisions governing reporting to or approvals by the Board of Directors or the Advisory Board must be approved by the Board of Directors. If any sections of these policies and procedures are at variance with requirements of MWRA's financing agreements, the latter shall govern.

### ASSESSMENT POLICIES AND PROCEDURES

#### **Basis of MWRA Assessments**

MWRA is required by its Enabling Act to establish assessments which, with other revenues, provide sufficient funds each year to pay all current expenses, debt service, and obligations to the Commonwealth; to pay all costs of maintenance, replacement, improvements, extension, and enlargement of the sewer and waterworks systems; to create and maintain reserve funds; and to provide amounts required by financing agreements. These assessments are adopted by MWRA based on the rate revenue requirements set forth in the Current Expense Budget.

#### **Costs Recovered**

MWRA capitalizes certain of its asset costs in accordance with its capitalization policy. Capital expenditures are planned as set forth in the Capital Improvement Program and are recovered through assessments in accordance with MWRA financing agreements. The Current Expense Budget provides detailed information on capital and debt costs, additions to reserves, and all operations and maintenance costs to be recovered with current revenue.

### **Sources of Current Revenue**

MWRA recovers most of its current expenses from users of the services it provides. In addition to rate revenue requirements, budgeted current revenue includes anticipated fines, fees, investment income on certain fund balances, and payments for contracted services. MWRA is committed to seeking additional sources of current revenue.

### **Coverage Requirements**

MWRA's financing agreements include coverage requirements which provide that each year revenue less operating expenses (net revenue) must be more than the amount required for debt service payments on outstanding bonds. The primary bond coverage requirement is that net revenue must be 120 percent of required debt service fund deposits for bonds outstanding excluding subordinated bonds. The secondary coverage requirement is that net revenue must be 110 percent of required debt service fund deposits for all bonds outstanding, including subordinated bonds. Revenue must be raised annually to meet the primary and secondary bond coverage requirements and may be used for additions to reserves or for payment of obligations to the Commonwealth. Amounts remaining after these uses are used to pay capital costs in order to reduce the need for future borrowing or to reduce current debt service costs. In addition, MWRA has a supplemental bond coverage requirement that amounts contained in its Community Obligation and Revenue Enhancement (CORE) Fund shall equal 10 percent of required debt service fund deposits for bonds outstanding, excluding subordinated bonds. Amounts required to be on deposit in the CORE Fund are recovered through assessments as necessary.

### **Budget Surpluses**

In any year in which current revenue exceeds both current expenses on a budget basis and amounts required to meet bond coverage tests, the amount of over-recovery is deposited first to reserve funds, if any, which are below the level specified in any financing agreements, and second into MWRA's rate stabilization fund or bond redemption fund. Amounts deposited in these funds are used to offset rate requirements in subsequent years. Use of rate stabilization and bond redemption fund amounts is carried out in furtherance of MWRA's budgeting objectives and in accordance with its financing agreements. MWRA consults with the Advisory Board concerning use of amounts in the funds.

### **Budgeting and Assessment Objectives**

MWRA intends to follow prudent budgeting practices, and has the following objectives in developing budgets and community assessments:

- 1. To minimize total costs, consistent with MWRA's statutory responsibilities to provide effective, environmentally sound wholesale water delivery and wastewater collection and treatment services;
- 2. To minimize the cost of debt;
- 3. To avoid single year assessment spikes by prudent management of cost and assessment increases, and
- 4. To support inter-generational equity by avoiding unfair assessment burdens on either current or future ratepayers.

### **Allocation of Costs and Revenue to Systems**

Most of MWRA's current expenses are directly attributable to either water or sewerage service costs or to investment in either the water or sewerage systems. Expenses which support both systems (indirect system costs) are allocated to the water or sewer system based on generally accepted cost allocation principles. Investment, contract, and other income offsets water and sewerage expenses on either a direct or allocated, indirect basis. The resulting net cost of water and sewerage services is the amount to be recovered through water and sewer assessments.

## **Allocation of Rate Revenue Requirements to User Assessments**

Users of MWRA wholesale water and sewerage services are assessed for those services according to MWRA's water and sewer assessment methodologies. Assessments for water services are computed by MWRA based on metered water use for the immediately preceding calendar year. The total assessment is allocated based on each community's share of water delivered in the immediately preceding calendar year.

Assessments for sewer services are computed on the basis of a combination of metered wastewater flow and loads, and population.

- O&M costs are allocated based on total annual metered wastewater flow, and total annual average strength, septage, and high strength flow loads.
- Capital (or debt service) costs are allocated based on a combination of metered wastewater flow and loads, and population. One-quarter of capital costs are allocated based on maximum month flow, and total annual average strength, septage, and high strength flow loads. The remaining three-quarters of capital costs are allocated based on population. Half of the population allocation is based on census population and half is based on contributing population.

## **Schedule and Procedure for Adoption of Assessments**

During the preparation of the proposed Current Expense Budget, required water and sewer rate revenue is determined, and a preliminary calculation of the allocation of costs to user-specific assessments is made. This information is provided to MWRA customers to assist them in their own fiscal planning. As provided in the Enabling Act, the proposed Current Expense Budget and preliminary assessments undergo statutory review, including public hearings and review by MWRA's Advisory Board. Further refinements of projected expenses and revenues also occur during this period. If review and analysis of the proposed Current Expense Budget results in lower projected expenses or higher projected revenue, some or all of such savings from preliminary estimates of assessments can be included in the adopted budget as additions to the rate stabilization fund and used to reduce rate revenue requirements in subsequent years. Alternatively, some or all of such savings can be used to reduce final assessments to customers below preliminary estimates.

The Current Expense Budget and final water and sewer assessments are adopted in June for the fiscal year beginning in July. The budget adopted in June may differ from the proposed budget as a result of review and further refinement of the proposed budget, although final assessments adopted by MWRA must be sufficient to recover water and sewer rate revenue requirements specified in the adopted budget. Final water and sewer rate requirements and their allocation to users may thus change from preliminary estimates. In addition, any individual community's final assessment may be higher or lower than the preliminary estimate, both because of changes in the factors which affect the allocation of assessments among wholesale customers, and because of differences between MWRA's proposed and final budgets as approved by the Board of Directors.

## **Review and Dispute Resolution Process**

MWRA annually determines preliminary and final assessments for water and sewer services in February and June prior to the beginning of the new fiscal year. These assessments must satisfy the requirement that MWRA fully recover its water and sewer costs by apportioning total costs as assessments among its wholesale water and sewer customers pursuant to its water and sewer rate methodologies and to certain specified data including:

- Calendar year metered water volume and metered wastewater flow obtained from MWRA's water and wastewater metering systems;
- Federal and state community census statistics, and sewered population estimates and other information supplied on Customer Service Update forms and Municipal Discharge Permits; and
- High strength user monitoring data and estimates of community septage volumes as obtained by MWRA's Toxic Reduction and Control Department.

The review and dispute resolution process provides MWRA's wholesale customers with the opportunity to review and comment on the reasonableness of the data used to calculate preliminary water and sewer assessments. During the year, MWRA provides its customers with monthly summaries of water and wastewater flow data distributed, at a minimum, on a bimonthly basis. Because annual metered water and wastewater flows are major components for establishing water and sewer charges for each community, customers are strongly encouraged to review this data closely upon receipt and raise questions with MWRA staff concerning the data. MWRA expects that prompt customer review and comment on meter data will result in the resolution of most water and wastewater metering questions and assure the most consistency between preliminary assessments in February and final assessments announced in June. Community contributions of high strength flow and septage, and population data are made available with the release of preliminary assessments in February.

If after an initial review a community believes that specific data used to calculate assessments should be reevaluated, a community may submit a written objection to the Executive Director with a copy to the Rates Manager or their designee. The objection must be signed by the local

official on record with MWRA as responsible for water or sewer services in the city, town, or district. The objection should state the community's concern with the data used to calculate community assessments, and should also include information and technical data to support the community's objection.

In order for any data adjustments to be incorporated into the allocation of final fiscal year assessments, all objections to data used to calculate preliminary assessments must be received no later than the date of the final public hearing on the proposed budget and preliminary assessments, held pursuant to Section 10 of the MWRA Enabling Act. MWRA staff will review and evaluate the merits of all written objections. Customers are notified in writing of the results of this review prior to the release of final assessments.

Adjustments to preliminary data, if any, are not retroactive beyond the applicable calendar year for proposed assessments. Final fiscal year assessments are calculated incorporating adjustments, if any, resulting from the review and objection process, and final rate revenue requirements as adopted by the Board of Directors.

Written objection(s) may also be submitted following the adoption of final fiscal year assessments, but no later than the end of the fiscal year for which the assessments are applicable. Objections submitted in this manner must also be directed to the Executive Director with a copy to the Rates Manager or their designee.

