



*WSCAC Meeting  
MWRA Facilities in Southborough  
Wednesday, May 4, 2016  
10:00 AM  
(508) 424-3602  
(508)424-3612 (call-in)*

**Introduction-Whitney Beals, WSCAC Chair**

- I. **WSCAC business:**
  - a. **Vote April meeting summary**
- II. **FEATURED PRESENTATION: Subodh Nayar from WaterSmart and Eric Hooper from the Town of Sharon will discuss WaterSmart software and how it is applied at the local level.**

WaterSmart is an award winning software used as a service platform that now serves almost 50 water utilities. It offers improvement in customer satisfaction amongst their almost 3M customers, as well as adding abilities to address issues such as water quality communications, stormwater/CSO mitigation, low-income programs, and reducing the percentage of unaccounted for water to effect better supply planning. WaterSmart's utility partners have used the platform to achieve goals as diverse as conservation to reducing the percentage of unaccounted for water to improving levels of customer satisfaction.
- III. **MWRA Briefs: Steve Estes-Smargiassi**
- IV. **WSCAC Updates**

**WSCAC EXECUTIVE COMMITTEE MEETING WILL BE ON MAY 17TH**

**THE NEXT WSCAC MEETING WILL BE ON JUNE 14<sup>th</sup>  
AT THE BLUE MEADOW CONFERENCE CENTER AT QUABBIN.**

**Directions to the MWRA Facilities in Southborough**

MA Pike East or West to Exit 12 (Rt. 9-Framingham)  
Proceed to Rt. 9 West and follow toward the Sheraton Tara Hotel  
At the first set of lights make a RIGHT onto California Ave.  
(You will see a sign for the entrance to the Framingham Industrial Park)  
Follow California Ave. and make a LEFT onto New York Ave.  
Make a RIGHT onto Rt. 30 East  
Entrance is 50 yards on the LEFT. Stay right and park in the first lot  
Enter through the double doors and proceed to the conference room on the left.