Following MWRA staff review, adjustments to assessments resulting from the challenge of rate basis data that are submitted following the adoption of final fiscal year assessments will be applied to the subsequent year's assessments. Customers are notified in writing of the results of this review and any assessment adjustments prior to the release of the subsequent year's assessments.

## Water and Sewer Assessment Payment Schedule

MWRA adopts a schedule of assessments and a schedule of payments annually. Any adjustments for prior years resulting from the review and objection process are apportioned to each of the scheduled payment amounts. No interest is paid or billed by MWRA for previous year's adjustments.

Beginning in FY2001, assessments are payable to MWRA in ten equal installments due on the first day of August, September, October, November, December, February, March, April, May, and June.

### **Interest Charge on Delinquent Payments**

For payments received after a payment due date MWRA levies an interest charge of one percent per month or 0.033 percent per day. Interest charges do not accrue until 45 days after the bills are mailed to MWRA's customer communities. Interest charges are added to subsequent regular billings.

#### **Retail Rates**

MWRA assessments are for MWRA's provision of wholesale services. Local bodies which receive wholesale services in turn provide retail services to their users at the local level.

MWRA encourages its customers to establish retail rates which:

- 1. Recover the full cost of providing local water and/or sewerage services, including both direct costs and an allocation or estimate of indirect costs,
- 2. Charge users of local water and/or sewerage services in a manner which demonstrates to customers that increased use of services results in increased user costs,
- 3. Comply with MWRA policies directed to conservation of water; elimination of infiltration and inflow of surface water and ground water into the sewage collection, treatment, and disposal system; and removal or pretreatment of industrial wastes, and
- 4. To the extent consistent with #1 and #2, provide assistance to low income users through lifeline rates.

#### CAPITALIZATION POLICY

It is the policy of MWRA that capitalization of expenditures conform with generally accepted accounting principles. Under such guidelines, MWRA has adopted the provisions of the Financial Accounting Standards Board's Statement No. 71, "Accounting for the Effects of Certain Types of Regulation," which is intended to assure that utility revenues are appropriately matched with incurred costs. Capital expenditures create assets or extend their useful lives. Assets are valued at their cost and provide benefits over an extended period of time. Sources of funds for capital expenditures include grants, proceeds of MWRA borrowing, loans, and current revenue.

Asset value created by MWRA is of two kinds. One is the value of tangible assets either created or increased through MWRA capital investments. Such assets include land, buildings, plant, equipment, and the system infrastructure for water and wastewater. The cost of such fixed asset investment includes not only purchase, rehabilitation, and construction cost, but also ancillary expenses necessary to make productive use of the asset. Ancillary costs can include, but are not limited to, costs for planning studies, professional fees, transportation charges, site preparation expenditures, and legal fees and claims directly attributable to the asset.

The second kind of asset value created by MWRA investment is the value of intangible assets. While such investment does not result in tangible MWRA assets, it does create a benefit to MWRA and its users over several years. Such assets include the cost of MWRA efforts to establish base-line leak detection information for the water systems of MWRA customers. The cost of providing water consumption-limiting devices to households is another example.

Expenditures for tangible assets are included in the Capital Improvement Program and Budget if the expected cost of the individual asset or capital project is \$100,000 or more and if the expected useful life is more than one year. Expenditures for intangible assets are capitalized if the expected cost is \$100,000 or more and if the expected benefit period is three years or more. Annually recurring costs and expenditures for maintenance of assets are not capitalized, even though their cost may exceed \$100,000. Examples of such maintenance expenditures include replacement of vehicles or computers, replacement of inoperable valves or other equipment before the anticipated useful life has been reached, and pipeline or interceptor repairs that do not add significant life to the underlying asset.

#### RESERVES FUNDED FROM CURRENT REVENUE

## **Operating Reserve**

The operating reserve has been established to provide a source of funds to be used to pay operating expenses of the sewer or water systems should there not be sufficient funds otherwise available for that purpose. Bond agreements specify that the fund level shall not be less than one-sixth of MWRA's annual operating expenses.

#### **Insurance Reserve**

The insurance reserve has been established to provide funds to restore, replace, or reconstruct lost or damaged property or facilities of the water or sewer system. It provides funds reserved against risks for which MWRA does not currently maintain insurance. This self-insurance reduces the cost MWRA might otherwise incur for purchased insurance policies. MWRA periodically evaluates the level of its insurance reserve and every three years a consulting engineer or an insurance consultant recommends an appropriate insurance reserve fund requirement. The latest consultant review recommended an increase of \$3 million in the reserve's funding level between FY05 and FY07. Between FY2005 and FY2007, the budget included an increase of \$1 million to increase the reserve to \$19 million. The next consulting engineer or insurance consultant review should be done in FY07.

### **Renewal and Replacement Reserve**

The renewal and replacement reserve has been established to fund a required capital improvement which is not provided for by moneys otherwise available. Amounts may not be withdrawn until MWRA has specified the project to which the amount will be applied and its estimated cost and estimated completion date. It must also certify that such expenditure is reasonably required for the continued operation of the systems or for maintenance of revenues and that other provisions have not been made for funding such expenditures. Every three years, MWRA receives recommendations from a consulting engineer as to the adequacy of the renewal and replacement reserve fund requirement. During FY2000, based on the recommendation of its consulting engineer, MWRA reduced the size of the renewal and replacement reserve to \$35 million from \$50 million. The most recent review by the consulting engineer was prepared in December 2005. The recommended reserve remained at \$35 million.

## CURRENT EXPENSE BUDGET MANAGEMENT POLICIES AND PROCEDURES

### A. Budget Allocations

# **Budget Contingency Holdbacks**

After the Board of Directors adopts the Current Expense Budget each year, the Executive Director, the Chief Operating Officer, or a division director may reserve between two percent and four percent of a division's approved budget as a budget contingency to be expended only upon approval of the Executive Director. The contingency holdback may be from any line item or cost center or combinations thereof, and any amount reserved as a budget contingency is not to be included in the monthly budget allocation process described below. The Administration and Finance Committee will be notified of all budget contingency holdback amounts.

## Monthly Allocation of the Annual Current Expense Budget

Initial monthly allocations are made for purposes of adopting and filing an operating budget in accordance with MWRA's financing agreements. Before the end of the first reporting period of the fiscal year, divisions, with the assistance of the Rates and Budget Department, allocate the approved budget, less any holdbacks, by month. The allocations set forth planned expenditures and accruals for each of the 12 months of the year to be compared to actual expenditures and accruals as reported in MWRA's monthly variance reports.

# **B. Budget Variance Monitoring and Analysis**

At the close of each monthly accounting period, the Treasury Department prepares MWRA financial statements. The Rates and Budget Department then prepares monthly variance reports that compare planned to actual revenues and expenses.

## **Variance Analysis**

Division directors and staff review variance reports and explain variances between planned and actual expenditures as requested by the Rates and Budget Department. Variance explanations are prepared as needed, usually at the end of each quarter of the fiscal year. At least twice each year MWRA staff prepare forecasts of year-end expenditures and revenue. Barring extraordinary circumstances, division directors are responsible for controlling spending within the overall division budget. The Rates and Budget Department reviews all variances and projections so that appropriate measures may be taken to ensure that overall spending is within the MWRA's budget.

Variance explanations are submitted to the Rates and Budget Department in accordance with the schedule developed by the Rates and Budget Department. Each month the Rates and Budget Department prepares a summary of budget variances for inclusion in the Management Indicators Report (Yellow Notebook). The Rates and Budget Department also prepares a monthly staff summary (except for July and August) to the Board of Directors describing major budget

variances and a quarterly budget variance report for inclusion in the Board of Directors Report on Key Indicators of MWRA Performance (Orange Notebook). At least twice a year, the Rates and Budget Department prepares a staff summary to the Board of Directors on year-end projections of revenue and expenses.

## **C. Budget Amendments**

An amendment to an MWRA Current Expense Budget is defined as follows:

A proposed change in an adopted budget or a proposed budget transmitted to the MWRA Advisory Board in accordance with Section 8(b) of Chapter 372 of the Acts of 1984 which meets any of the following criteria:

- 1. Any increase in total current expenses.
- 2. An increase of five percent or more in total division expenses.
- 3. An increase in any expense line item (subsidiary account) of 15 percent or more if that line item is at least 2.5 percent of total current expenses.
- 4. An addition or deletion of a specific new program or initiative, the cost of which is greater than one percent of total current expenses, unless the addition or deletion has been specifically recommended by the Advisory Board.

The Executive Director, with the concurrence of the Chairman of the Board of Directors and the Chairman of the Administration and Finance Committee of the Board of Directors, submits proposed amendments to the Advisory Board for comment and recommendation. At the end of the Advisory Board 30-day review period, the Board of Directors may take action on the amendment.

### CAPITAL BUDGET MANAGEMENT POLICIES AND PROCEDURES

#### **General Guidelines**

The Authority shall periodically adopt and revise capital facility programs for the Waterworks and Sewer Systems and capital budgets based on these programs. The Authority shall consult in the preparation of its capital facility programs for the Sewer and Waterworks Systems with the Authority's Advisory Board and the Executive Office of Environmental Affairs, and may consult with other agencies of federal, state and local government concerned with the programs of the Authority. Proposed capital facility programs and capital expenditure budgets for said systems shall be submitted to the Advisory Board for such consultation no less than sixty days prior to adoption or revision by the Authority. The Authority shall prepare a written response to reports submitted to it by the Advisory Board, which response shall state the basis for any substantial divergence between the actions of the Authority and the recommendations contained in such reports of the Advisory Board. The Authority shall capitalize expenditures in accordance with

generally accepted accounting principles. Capital expenditures will be planned in accordance with Authority financing agreements and policies for amortization of capital costs.

# **Capital Budget Contingency**

A contingency for each fiscal year is incorporated into the Capital Improvement Program for the purpose of providing for unanticipated or unpredictable expenditures under the CIP spending cap.

## **Capital Budget Monitoring and Reporting**

The Authority shall continually monitor the progress of capital projects for purposes of managerial control and decision-making and for financial planning and management. Two capital budget variance analysis reports will be provided to the Board of Directors, one for the first six months of a year and one at year-end. The reports will include planned project schedules and budgets compared to actual performance. The reports will highlight any major changes, either in scope or budget, of any project. Based on these reports, staff may recommend to the Board of Directors revisions, if appropriate, to the annual and five-year caps based upon said changes. In addition, capital budget progress reports shall be provided to the Board of Directors on a regular basis, both as project specific updates and in Quarterly Orange Notebook reports that shall include discussions of project progress compared to schedules. Monthly Financial Summary reports shall include discussions of capital expenditures compared to budget.

# **Capital Budget Spending Cap**

Every five years, beginning in June 2003 for the period FY04 through FY08, the Board will establish a five-year Capital Budget Spending cap and annual caps for each year of the cap period. Spending for any year in the cap period may, with Board approval, vary within plus or minus 20% of the annual cap, as long as total spending for the five-year period does not exceed the five-year cap. Before the end of each five-year cap period, the Board will adopt a cap for the next five-year period and annual caps for each year in the period.

# **Expenditures in Excess of the Spending Cap**

In the event of unanticipated spending requirements, the Executive Director may recommend to the Board of Directors that annual expenditures exceed an annual cap by more than 20% or that five-year expenditures exceed the current five-year CIP spending cap. In such an event, a proposed plan to adjust the five-year cap or any of the annual caps will be presented to the Board. Any such proposed plan will be submitted to the MWRA Advisory Board for review and comment for a period of thirty days. At the end of the thirty-day period, the Board of Directors may take action on the proposed plan.

## **APPENDIX D**

MWRA Planning Estimates FY2008 to FY2017										
	FY2008	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017
<u>EXPENSES</u>	F12006	F12009	F12010	F12011	F12012	F12013	F12014	F12015	F12010	F12017
Direct Expenses	\$212,782	\$221,650	\$230,476	\$240,110	\$250,252	\$260,323	\$272,323	\$283,240	\$294,594	\$306,378
Indirect Expenses	42,569	43,297	44,080	48,064	50,457	49,402	51,876	52,743	54,645	56,296
Capital Financing (before offsets)	333,908	<u>352,185</u>	388,025	422,483	458,714	457,112	472,778	495,597	503,427	560,498
Sub-Total Expenses	\$589,258	\$617,133	\$662,581	\$710,657	\$759,424	\$766,837	\$796,977	\$831,580	\$852,666	\$923,172
Debt Service Assistance	(11,250)	(11,250)	(11,250)	(11,250)	(11,250)	(11,250)	(11,250)	(11,250)	(11,250)	(11,250)
Bond Redemption Savings	(2,924)	0	(3,150)	(17,950)	(33,517)	(10,869)	0	0	0	0
Variable Rate Savings	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total Expenses	\$575,084	\$605,883	\$648,181	\$681,457	\$714,656	\$744,718	\$785,727	\$820,330	\$841,416	\$911,922
REVENUE & INCOME										
Non-Rate Revenue & Income										
Interest Income/Other Charges	\$46,255	\$43,866	\$43,068	\$44,138	\$44,826	\$45,109	\$46,422	\$47,798	\$49,048	\$50,792
Rate Stabilization	<u>1,670</u>	<u>4,132</u>	<u>14,651</u>	12,473	<u>8,619</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total Non-Rate Revenue	\$47,925	\$47,998	\$57,719	\$56,611	53,445	45,109	46,422	47,798	49,048	50,792
Total Rate Revenue	\$527,159	\$557,885	\$590,462	\$624,846	\$661,211	\$699,609	\$739,306	\$772,532	\$792,368	\$861,130
Rate Revenue Increase	6.4%	5.8%	5.8%	5.8%	5.8%	5.8%	5.7%	4.5%	2.6%	8.7%
Estimated Annual Household Charge **										
Charge based on 61,000 gpy (weighted)	\$703	\$743	\$783	\$826	\$874	\$922	\$975	\$1,021	\$1,054	\$1,134
Charge based on 90,000 gpy (weighted)	\$703 \$1,038	\$1,097	\$1,156	\$020 \$1,219	\$074 \$1,289	\$922 \$1,361	\$975 \$1,439	\$1,021 \$1,506	\$1,054 \$1,555	\$1,134 \$1,673
WASTEWATER	FY2008	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017
EXPENSES WASTEWATER	1 12000	1 12003	1 12010	1 12011	1 12012	1-12013	r 12014	712015	1-12010	1 12017
Direct Expenses	\$158,527	\$165,220	\$171,789	\$178,969	\$186,532	\$193,994	\$201,797	\$209,869	\$218,263	\$226,994
Indirect Expenses	15,945	15,658	15,687	16,401	17,943	16,466	17,668	17,826	16,932	17,644
Capital Financing (before offsets)	223,869	231,736	269,335	299,079	318,737	313,158	312,617	323,772	322,870	372,726
Sub-Total Wastewater Expenses	\$398,342	\$412,613	\$456,811	\$494,450	\$523,213	\$523,617	\$532,082	\$551,467	\$558,066	\$617,364
Debt Service Assistance	(10,023)	(10,069)	(10,192)	(10,266)	(10,262)	(10,188)	(10,154)	(10,160)	(10,142)	(10,279)
Bond Redemption Savings	(1,462)	(10,000)	(1,500)	(8,500)	(25,587)	(10,100)	(10,101)	(10,100)	(10,112)	(10,210)
Variable Rate Savings	(1,112)	0	0	0	0	0	0	0	0	0
Total Wastewater Expenses	\$386,857	\$402,54 <b>5</b>	\$445,119	\$475,683	\$487,363	\$513,429	\$521,92 <b>8</b>	\$541,307	\$547,92 <b>4</b>	\$607,085
REVENUE & INCOME Non-Rate Revenue & Income										
Interest Income/Other Charges	\$27,628	\$25,195	\$24,640	\$24,710	\$24,312	\$24,160	\$24,566	\$25,037	\$25,565	\$26,306
Rate Stabilization	1,043	2,480	9,139	7,608	2,898	φ2-4,100	ψ <u>2</u> 4,000	0	ψ <u>2</u> 0,000	ψ <u>2</u> 0,000
	<u>.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	21.00	<u> </u>	<u>.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	2,000	_	<u>-</u>	_	<u>-</u>	_
Total Non-Rate Revenue	\$28,672	\$27,675	\$33,779	\$32,318	27,209	24,160	24,566	25,037	25,565	26,306
Wastewater Rate Revenue	\$358,185	\$374,870	\$411,340	\$443,365	\$460,154	\$489,269	\$497,362	\$516,270	\$522,358	\$580,779
Rate Revenue Increase	7.8%	4.7%	9.7%	7.8%	3.8%	6.3%	1.7%	3.8%	1.2%	11.2%
Estimated Annual Household Sewer Charge **										
Charge based on 61,000 gpy (weighted)	\$423	\$443	\$482	\$517	\$538	\$570	\$584	\$607	\$619	\$680
Charge based on 90,000 gpy (weighted)	\$625	\$654	\$711	\$763	\$793	\$842	\$861	\$896	\$914	\$1,004
WATER	FY2008	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017
EXPENSES  Direct Functions	****	AFC 15-	<b>AFC</b> 22-	***	***	***	A-70 -0-	<b>67</b> 0 07	A-70 00	A70 00
Direct Expenses	\$54,254	\$56,430	\$58,687	\$61,140	\$63,720 33,514	\$66,330	\$70,527	\$73,371 24,017	\$76,331	\$79,384
Indirect Expenses	26,623	27,639	28,393	31,662 123,405	32,514	32,936 143 954	34,209 160,160	34,917 171 925	37,713	38,652
Capital Financing (before offsets)	110,039 \$100,016	120,449 \$204,510	118,690	123,405 \$216,207	139,977 \$236,211	143,954 \$243,220	160,160 \$264,896	<u>171,825</u> \$280,113	180,557 \$204,601	187,772
Sub-Total Water Expenses  Debt Service Assistance	\$190,916 (1,227)	\$204,519 (1.181)	\$205,770 (1.058)	\$216,207 (984)	\$236,211 (988)	\$243,220 (1.062)	\$264,896 (1,096)	. ,	\$294,601 (1.108)	\$305,808 (971)
Bond Redemption Savings	(1,462)	(1,181) 0	(1,058) (1,650)	(984) (9,450)	(988) (7,930)	(1,062) (10,869)	(1,096)	(1,090)	(1,108)	(9/1)
Variable Rate Savings	(1,402)	Š	(1,030)	(9,430)	(1,930)	(10,009)	0	,	0	0
Total Water Expenses	\$188,228	\$203,338	\$203,062	\$205,774	\$227,293	\$231,290	\$263,799	\$279,023	\$293,493	\$304,837
REVENUE & INCOME										
Non-Rate Revenue & Income										
Interest Income/Other Charges	\$18,627	\$18,672	\$18,428	\$19,427	\$20,515	\$20,949	\$21,856	\$22,761	\$23,483	\$24,486
Rate Stabilization	<u>626</u>	<u>1,651</u>	<u>5,512</u>	4,865	<u>5,721</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total Non-Rate Revenue	\$19,253	\$20,323	\$23,940	\$24,293	\$26,236	\$20,949	\$21,856	\$22,761	\$23,483	\$24,486
Water Rate Revenue	\$168,974	\$183,015	\$179,122	\$181,481	\$201,057	\$210,341	\$241,944	\$256,262	\$270,010	\$280,351
Rate Revenue Increase	3.6%	8.3%	-2.1%	1.3%	10.8%	4.6%	15.0%	5.9%	5.4%	3.8%
Estimated Annual Household Water Charge **							_			
Charge based on 61,000 gpy (weighted)	\$280	\$300	\$301	\$309	\$336	\$352	\$391	\$413	\$435	\$453
Charge based on 90,000 gpy (weighted)	\$413	\$442	\$444	\$456	\$495	\$519	\$578	\$610	\$642	\$669

<sup>\*\*</sup> Annual household charges are estimated for communities that receive full water and wastewater services from MWRA weighted by the number of households in each of these core communities. Estimated household charges based on average residential use of 61,000 gallons per year. The ratio of MWRA to local charge is assumed to be 28% local, 72% MWRA in FY07.

## **APPENDIX E**

## GLOSSARY OF FINANCIAL AND OPERATING TERMS

**8M permit:** Permission granted by MWRA to persons who wish to construct property improvements on land either adjoining or overlapping MWRA property interests. Permission may be conditioned on various operational and/or engineering concerns.

**Accrued Costs:** Adjustments to paid expenditures to account for materials or services received but for which payment has not been made.

**Activated Sludge:** The sludge that results when primary effluent is mixed with bacteria-laden sludge and then agitated and aerated to promote biological treatment.

**Advanced Waste Treatment:** Wastewater treatment beyond the secondary or biological stage that includes the removal of nutrients such as phosphorus and nitrogen and the removal of a higher percentage of suspended solids and organic matter than primary treatment.

**Advisory Board:** The agency that represents the interests of MWRA's 61 user communities to the Board of Directors in an advisory capacity in accordance with the provisions of MWRA's Enabling Act. The Advisory Board elects three members of the Board of Directors, reviews and comments on MWRA's CIP and CEB, and approves the addition of new communities to the wastewater and water systems.

**Aerobic:** In the presence of oxygen.

**Anaerobic:** Life or processes such as bacteria that digest sludge that require, or are not destroyed by, the absence of oxygen.

**AOC:** Assimilable Organic Carbon - One measure of the "food" available to bacteria within a water system. More complex carbon compounds can become assimilable when oxidized by strong disinfectants.

**Ash:** The inert material remaining after the combustion of wastewater sludge. Ash is either wet or dry depending on combustion system design.

**Bacteria:** One-celled microscopic organisms commonly found in the environment. Bacteria can be harmful, such as pathogens or helpful and perform a variety of biological treatment processes.

**BDOC:** Biologically Degradable Organic Carbon - Another, more precise, measure of the "food" available to bacteria within a water system.

**BGD:** Billion gallons per day.

**Biofilm:** Growth of various bacteria within a water distribution system on the pipe walls. Biofilm growth can contribute to iron corrosion, colored water, poor taste, excessive chlorine demand, and complications with coliform testing.

**Blow-off valves:** Valves operated during pipeline repair to de-water (drain) a portion of a pipeline.

**BOD:** Biochemical Oxygen Demand - An indicator of the amount of biodegradable contaminants in wastewater.

**Board of Directors:** The 11-member governing board of MWRA.

**Bond Resolution:** A document adopted by the Board of Directors that governs MWRA's issuance of revenue bonds and sets forth its obligations to bondholders.

**Boston Harbor Project:** An extensive plan of activities which MWRA developed and implemented to construct new wastewater treatment facilities in response to a federal court order to comply with the provisions of the U.S. Clean Water Act.

**Business Systems Plan (BSP):** The strategic planning framework for MWRA's management information systems. The BSP is updated annually to reflect ongoing business requirements, new opportunities identified by ongoing MWRA strategic planning efforts, technology changes, and user requests.

**BWSC:** Boston Water and Sewer Commission - The agency responsible for providing water and sewer services to the City of Boston, MWRA's largest customer.

CAC: Citizens' Advisory Committee.

**CADD:** Computer aided drafting and design.

**Capital Improvement Program (CIP):** A plan which identifies and estimates the nature, schedule, cost, and financing of long-term assets that MWRA intends to build or acquire during a specific period.

**Capital Investment:** Development of a facility or other asset that adds to the long-term value of an organization.

**CDF:** Cosgrove Disinfection Facility

**Cathodic Protection:** A form of corrosion protection that is particularly effective against galvanic corrosion. Galvanic corrosion occurs when pipe metal is in the presence of other metals while immersed in water. The interaction of these elements causes an electric current to flow away from the pipe, taking electrons with it and pitting the pipe as a result. Cathodic protection reverses the current, thereby stopping the corrosion.

**Centrifuge:** A machine that uses centrifugal force to separate substances of different densities and remove moisture. MWRA uses centrifuges at the Deer Island Wastewater Treatment Plant to de-water sludge.

**CFM:** Cubic Feet per Minute - A measure of the quantity of a liquid flowing through a pipe.

**Chloramination:** The process of adding chloramine to drinking water. Chloramine, a form of chlorine and ammonia, is used as a residual disinfectant because it lasts longer in the water distribution system than primary disinfectants.

**Chloramine:** A long lasting residual disinfectant created by combining measured amounts of chlorine and ammonia. Chloramine forms fewer disinfection by-products than chlorine.

**Chlorination:** The process of adding chlorine to drinking water to inactivate pathogens.

**Chlorine:** A relatively strong primary disinfectant, effective against bacteria, *giardia*, and viruses, but not *cryptosporidium*. Concerns exist about the health effects of its by-products, some of which are or will be regulated.

**Clarifiers:** Settling tanks or basins in which wastewater is held for a period of time, during which heavier solids settle to the bottom and lighter materials float to the surface.

**Clean Water Act:** A law passed by Congress in 1972, and subsequently amended, which sets national standards for pollution reduction, permits discharges from wastewater treatment plants, and promotes achievement of the national goal that all surface waters be "fishable and swimmable."

**Cleaning and Lining:** Cleaning and cement lining of unlined cast iron water mains to improve hydraulic capacity and extend useful life.

**CMMS** (Computerized Maintenance Management System): *Maximo* is the computerized maintenance management system which is an essential component of successful asset management. This system is an important tool used in refining the long term maintenance strategy to ensure proper maintenance and replacement of plant assets.

**Coliform bacteria:** A group of lactose fermenting bacteria, which while not of direct health concern, are used as a first line indicator of potential problems. See fecal coliform and *E.coli*.

**Comminutor** - A machine or process that pulverizes and reduces solids to minute particles.

**Commonwealth Debt Service Assistance (DSA):** Funds appropriated by the Commonwealth to offset MWRA capital financing expenses.

**Commonwealth Reimbursements:** Income received from the Commonwealth of Massachusetts as reimbursement for certain chemical and operational costs in accordance with prevailing legislation.

Community Obligation and Revenue Enhancement (CORE) Fund: A fund established by MWRA's bond resolution that is used to provide insurance against delays by communities in paying charges due to MWRA.

**Composting:** The process of converting wastewater treatment residuals to a soil-like humus material often used in the horticultural industry. The process involves the aerobic breakdown of the residuals and the addition of sawdust or wood chips.

**Corrosion Control:** Adjustments to the chemistry of treated water to reduce its ability to dissolve lead, copper, or other metals. Corrosion control can include adjustments to pH and alkalinity, as well as the addition of corrosion inhibitors such as phosphates.

**Coverage Requirement:** Requirement of MWRA's bond resolution which provides that pledged revenue available annually to pay debt service must exceed the annual debt service requirement by a certain percentage.

**CP** (Construction Package): Major construction projects such as the John J. Carroll Water Treatment Plant or the North Dorchester Bay CSO project will package individual construction contracts for particular areas of work.

**Cross-Connection:** A point at which potable water piping is connected to a non-potable water source creating an opportunity for the introduction of pollutants into the potable water.

**Cryogenic oxygen plant:** MWRA operates a cryogenic oxygen-based facility as part of its secondary wastewater treatment program at Deer Island.

**Cryptosporidium:** A protozoan parasite that can cause severe gastrointestinal disease in healthy individuals, and may be fatal to people with compromised immune systems. Cryptosporidia exist in the environment as hard walled oocysts that are very resistant to chlorination, but can be inactivated by disinfection with ozone or ultraviolet light.

**CSO:** Combined Sewer Overflow – An overflow point in a combined sewer system that collects both sewage and storm water runoff for wastewater treatment. During rainstorms, systems can become overloaded, with the excess discharged directly into surface waters from CSO pipes. In the metropolitan Boston area there are approximately 63 CSOs that currently discharge into rivers or Boston Harbor.

**CSO Facilities:** MWRA has six facilities that intercept the flow from CSO pipes and provide wastewater treatment prior to discharge. The CSO facilities have some capacity to store flow and pump it to the Deer Island plant after rainstorms end.

**CT:** Concentration x Contact Time - A measure of disinfection effectiveness established under the Surface Water Treatment Rule. CT is the product of the concentration of disinfectant [C] and the time it has been in contact with the water [T]. Required CT varies by type of disinfectant, organism, temperature, and pH.

**CTG** (**Combustion Turbine Generator**): CTGs are used to generate electricity during planned cable outages, wet weather operations and for participation in price response events.

**Current Expense Budget:** A financial plan that estimates the revenues and expenses associated with MWRA's operations for a fiscal year.

**C-Value:** The carrying capacity of a water main for a specified length and pressure drop that is determined by its diameter and resistance to flow. The friction coefficient "C" of the main is often used as a measure of flow resistance. C-values for new pipe are about 120 for water mains that are 6 to 16-inches in diameter, and 130 and 140 for larger diameter mains.

**DAF:** Dissolved Air Flotation - A process of adding super saturated air into water to cause coagulated solids to rise to the top to be skimmed off. DAF replaces conventional gravity sedimentation (clarification) and is particularly cost-effective for low turbidity waters subject to periodic algae blooms.

**DBP:** Disinfection By-products - Complex compounds formed by the use of oxidizing agents such as chlorine or ozone in waters containing organic matter.

**D/DBP Stage 1:** Disinfectants/Disinfection By-products, Stage 1 Rule – Promulgated 11/1998, and effective 1/2002, this rule set DBP limits at 80 parts per billion for Trihalomethanes and 60 parts per billion for Haloacetic Acids, averaging all samples over four quarters.

**D/DBP Stage 2:** Disinfectants/Disinfection By-products Stage 2 Rule-. The rule further regulates the amount of DBPs allowed in water. The 80/60 values set in Stage 1 will now apply to each individual sample location in a "Locational Running Annual Average".

**Debt Service:** In a given fiscal year, the amount of money necessary to pay interest and principal on outstanding notes and revenue bonds.

**DEP:** Department of Environmental Protection - The Massachusetts agency that regulates water pollution control, water supplies, and waterways and dispenses federal and state grant funds to support these activities.

**Department:** A sub-unit of an MWRA division.

**Department of Conservation and Recreation (DCR):** Created in 2003 through the merger of the Metropolitan District Commission and the Department of Environmental Management, DCR manages the Commonweath's diverse parks system and protects and enhances natural resources and outdoor recreational opportunities throughout Massachusetts.

**De-watering:** The process of removing water from wastewater treatment residuals. De-watered sludge has the appearance of mud or wet soil material.

**Diffusers:** A system of shafts, rising from the end of MWRA's effluent outfall tunnel to the seabed, that disperses treated wastewater over a large area.

**Digesters:** Tanks for the storage and anaerobic or aerobic decomposition of organic matter present in sludge.

**Direct Program Expenses:** Costs directly associated with providing services or performing activities.

**Disinfection, Primary:** The inactivation (killing) of pathogenic organisms in a water system by the use of chemical or other disinfection agents.

**Disinfection, Residual:** The presence of a measurable residual of disinfectant within a water distribution system to help control bacterial re-growth and guard against contamination.

**Dissolved Oxygen (DO):** A measure of the amount of oxygen in a given amount of water. Adequate levels of DO are needed to support aquatic life. Low dissolved oxygen concentrations can result from inadequate wastewater treatment.

**Division:** A major organizational unit within MWRA, encompassing the activities and resources for providing a major service or function.

**Division of Watershed Management (DWM):** A division of the Metropolitan District Commission (MDC) responsible for watershed management activity. MWRA reimburses the Commonwealth for the cost of DWM's operations.

**DLS** (**Department of Laboratory Services**): Laboratory Services is a full service analytical testing and consulting group within the MWRA that primarily serves client groups primarily within the Operations Division. The analytical services that Laboratory Services provides include wet chemistry, metals, organics, and microbiology testing. Related services include field sampling, technical consultation, and contract laboratory management.

**DMR** (**Discharge Monitoring Report**): Monthly reports submitted to federal and state regulators. MWRA monitors the effluent (treated sewage) that is discharged into Massachusetts Bay, to ensure that it meets the standards set out in the NPDES permit. Analytical support to the effluent monitoring program is provided by the Department of Laboratory Services.

**E.coli:** A normal inhabitant of the digestive tract of mammals. The presence of *E.coli* indicates probable contamination by fecal matter.

**Effluent:** Treated wastewater discharged from a treatment plant.

**EIR:** Environmental Impact Report – A document prepared in adherence with the Massachusetts Environmental Policy Act (MEPA) to review the environmental impact of projects and ensure opportunities for public review and comment.

**EIS:** Environmental Impact Statement – A document prepared in adherence with the National Environmental Policy Act to review the environmental impact of projects and ensure opportunities for public review and comment.

**Enabling Act:** Legislation (Chapter 372 of the Acts of 1984) that established MWRA and define its purpose and authority as of January 1, 1985.

**ENF:** Environmental Notification Form - The first step in the MEPA process.

**EOC:** Emergency Operations Center

**EOEA:** Executive Office of Environmental Affairs - The Massachusetts cabinet office that oversees state environment agencies.

**EPA:** Environmental Protection Agency - The federal government agency responsible for environmental enforcement and investigation.

**ESWTR:** Enhanced Surface Water Treatment Rule - A federal rule is being promulgated in three stages:

- 1) Interim Enhanced Surface Water Treatment Rule (IESWTR): The IESWTR was promulgated in 1998 and tightened the requirements for the operation of water filtration plants in large systems to take a first step toward controlling *cryptosporidium* in source waters. IESWTR also added *cryptosporidium* to the list of issues considered within watershed protection plans for unfiltered systems.
- 2) LT1ESWTR primarily extends the IESWTR to smaller systems
- 3) LT2ESWTR: further tightens the standards for the operation of filtration plants and add requirements for 99% inactivation of *cryptosporidium* and the use of two primary disinfectants for unfiltered systems. The concept of proportional treatment, with less treatment required for cleaner sources, will be implemented as part of the rule.

**Eutrophication:** Nutrient enrichment of a lake or other water body typically characterized by increased growth of planktonic algae and rooted plants. Eutrophication can be accelerated by wastewater discharges and polluted runoff.

**Expenditures:** Payments for goods and services received.

**Expenses:** Costs associated with the operating activities of a period, including expenditures and accrued costs.

**Facility Information System (FIS):** The management information system at the Deer Island Treatment Plant.

**Fecal coliform bacteria:** A group of bacteria used as a primary indicator organism for potential contamination from human or animal waste. Also called thermo-tolerant bacteria. Specific organisms in the group may or may not be of health concern (see *E.coli*).

**Filtration:** A water treatment process involving the removal of suspended particulate matter by passing the water through a porous medium such as sand or carbon.

**Fiscal Year:** The 12-month financial period used by MWRA that begins July 1 and ends June 30 of the following calendar year. MWRA's fiscal year is numbered according to the calendar year in which it ends.

Flash coat: A light coat of shotcrete used to cover minor blemishes on a concrete surface.

**FOD** (**Field Operations Department**): Department within the Operations Division created to provide high quality, uninterrupted water delivery and wastewater collection services to MWRA communities. The department is responsible for the treatment, transmission, and distribution of water from the Quabbin and Wachusett reservoirs to community water systems. It also manages the collection, transport, and screening of wastewater flow from MWRA communities to the Deer Island Treatment Plant as well as MWRA's industrial pretreatment, permitting, and monitoring programs.

**Force Main:** A pressure pipe joining the pump discharge at a water or wastewater pumping station with a point of gravity flow.

FRSA (Fore River Staging Area): The site of the Sludge-Fertilizer Plant.

**Giardia:** A protozoan parasite that can cause severe gastrointestinal disease, although there is medical treatment available. *Giardia* exist in the environment as hard-walled cysts, and are moderately resistant to chlorine disinfection.

**Goal:** A statement in general terms of a desired condition, state of affairs, or situation. Goals, which are long-term in nature and not usually directly measurable, provide general direction for the activities of operating units.

**Graphitization:** A corrosion mechanism that alters the molecular structure of the carbon/iron matrix of cast iron pipe. During the process, iron atoms are forced away from the metal leaving behind an unstable carbon matrix. The result is a weakened pipe, easily susceptible to ruptures. High frequency in the number of breaks causes leakage to be a major problem of graphitized pipe.

**Grit:** Sand-like materials that quickly settle out of wastewater.

**Groundwater:** A body of water beneath the surface of the ground. Groundwater is made up primarily of water that has seeped down from the surface.

**HAA:** Haloacetic Acids - A class of disinfection by-products related to chlorine disinfection. HAAs are regulated under D/DBP Stage 1 Rule at 60 ppb.

**Harbor Electric Energy Company (HEEC):** A subsidiary of NStar which installed a cross harbor power cable and built a sub-station to provide power for construction and operation of the new Deer Island Treatment Plant.

**Head House:** A structure containing the control gates to a conduit such as a sewer pipeline.

**Headworks:** A preliminary treatment structure or device, usually including a screening and degritting operation, that removes large or heavy materials such as logs and sand from wastewater prior to primary treatment.

**Heavy Metals:** Metals such as lead, silver, gold, mercury, bismuth, and copper that can be precipitated by hydrogen sulfide in an acid solution.

**HOM** (**Harbor Outfall Monitoring**): A comprehensive program to provide pre-discharge data that helps to predict and then to measure the effect of Deer Island outfall discharge on the marine ecosystem.

**ICC:** Interim Corrosion Control Facility - A facility located in Marlborough near Walnut Hill, where MWRA adjusts pH and alkalinity to reduce the leaching of lead from home plumbing.

**Incentives and Other Charges:** A fee system designed to help recover permitting, inspecting, and monitoring costs incurred by MWRA's TRAC Program and provide incentives to permitted users to reduce discharges.

**Indirect Expenses:** Costs not directly associated with providing services or performing activities.

**Infiltration/Inflow** (**I/I**): The problem of clean water flows entering sewers resulting in diminished pipe capacity for sanitary flows and in costly pumping and treatment of unnecessarily large wastewater volumes. Infiltration is groundwater that leaks into the sewerage system through pipe joints and defects. Inflow, primarily a wet-weather phenomenon, refers to water that enters sewers from improperly connected catch basins, sump pumps, land and basement drains, and defective manholes. Inflow also enters through improperly closed or defective tidegates during high tides.

**Influent:** The flow of water that enters the wastewater treatment process.

**Insurance Reserve:** A fund established to adequately reserve against risks for which MWRA does not currently maintain insurance.

**Interceptors:** The large pipes that convey wastewater from collection systems to treatment plants.

**Investment Income:** Income derived by investing certain operating and reserve fund balances in interest-yielding securities in accordance with the provisions of MWRA's bond resolution.

**ISO - NE** (**Independent System Operator of New England**): Non-profit wholesale operator of the regional grid system. The MWRA receives payment from ISO-NE when Deer Island removes itself from the grid. Deer Island participates in the Load Response Program offered by ISO-NE which is a program that pays larger commercial and industrial electricity consumers to "shed load" during grid peaks. There are several programs available such as price, demand response and load response. Deer Island constantly evaluates the options and participates in the most advantageous program.

**John J. Carroll Water Treatment Plant (JJCWTP)**: Water treatment facility for waters from Quabbin and Wachusett Reservoirs with capacity of 405 mgd using ozonation as a primary disinfectant.

**Labor Costs:** Direct costs of employing permanent and temporary personnel, including wages, salaries, overtime pay, fringe benefits, and workers' compensation.

Land Application: The use of wastewater treatment residuals on land for agricultural benefits.

**Landfilling:** The disposal of residuals by burial. Modern landfills have double liners, leachate collection systems, and other design features to protect against groundwater contamination.

**LCR:** Lead and Copper Rule – A federal rule that set an action level for lead and copper at "worst case" consumer taps. Optimized corrosion control, notification, education, and lead service replacements are all components of compliance plans.

**Leachate:** Water that drains from a landfill after having been in contact with, and potentially contaminated by, buried residuals. Modern landfills are designed to collect leachate for subsequent treatment.

**Limnology:** The scientific study of physical, chemical, meteorological, and biological conditions in fresh waters.

**LIMS:** Laboratory Information and Management System – An automated database system used to transfer information between MWRA's Central Laboratory to its client groups and to process information obtained by the Central Laboratory to monitor substances that enter and leave the MWRA wastewater system. Use of LIMS removes the potential for human error in the sampling process by bar coding samples, eliminating the need to transcribe sample data, producing preprinted project-specific sample check-off forms for field crews, and automating testing through pre-set test codes and project-specific parameters.

Mapping Protocols: Sets of specifications defining the content and format of data to be collected.

**MCL:** Maximum Contaminant Level - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to MCLGs as feasible using the best available control technology.

**MCLG:** Maximum Contaminant Level Goal - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Massachusetts Environmental Policy Act (MEPA) Unit:** A unit of the Commonwealth's Executive Office of Environmental Affairs responsible for implementation of the state environmental review process.

**Methane:** A colorless, nonpoisonous, flammable gas produced as a by-product of anaerobic sludge processing. At Deer Island, MWRA uses methane as fuel to provide heat and hot water and to generate electricity.

**MGD:** Million gallons per day.

**MIS:** Management Information Systems

**Mission:** A description of the fundamental purposes and major activities of an operating unit or program.

**Mitigation:** Financial remuneration or non-financial considerations that MWRA provides to communities to alleviate the negative effects of major construction projects.

**Molybdenum** (**Mo**): A metallic element that resembles chromium and tungsten in many properties, and is used in strengthening and hardening steel. Mo is a trace element in plant and animal metabolism.

**NEFCo:** New England Fertilizer Company - The contractor responsible for the operation of processing sludge into fertilizer pellets at MWRA's residuals processing plant located in Quincy. NEFCo is also responsible for marketing and distributing the pellets and disposing of any product that is not marketable.

**National Pollutant Discharge Elimination System (NPDES) Permit:** A permit issued by EPA in conjunction with DEP that governs wastewater discharges into surface waters.

**NHS** (Northern High Service): Project that involves a series of pipeline improvements in the Northern High Service Area.

**Nitrification:** An aerobic process in which bacteria changes the ammonia and organic nitrogen in wastewater into oxidized nitrogen (usually nitrate). Second-stage BOD is sometimes referred to as the nitrification stage (first-stage BOD is called the carbonaceous stage). Also, a similar process in the water distribution system, where ammonia from chloramine can be used by nitrifying bacteria, resulting in a reduced chlorine residual, and the potential for additional bacteria growth.

**OCC:** Metropolitan Operations Control Center, located at MWRA's Chelsea Facility.

**OEP** (**Office of Emergency Preparedness**): The Office of Emergency Preparedness has oversight over security, exercises, emergency operations, planning, the Emergency Services Unit and critical infrastructure protection.

**OMS** (**Operations Management Systems**): OMS correlates PICS data with laboratory analysis to track and analyze plant process performance with regard to the plant's discharge permit from EPA and DEP and with respect to cost effective operation.

**Operating Reserve:** A fund established to adequately reserve for operating contingencies, required by MWRA's bond resolution to be not less than one-sixth of the its annual operating expenses.

**Organic Matter:** Material containing carbon, the cornerstone of plant and animal life. It originates from domestic and industrial sources.

**Other User Charges:** Revenue received per agreements MWRA has for provision of water, sewer, and other services to entities other than communities which are charged assessments.

Outfall: The place where effluent is discharged into receiving waters.

**Ozonation:** The application of ozone to water, wastewater, or air, generally for the purposes of disinfection or odor control. The new John J. Carroll Water Treatment Plant (JJCWTP) employs the ozonation process to inactivate pathogens, including *cryptosporidium*, with lower levels of DBPs.

**Ozone:** A strong disinfectant made from oxygen and electrical energy. Ozone is effective against *cryptosporidium*.

**Pathogens:** Harmful organisms, often called germs that can cause disease. Waterborne pathogens (or the diseases they cause) include *giardia*, *cryptosporidium*, cholera, typhoid, *E.coli*, Hepatitis A, *legionella*, and MAC.

**Payments in Lieu of Taxes (PILOT):** Amounts which MWRA pays each fiscal year to cities and town for land owned by the Commonwealth in the Quabbin, Ware River, Wachusett, and Sudbury watersheds. Consistent with the provisions of MWRA's Enabling Act, these payments are based on the past commitments of the Commonwealth of Massachusetts.

**Penalty Revenue:** Revenue derived from penalties assessed by MWRA to violators of its sewer use regulations.

**Performance Measure:** An indicator of the work and/or service provided, defined by output, work or service quality, efficiency, effectiveness, or productivity.

**Performance Objective:** A statement of proposed accomplishments or attainments that is short-term in nature and measurable.

**PICS** (**Process Instrumentation and Control System**): PICS provides real-time operations data from systems throughout the plant (including system status, flow, etc.).

**Plume:** The rising discharge of treated wastewater effluent from a treatment plant outfall pipe.

**Preliminary Treatment:** The process of removing large solid objects, sticks, gravel, and grit from wastewater.

**Pretreatment:** The reduction or elimination of pollutant properties in wastewater prior to discharge into a sewer system.

**Primacy:** Primary enforcement authority for Federal Safe Drinking Water Act regulations delegated to a state by the Environmental Protection Agency (EPA).

**Primary Treatment:** A wastewater treatment process that takes place in a rectangular or circular tank and allows substances in wastewater that readily settle or float to be separated from the water being treated. Primary treatment results in 50-60% removal of suspended solids and 30-34% removal of BOD.

**Program:** An organized group of activities and the resources to carry them out, aimed at achieving one or more related objectives.

**Rate Revenue:** Revenue received from annual assessments of communities within MWRA's service area for water and sewer services.

**Rate Stabilization Reserve:** A fund established by the Board of Directors that is used to reduce rate revenue requirements. MWRA finances this reserve with unexpended or surplus funds available from the Current Expense Budget at the end of each fiscal year.

**RCM** (Reliability Centered Maintenance): A maintenance strategy adopted in 2000 for critical systems. RCM is a failure modes and effects process that involves maintenance, operations and engineering staff in the development of preventative maintenance and operation plans for plant systems.

**Relief Sewer:** A sewer built to carry flows in excess of the capacity of an existing sewer.

**Remote Headworks:** The initial structures and devices of a treatment plant set apart by some distance from the plant site.

**Renewal and Replacement Reserve:** A fund established to adequately reserve for the cost of capital improvements not provided for by funds available through the Capital Improvement Program or the Current Expense Budget.

**Residuals:** The by-products of the wastewater treatment process, including scum (floatables), grit and screenings, primary sludge, and secondary sludge.

**Revenue Bonds:** Bonds payable from a specific source of revenue and which do not pledge the full faith and credit of the issuer.

**RPS** (**Renewable Portfolio Standards**): State policies which mandate a state to generate a percent of its electricity from renewable resources. The MWRA enrolled the steam turbine generator (STG) in the Massachusetts RPS program. The electricity produced is derived from digester gas burned in the boilers. The MWRA is issued electronic certificates for each megawatt hour of electricity produced from the digester gas, which is considered renewable energy. RPS credits are a source of revenue for the MWRA.

**Safe Yield Model:** The equation used to determine the maximum dependable draft that can be made continuously on a source of supply during a period of years during which the probable driest period or period of greatest deficiency in water supply is likely to occur.

**SAMS:** Sewerage Analysis and Management System – A database which contains specifications of the location, size, and condition of MWRA wastewater interceptors and appurtenances and which produces maps for use by MWRA and outside parties.

**Sanitary Sewers:** In a separate system, pipes that carry only domestic wastewater.

**SCADA:** Supervisory Control and Data Acquisition - Equipment for monitoring and controlling water or wastewater facilities remotely.

**SCBA:** Self-contained breathing apparatus

**Screenings:** Large items such as wood and rags that are collected from wastewater in coarse screens prior to primary treatment.

**Scum:** Floatable materials such as grease, oil, and plastics that are skimmed from the surface of wastewater as it flows through large settling tanks.

**SDWA:** Safe Drinking Water Act - A Federal law enacted in 1986 and amended in 1996 that requires EPA to establish national primary drinking water regulations for water suppliers which consist of MCLs or treatment techniques.

**Secondary Treatment:** Usually following primary treatment, secondary treatment employs microorganisms to reduce the level of BOD and suspended solids in wastewater.

**Sedimentation Tanks:** Settling tanks where solids are removed from sewage. Wastewater is pumped to the tanks where the solids settle to the bottom or float on the top as scum. The scum is skimmed off the top, and solids on the bottom are pumped out for further treatment and/or final disposal.

**Seeding:** The initial filling of sludge into digesters.

**Sensitive user:** A member of a group within the general population likely to be at greater risk than the general population of adverse health effects due to exposure to contaminants in drinking water. Sensitive users include infants, children, pregnant women, the elderly, and individuals with histories of serious illness.

**Septic Tanks:** Tanks used for domestic wastes when a sewer line is not available to carry them to a treatment plant. Periodically, the septage is pumped out of the tanks, usually by commercial firms, and released into a wastewater treatment system.

**Shotcrete:** Mortar or concrete conveyed through a hose and projected at high velocity onto a surface; also known as air-blown mortar, pneumatically applied sprayed mortar, or gunned concrete.

**Siphon:** A closed conduit, a portion of which lies above the hydraulic grade line, resulting in a pressure less than atmospheric and requiring a vacuum within the conduit to start flow. A siphon utilizes atmospheric pressure to effect or increase the flow of water through the conduit.

**Slip Lining:** Insertion by pushing or pulling of lines fabricated of plastic, concrete cylinder pipe, reinforced concrete, or steel through existing conduits from access pits.

**Sludge:** Material removed by sedimentation during primary and secondary treatment. Sludge includes both settled particulate matter and microorganisms and is the single largest component of wastewater residuals. At the time sludge is removed during the treatment process, it contains only 0.5% to 5% solid content by weight. It has the appearance of muddy water.

**Sodium Hypochlorite (NaOCl):** A liquid form of chlorine that MWRA uses as the primary chemical in the disinfection and odor processes at the Deer Island Treatment Plant, and as the disinfectant at the Cosgrove and Ware water disinfection facilities. MWRA currently uses sodium hypochlorite at the John J. Carroll Water Treatment Plant (JJCWTP) and other wastewater Field Operations facilities.

**Storm Sewers:** Separate systems of pipes that carry only water runoffs from roofs, streets, and parking lots during storms.

**Surcharging:** Loads on a system beyond those normally anticipated; also, the height of wastewater in a sewer manhole above the crown of the sewer when the sewer is flowing completely full.

**Suspended Solids:** The particulate matter contained in wastewater.

**SWTR:** Surface Water Treatment Rule – A Federal rule promulgated in 1989 that affects all utilities using surface waters or waters under the influence of surface waters. SWTR requires filtration unless certain criteria on source water quality, watershed control, and disinfection effectiveness can be met (see also ESWTR).

**Telemetry:** Remote measuring or monitoring devices connected to a central monitoring station via telephone lines.

**TCR:** Total Coliform Rule – A federal rule that requires monitoring of water distribution systems for coliform bacteria and chlorine residual. No more than 5% of the coliform samples in a month can be positive.

**TOC:** Total Organic Carbon - A measure of the amount of organic material in water. Often used as a surrogate for disinfectant demand or DBP precursors.

**Transition:** A short section of conduit used as a conversion section to unite two conduits having different hydraulic elements.

**TTHM:** Total Trihalomethanes - A class of disinfection by-products, related to primarily chlorine disinfection (see D/DBP Rule).

**TRAC:** Toxic Reduction and Control – The department responsible for MWRA's industrial pretreatment program.

**TSS** (**Total Suspended Solids**): A measure of the settleable solids and non-settleable solids in wastewater. During the primary treatment process, flows are routed to primary treatment clarifiers that remove about half of the pollutants brought to the plant in typical wastewater (50-60% of total suspended solids and up to 50% of pathogens and toxic contaminants are removed).

**United States Geological Survey (USGS):** The federal agency that collects Geographic Information System (GIS) data for developing mapping protocols.

**Vactor Jet Truck:** A vehicle used to clean and/or remove blockages from sewer lines by pushing and/or pulling fluids in the sewer.

**VMM:** Vehicle Management and Maintenance – The program responsible for management and maintenance of MWRA's vehicles and heavy equipment.

**WASM (Weston Aqueduct Supply Mains)**: Project involving the rehabilitation of the four Weston Aqueduct Supply Mains that carry water to MWRA's service area. When complete, they will transmit about one-third of the water to MWRA's service area and the City tunnel will carry the remaining two-thirds.

**Wastewater:** The water carried by sewers serving residences and businesses that enters wastewater facilities for treatment.

Wastewater Treatment Plant (WTP): A facility containing a series of tanks, screens, filters, and other equipment and processes for removing pollutants from wastewater.

**Watershed Reimbursement:** An amount that MWRA pays to the Department of Conservation and Recreation (DCR) each fiscal year for maintaining and managing the primary sources of MWRA's water supply (watersheds) in accordance with the laws of the Commonwealth of Massachusetts. The amount of the reimbursement is determined by prevailing legislation.

Wholesale Water and Sewer Services: Potable water and wastewater collection, transport, delivery, and treatment services that MWRA provides to communities. Communities provide the same services directly to retail customers or end users.

**WOCC:** Western Operations Control Center.

## APPENDIX F FY08 Current Expense Budget - Capital Financing Detail (as of 6/30/07)

	Amount			Sewer								
	Outstanding (\$ millions)	Total	Water									
SRF <sup>1</sup>	(ф иниона)											
Unrefunded	\$ 23	39,604	\$ -	\$ 39,604								
1999E Pool Sewer	9	384,296	_	384,296								
1999E Pool Water	9	571,526	571,526	_								
1999F	341	15,734,028	-	15,734,028								
2000E Pool Sewer	66	2,763,495	_	2,763,495								
2000E Pool Water	10	568,100	568,100									
2001C SRF Water	4	248,129	248,129	_								
2001D SRF Sewer	6	376,003		376,003								
2001D SRF Water	1	80,403	80,403	-								
2002H Sewer	84	3,127,283	-	3,127,283								
2002H Water	28	1,537,270	1,537,270	3,127,203								
2002IT Water 2002I Sewer	20 2	101,687	1,337,270	101,687								
2002I Sewel 2002I Water	0	1,473	1,473	101,007								
2003A SRF Water	1	71,663	71,663	_								
2003A SKI Water 2003B SRF Water	4	222,855	222,855	_								
2003C SRF Sewer	30	1,392,878	222,633	1,392,878								
2003C SRF Sewer 2003C SRF Water	19	981,099	981,099	1,392,878								
		· · · · · · · · · · · · · · · · · · ·	981,099	- 556 602								
2004C Sewer	10	556,682	02.755	556,682								
2004C Water	2	92,755	92,755	2 002 704								
2004D Sewer	61	3,923,794	-	3,923,794								
2004D Water	12	656,152	656,152	400 670								
2005C Sewer	7	482,679	-	482,679								
2005C Water	1	70,867	70,867	-								
2005D Sewer	65	3,403,099	-	3,403,099								
2005D Water	14	811,177	811,177	-								
2005E Sewer	0.4	24,872	-	24,872								
2005E Water	0.1	5,569	5,569	-								
2006C Sewer	9	501,373	-	501,373								
2006D Sewer	67	3,755,479	-	3,755,479								
2006D Water	30	1,626,548	1,626,548	-								
2006E Sewer	0.4	22,883	-	22,883								
2006E Water	1	10,281	10,281									
FY08 New SRF Sewer	50	2,789,094	-	2,789,094								
FY08 New SRF Water	25	1,170,000	1,170,000	-								
FY08 New SRF	1	33,164	9,949	23,215								
Total SRF Debt	\$ 992	\$ 48,138,260	\$ 8,735,816	\$ 39,402,444								
MWRA Senior Debt												
1993C Refunding/New (5.66%)	51	4,899,867	612,483	4,287,384								
1997D Refunding (5.40%)	129	7,814,069	468,844	7,345,225								
1998A New (5.04%)	100	4,766,863	1,588,938	3,177,925								
1998B Refunding (5.04%)	104	5,330,800	213,232	5,117,568								
2002B New (5.23%)	74	3,809,031	3,428,128	380,903								
2002J Refunding (4.71%)	391	26,093,400	2,609,340	23,484,060								
2002J New (4.71%)	200	10,000,000	5,000,000	5,000,000								
2003D New (4.63%)	113	5,510,288	3,673,709	1,836,579								
2004A New (5.00%)	105	5,249,419	4,855,713	393,706								
2004B Refunding (4.17%)	49	2,469,500	308,688	2,160,813								
2005A Refunding (4.49%)	413	27,704,710	15,237,591	12,467,120								

## APPENDIX F FY08 Current Expense Budget - Capital Financing Detail (as of 6/30/07)

	Δn	nount							
	Amount Outstanding		Total		Water		Sewer		
		(\$ millions)		Total		vv atci		Sewei	
2005B Refunding (5.00%)	(ψ III	80		4,014,500		2,676,467		1,338,033	
2006A New (4.61%)		200		9,376,800		9,376,800		1,550,055	
2006B Refunding (4.61%)		266		12,755,300		3,188,825		9,566,475	
2007A New (4.25%)		200		9,033,188		7,497,546		1,535,642	
2007A New (4.25%) 2007B Refunding (4.25%)		648		34,017,375		5,442,780		28,574,595	
FY08 New Money		100		2,500,000		1,250,000		1,250,000	
Total MWRA Senior Debt	\$	3,223	\$	175,345,110	\$	67,429,084	\$	107,916,026	
MWRA Subordinate Debt	Ψ	0,220	Ψ	170,040,110	Ψ	07,122,001	Ψ	107,710,020	
1997A (variable)	\$	77		6,033,833		_		6,033,833	
1997B (variable)	7	77		6,033,833		6,033,833		-	
1998D Refunding (variable to fixed)		199		11,845,938		473,838		11,372,100	
1999A (variable)		88		5,689,750		2,275,900		3,413,850	
1999B (variable)		88		5,689,750		2,275,900		3,413,850	
1999C (variable)		68		4,307,833		2,584,700		1,723,133	
1999D (variable)		68		4,307,833		2,584,700		1,723,133	
2000B Refunding (variable to fixed)		133		6,265,100		877,114		5,387,986	
2000C Refunding (variable to fixed)		133		6,265,100		877,114		5,387,986	
2001A (variable)		85		6,323,500		4,236,745		2,086,755	
2001B (variable)		85		4,037,500		4,037,500		-	
2002C Refunding (variable)		76		6,459,287		4,306,407		2,152,880	
2002D-G Refunding (variable to fixed)		350		25,323,323		-		25,323,323	
Total Subordinate Debt	\$	1,526	\$	98,582,580	\$	30,563,750	\$	68,018,830	
Total SRF & MWRA Debt Service <sup>2</sup>	\$	5,742	\$	322,065,950	\$	106,728,650	\$	215,337,300	
Water Pipeline Commercial Paper			\$	4,125,000	\$	4,125,000	\$	-	
Current Revenue/Capital <sup>3</sup>				4,500,000		1,125,000		3,375,000	
Capital Lease				3,217,060		1,158,142		2,058,918	
Sub-Total			\$	11,842,060	\$	6,408,142	\$	5,433,918	
				, ,	·	, ,		, ,	
Total Capital Financing			\$	333,908,010	\$	113,136,792	\$	220,771,218	
(before Debt Service Offsets)									
Debt Service Offsets									
Bond Redemption Savings			\$	(2,924,000)	\$	(1,462,000)	\$	(1,462,000)	
Debt Service Assistance				(11,250,000)		(1,226,863)		(10,023,137)	
Total Capital Financing			\$	319,734,010	\$	110,447,929	\$	209,286,081	

<sup>&</sup>lt;sup>1</sup> SRF debt service payments reflect net MWRA obligations after state and federal subsidies.

<sup>&</sup>lt;sup>2</sup> Numbers may not add due to rounding.

<sup>&</sup>lt;sup>3</sup> Current Revenue/Capital is revenue used to fund ongoing capital projects. The amount is partly determined by MWRA's bond convenant requirements.